

HEAL0001

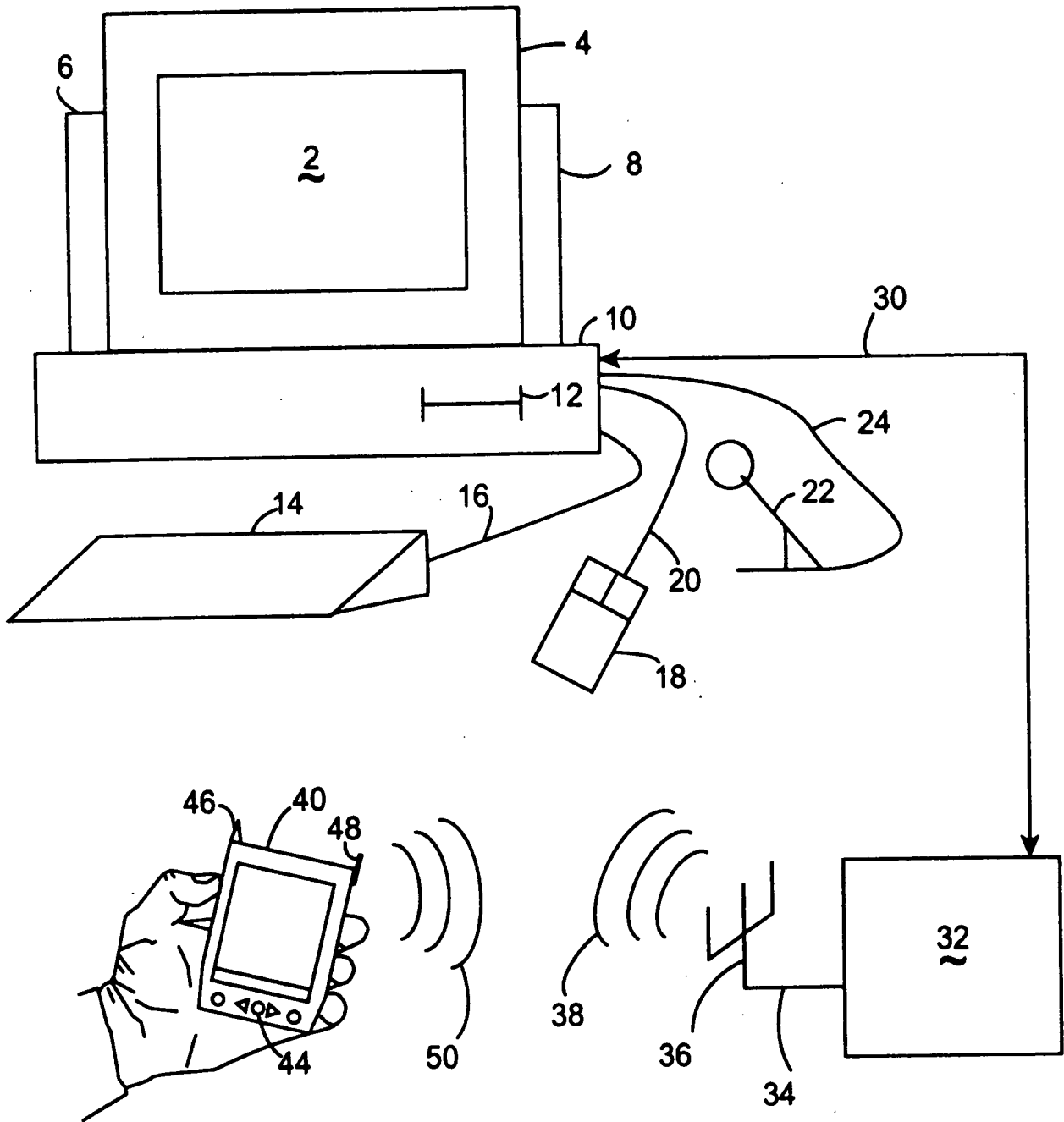


Fig. 1  
Prior Art

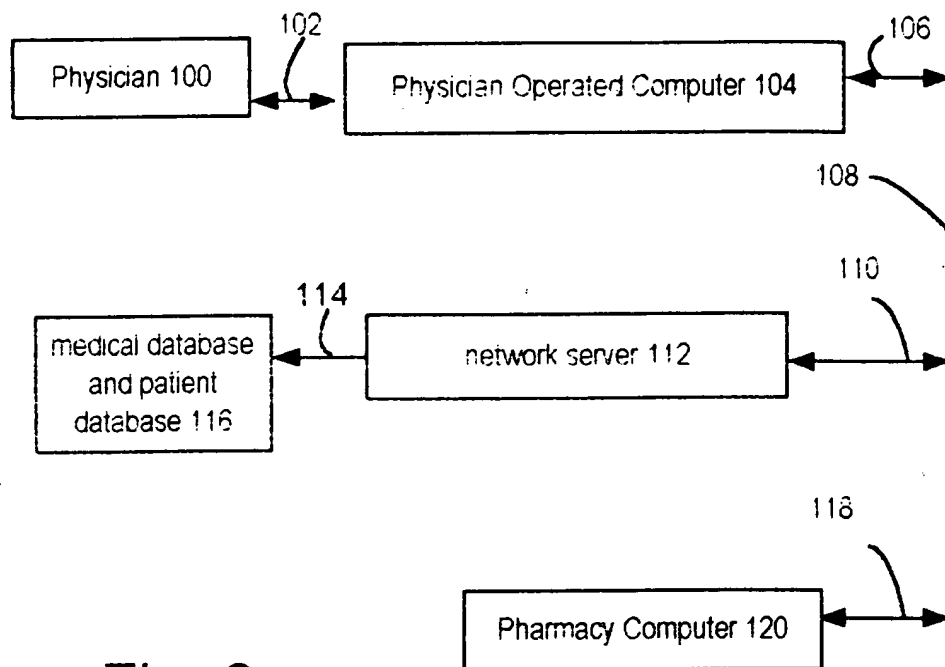


Fig. 2  
Prior Art

HEAL0001

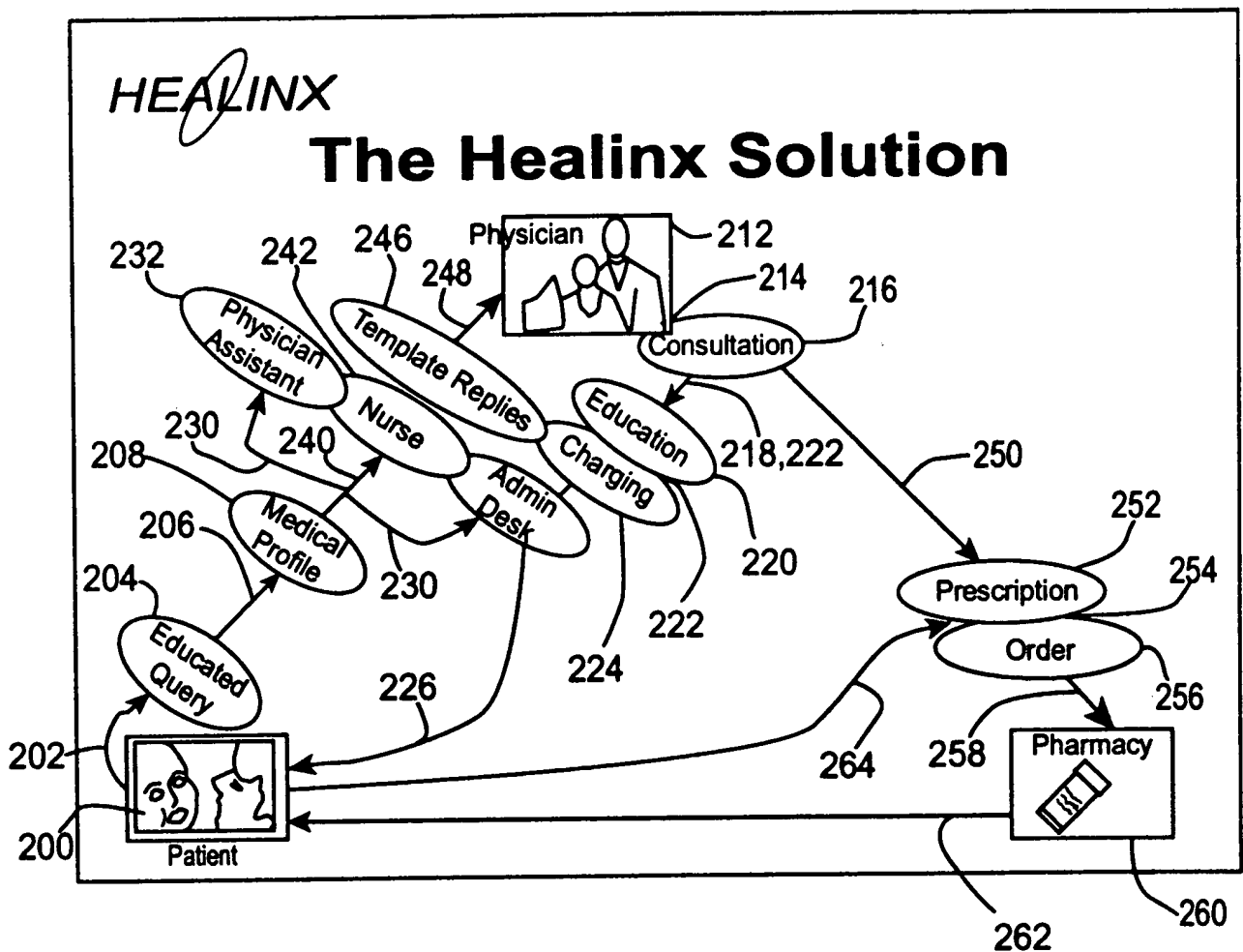


Fig. 3A

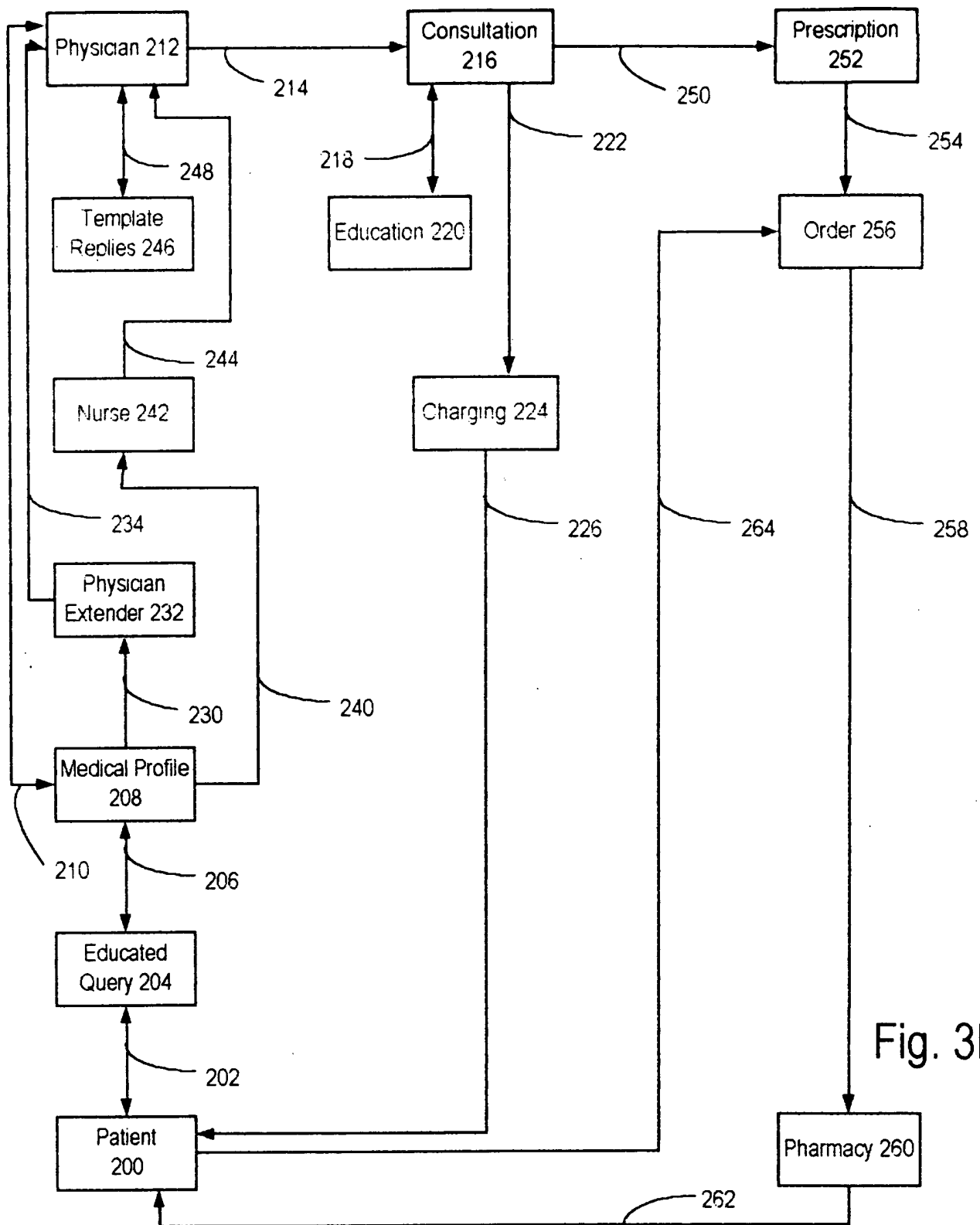
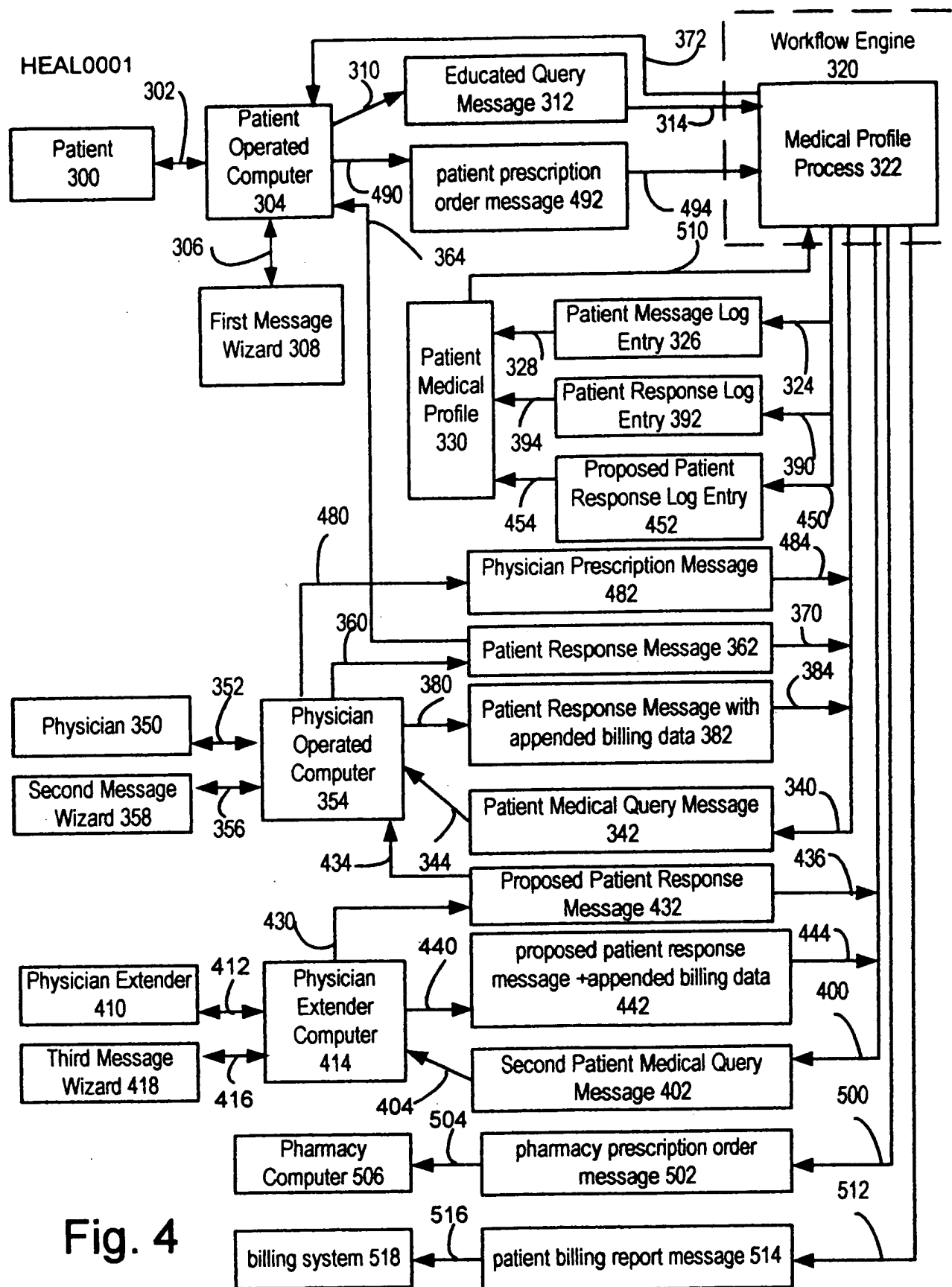


Fig. 3B



HEAL0001

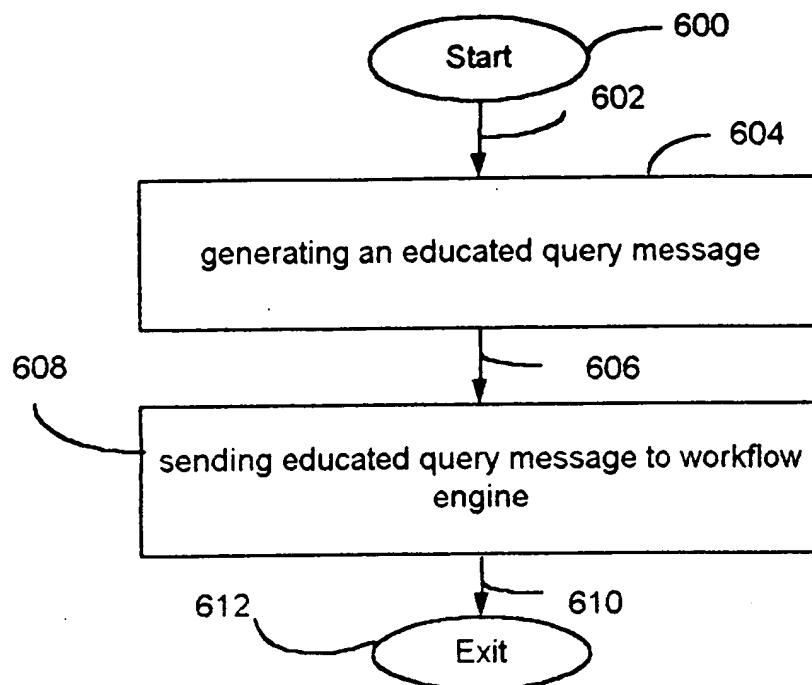


Fig. 5

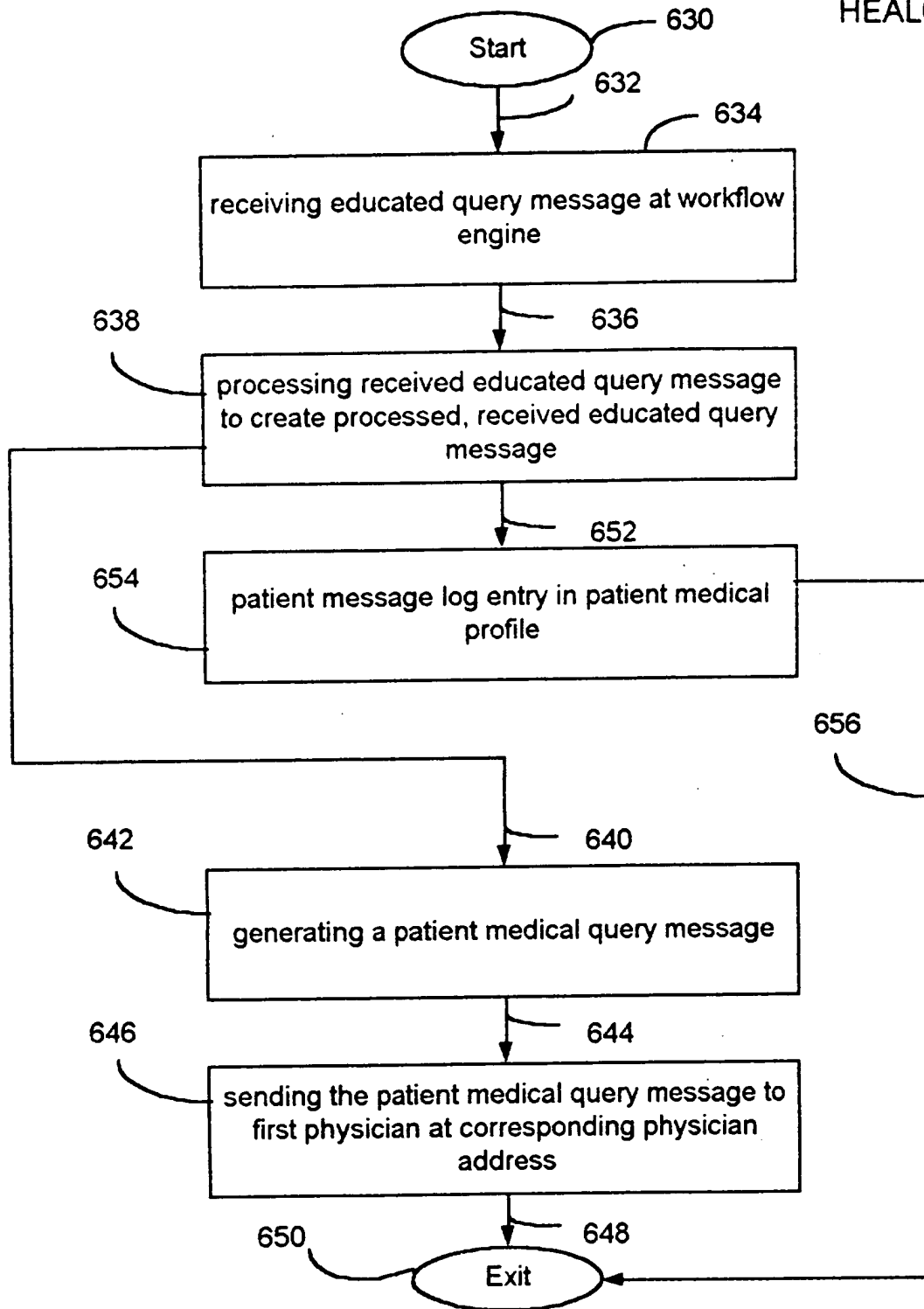


Fig. 6

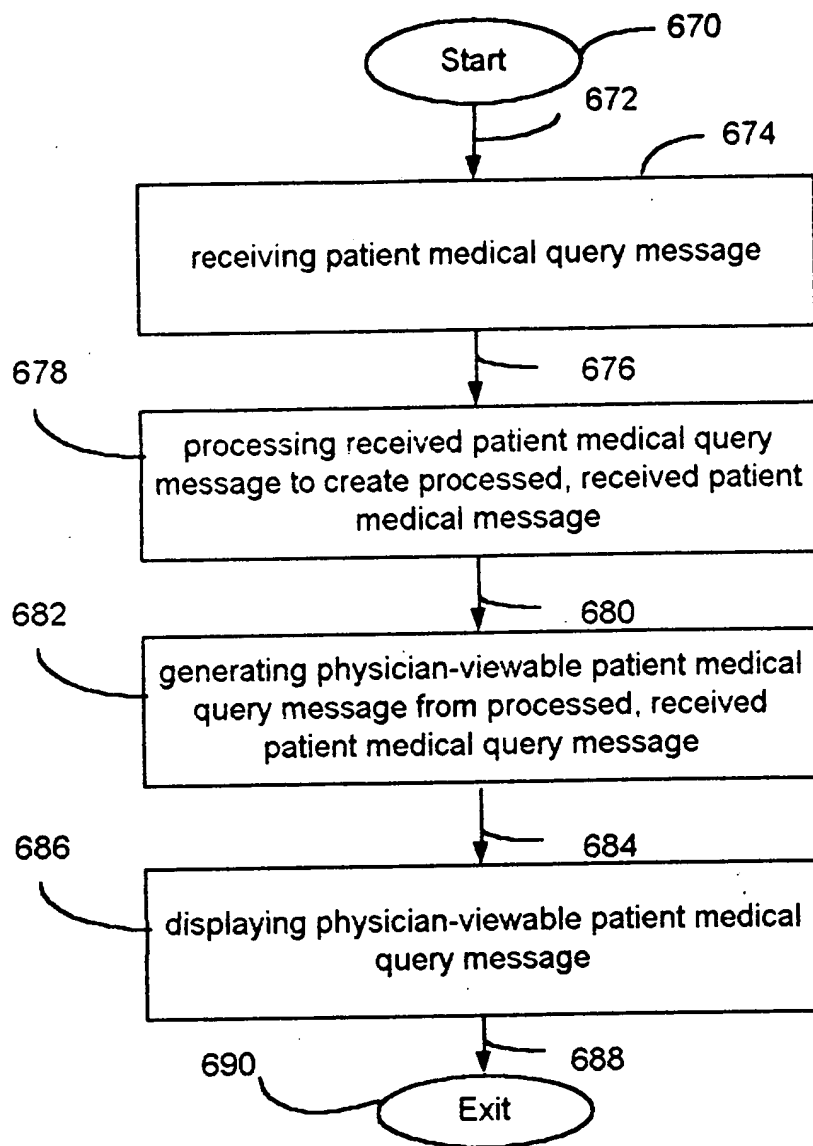


Fig. 7



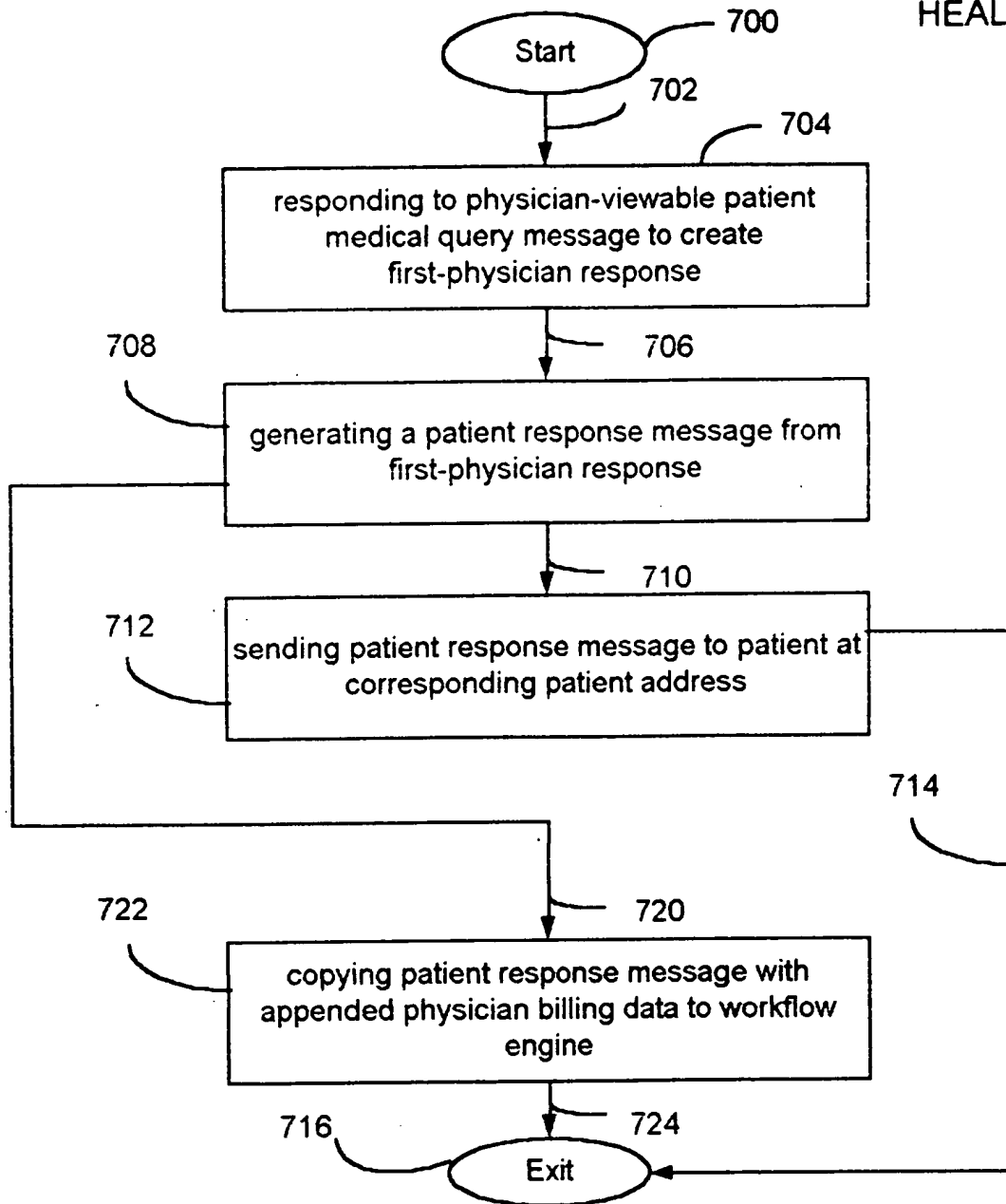


Fig. 8

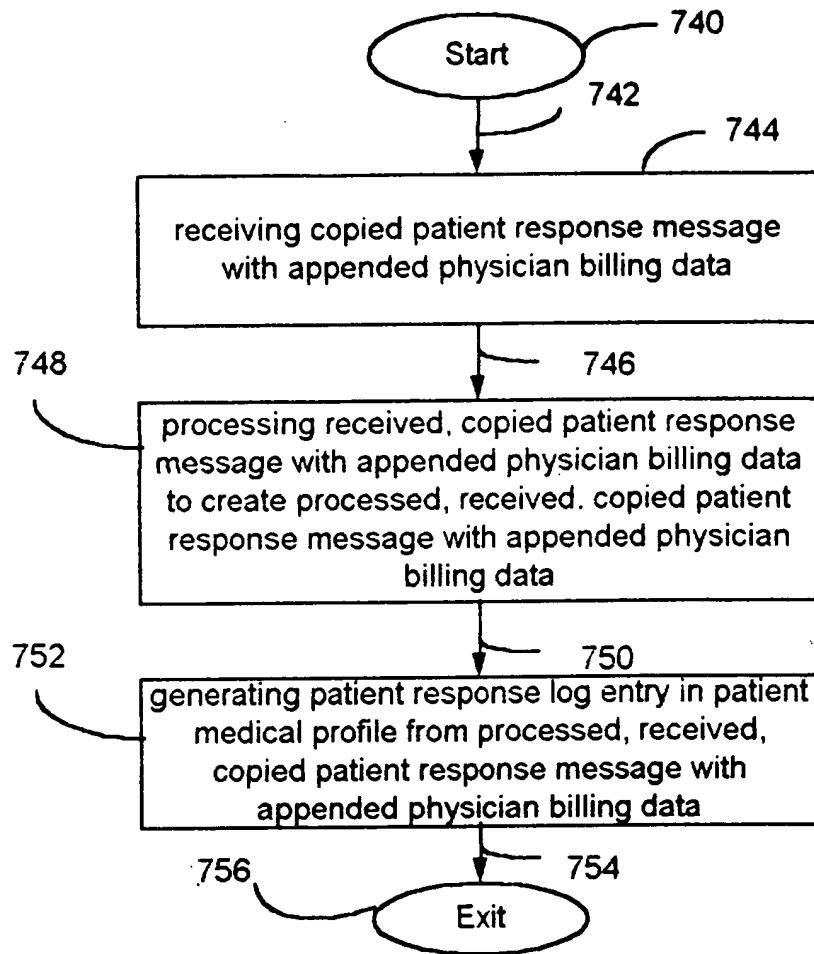


Fig. 9

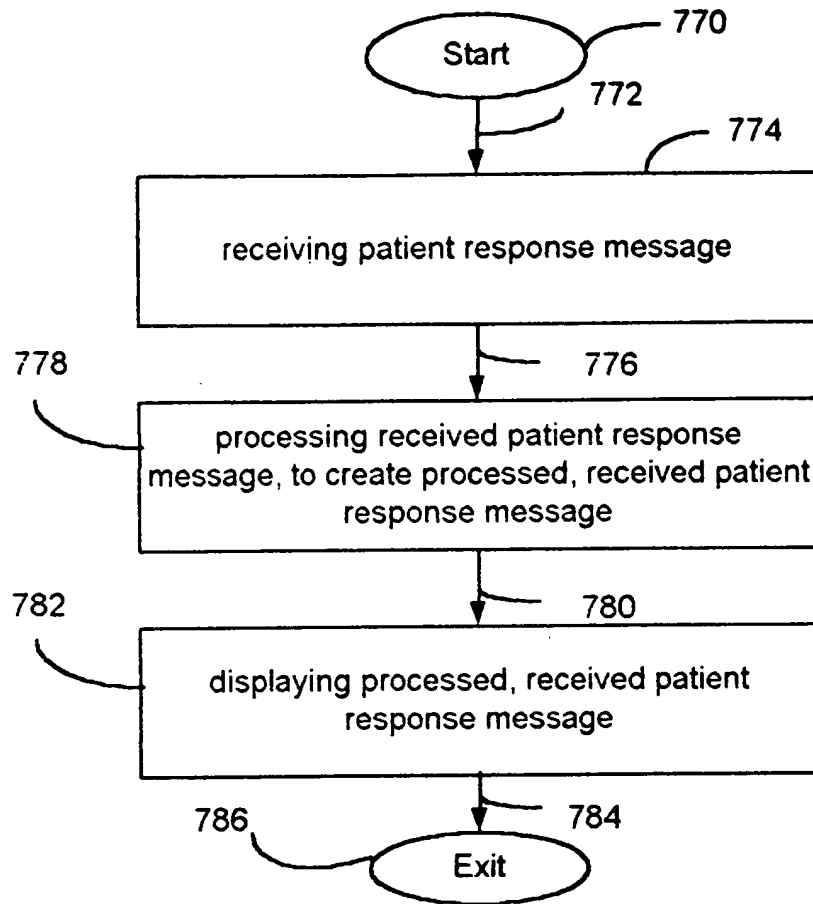


Fig. 10

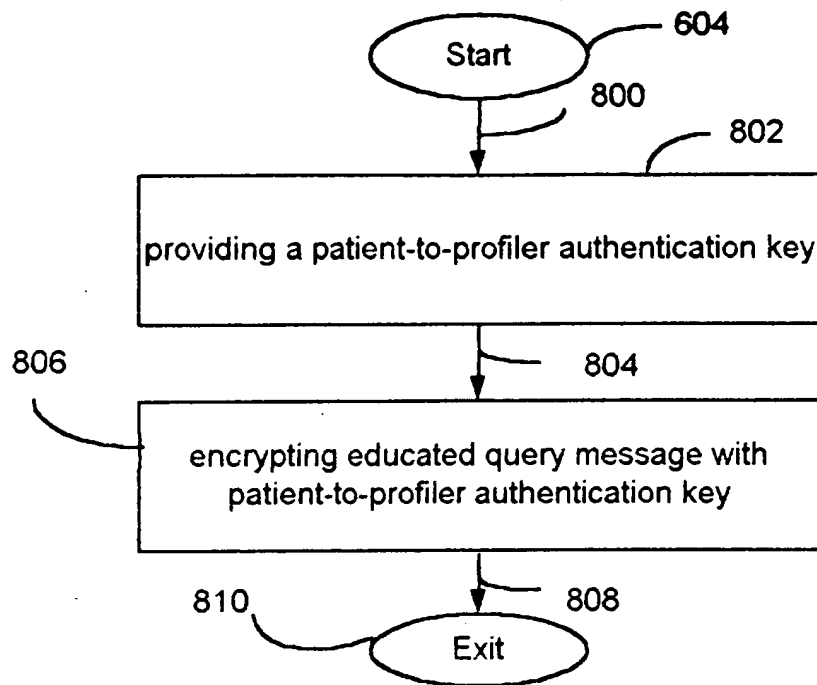


Fig. 11

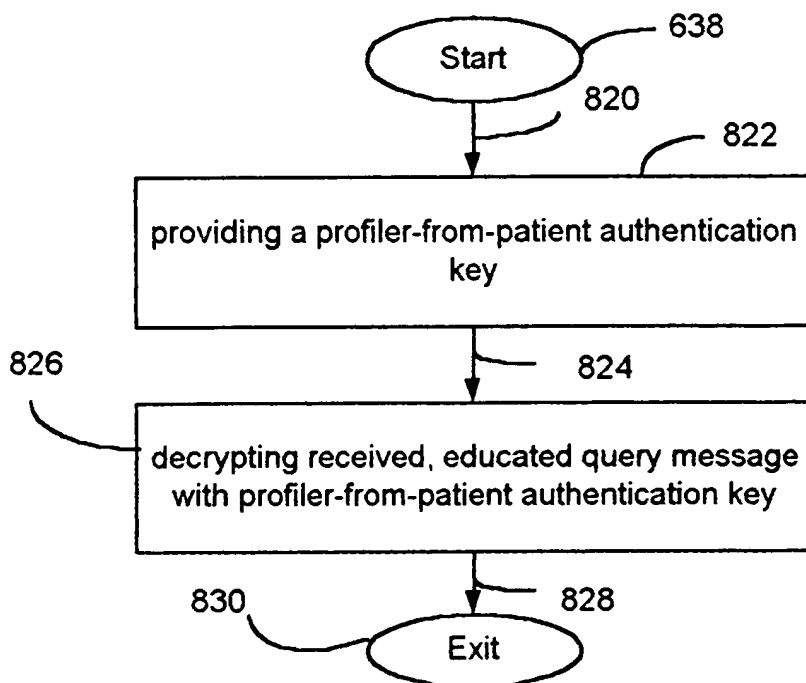


Fig. 12

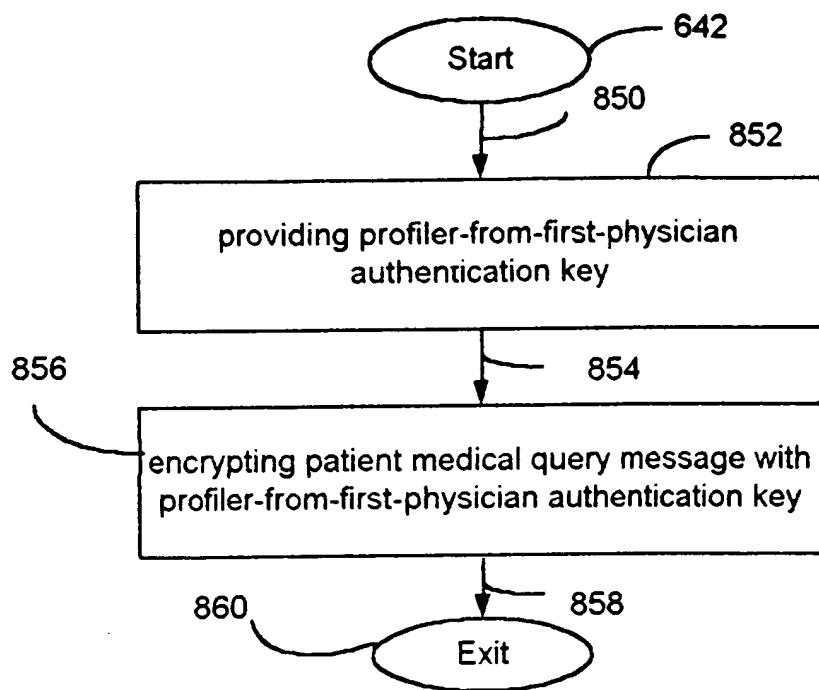


Fig. 13

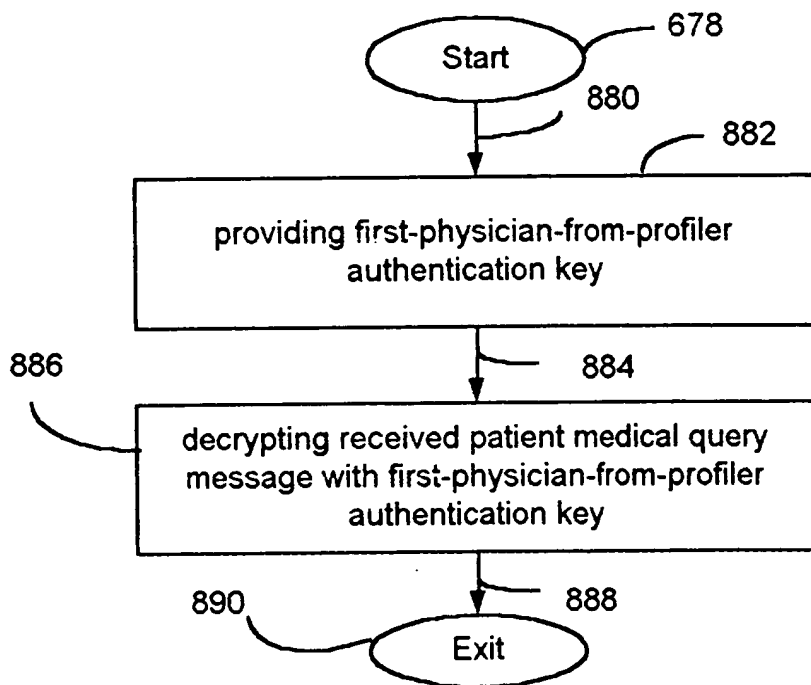


Fig. 14

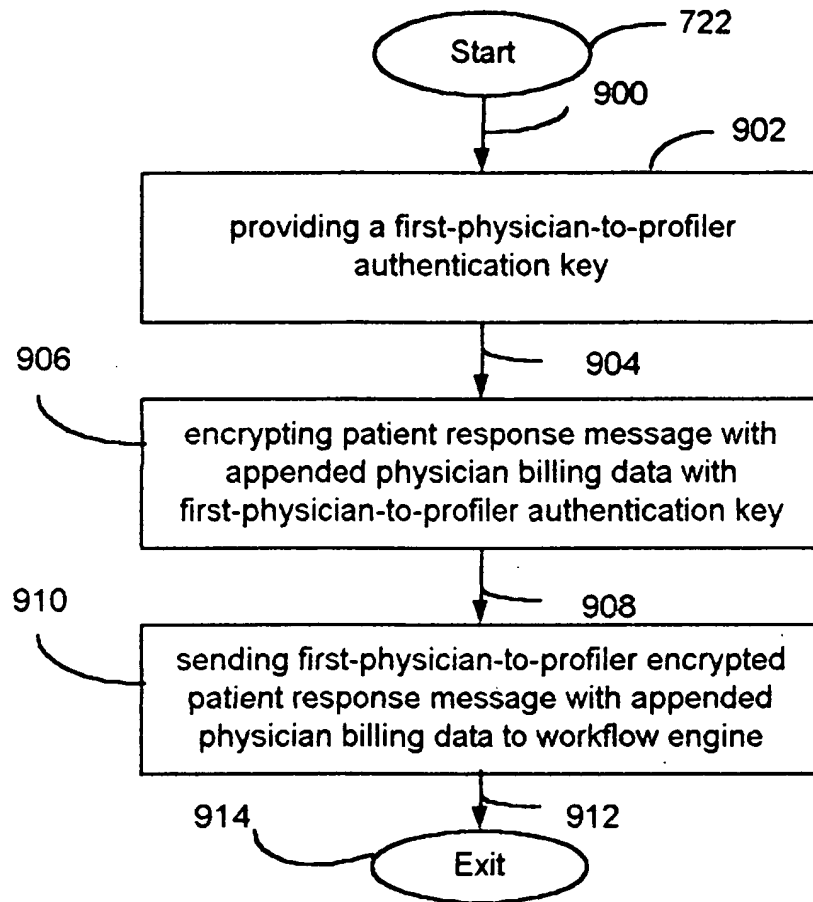


Fig. 15

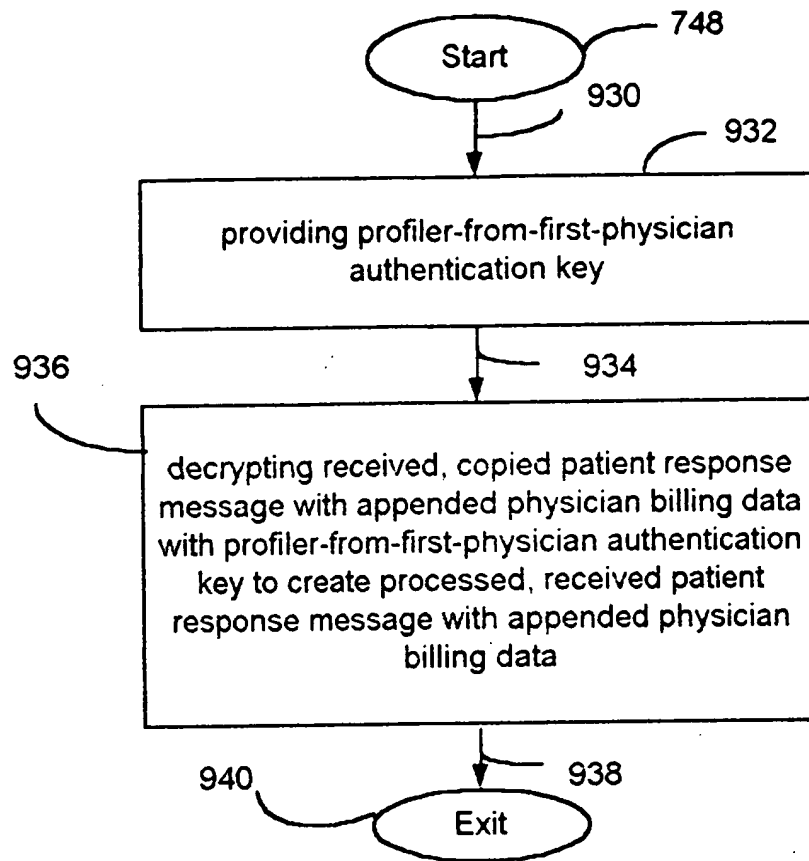


Fig. 16

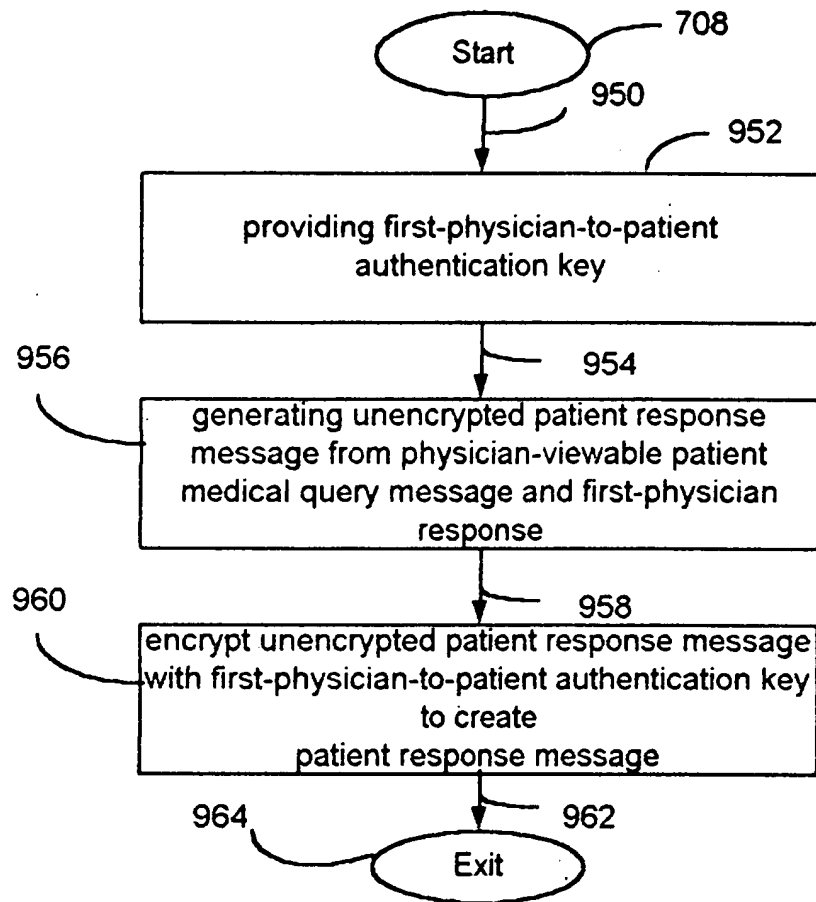


Fig. 17



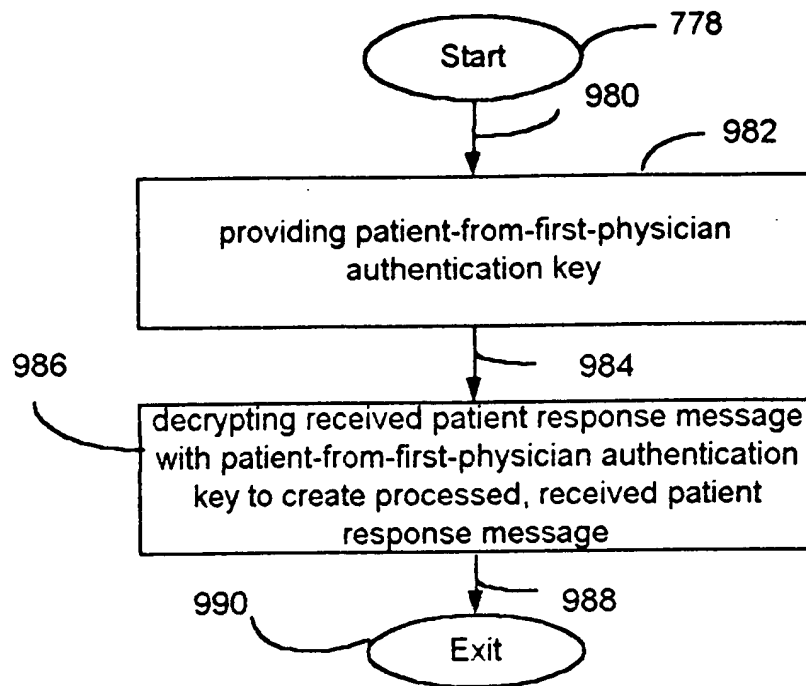


Fig. 18

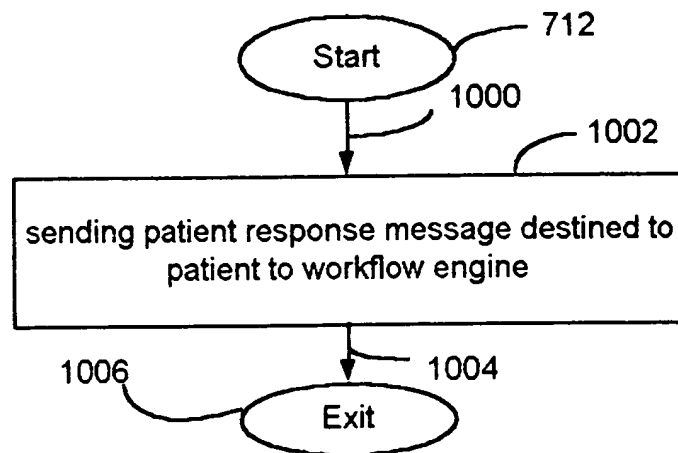


Fig. 19

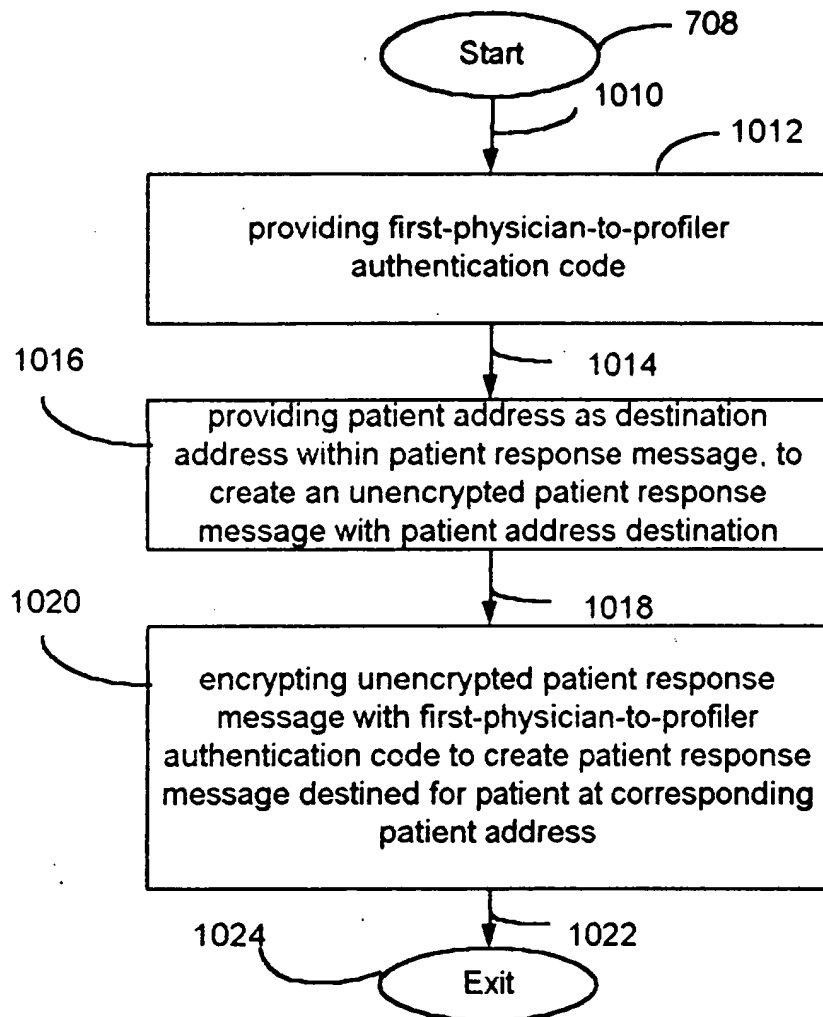


Fig. 20

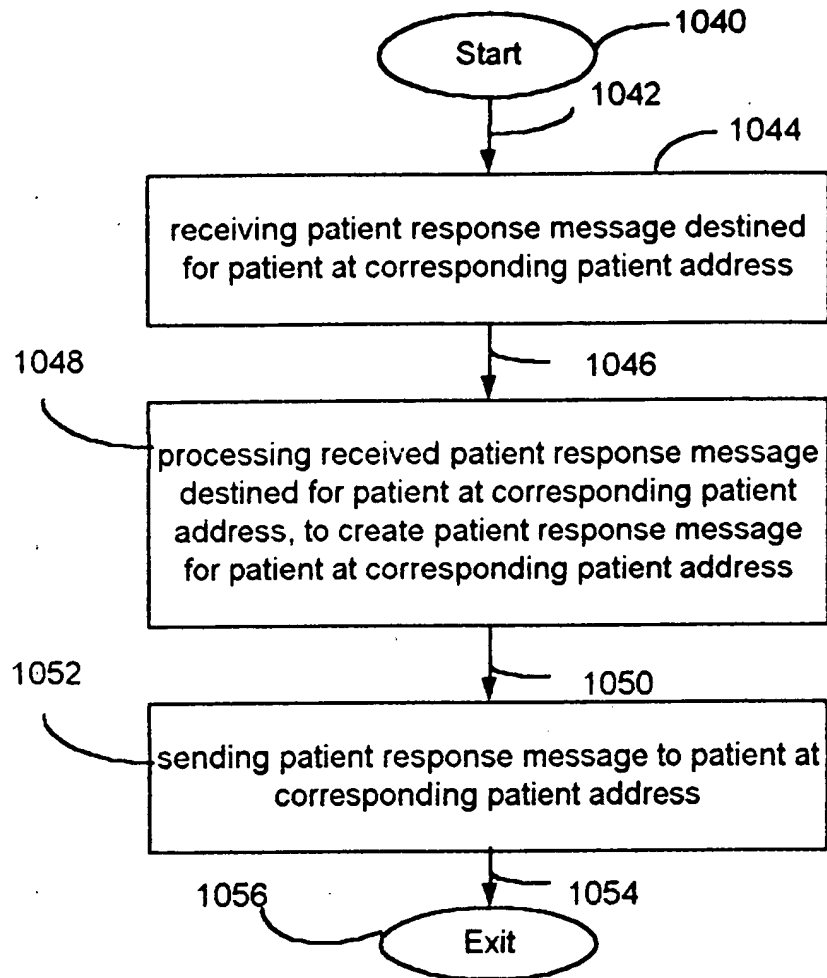


Fig. 21

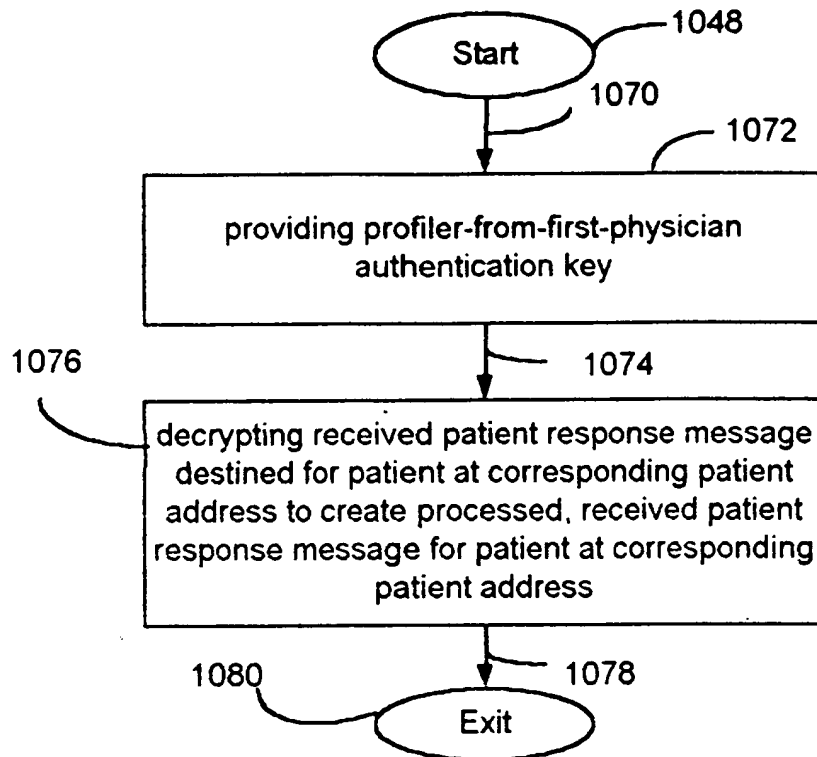


Fig. 22

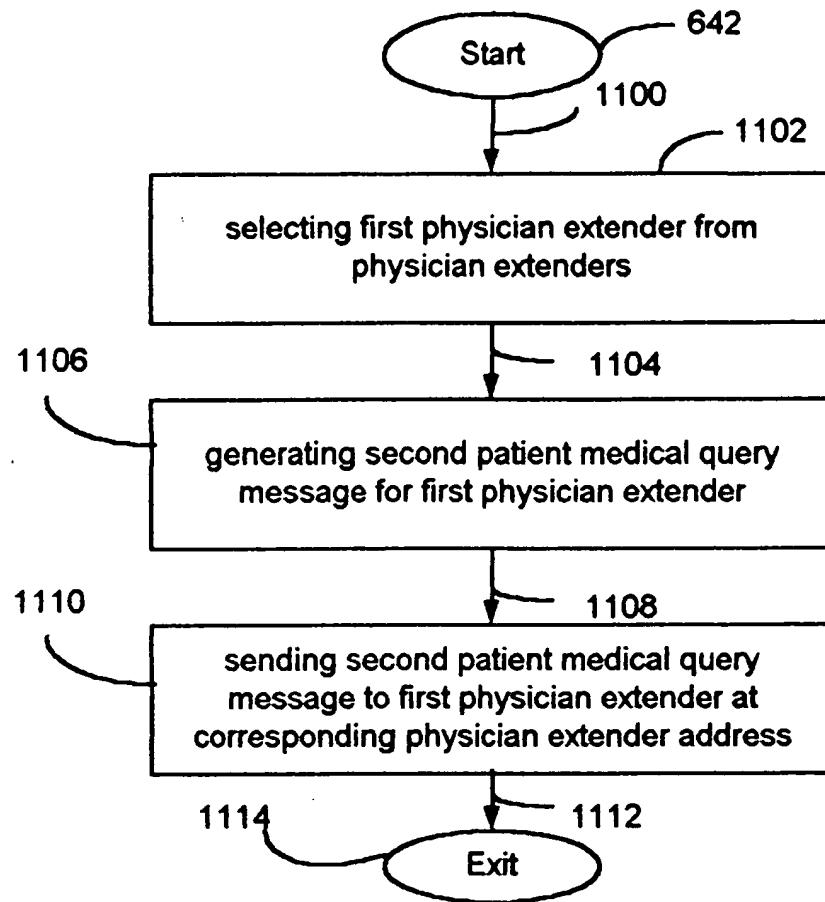


Fig. 23

HEAL0001

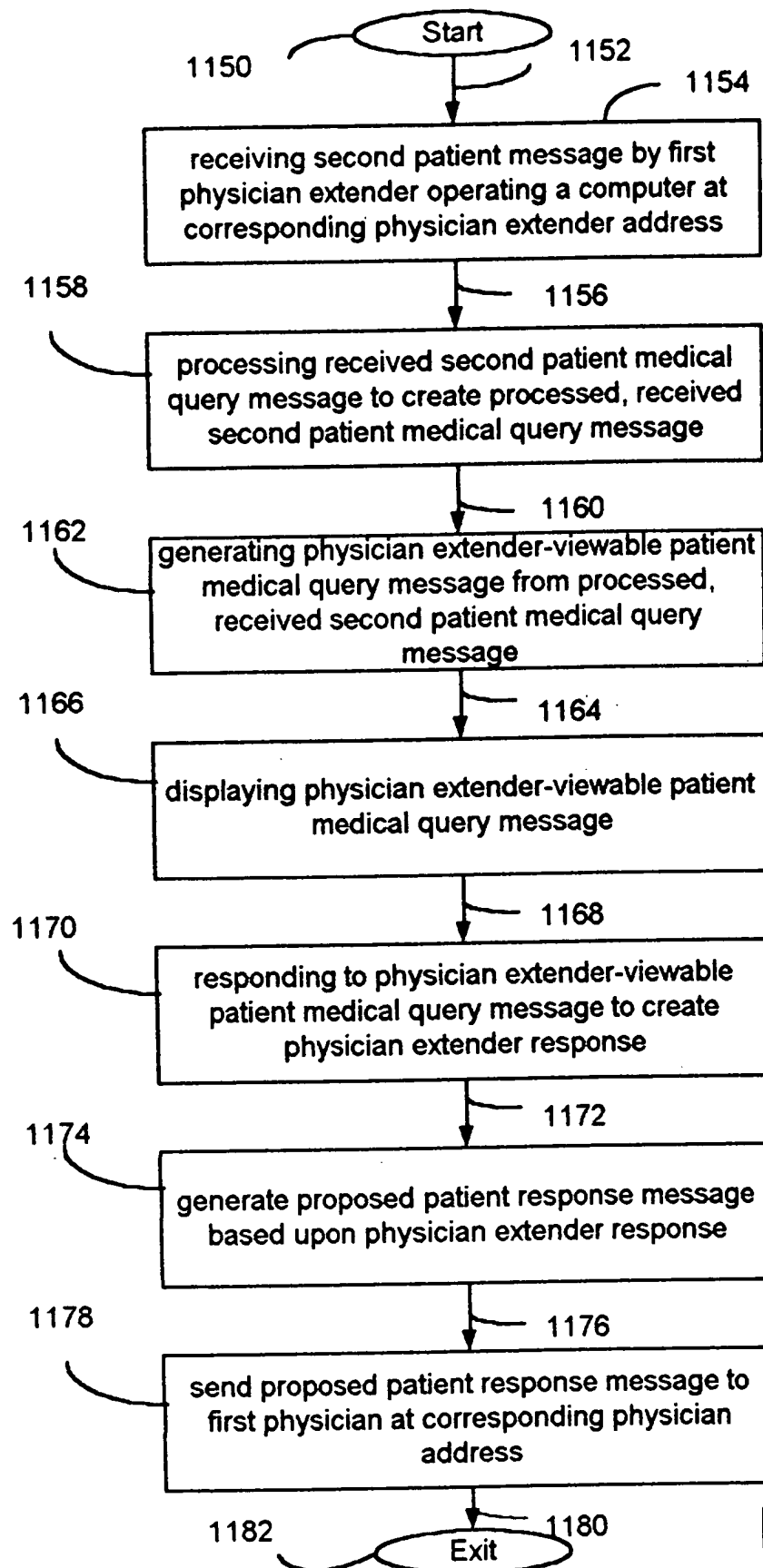


Fig. 24

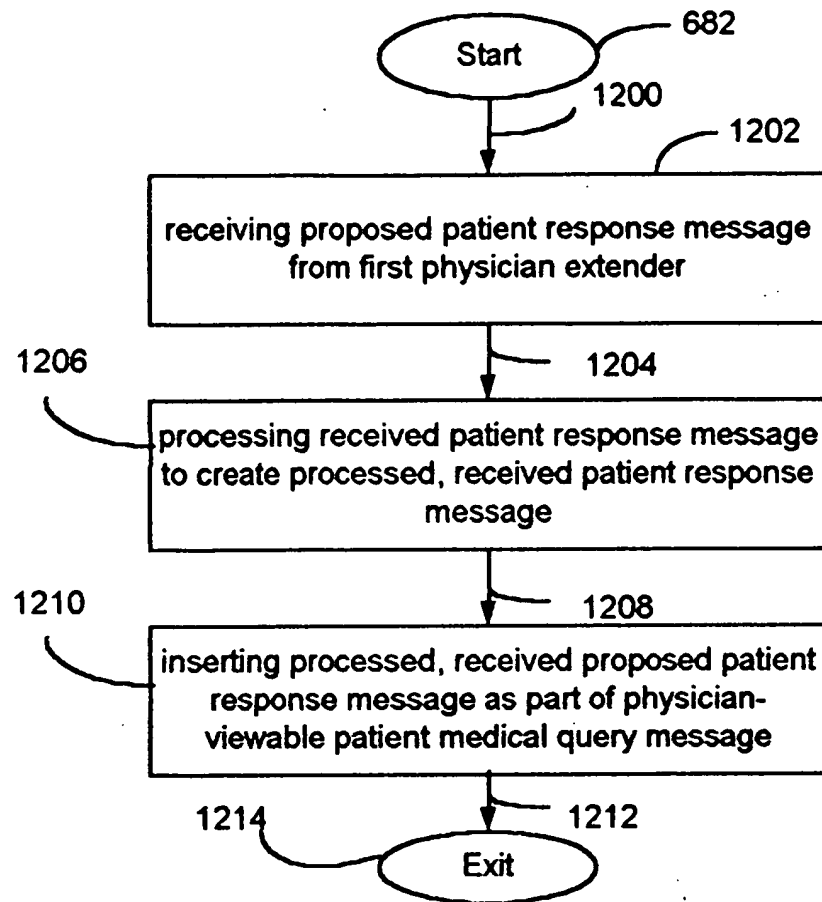


Fig. 25

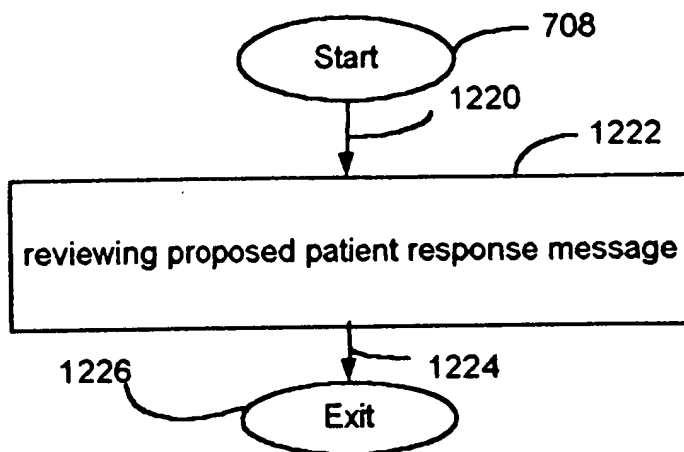


Fig. 26

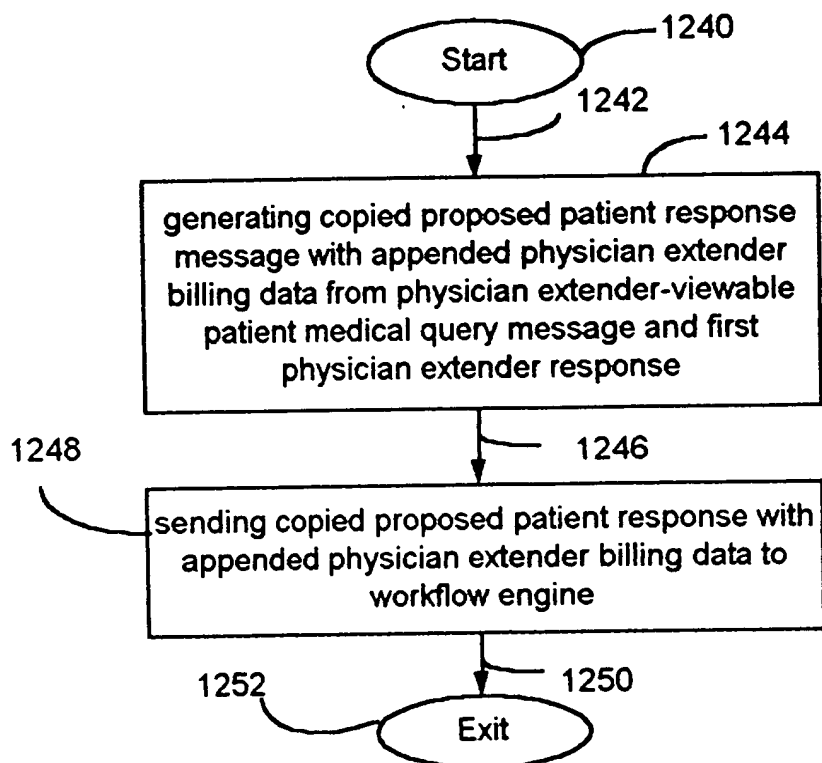


Fig. 27



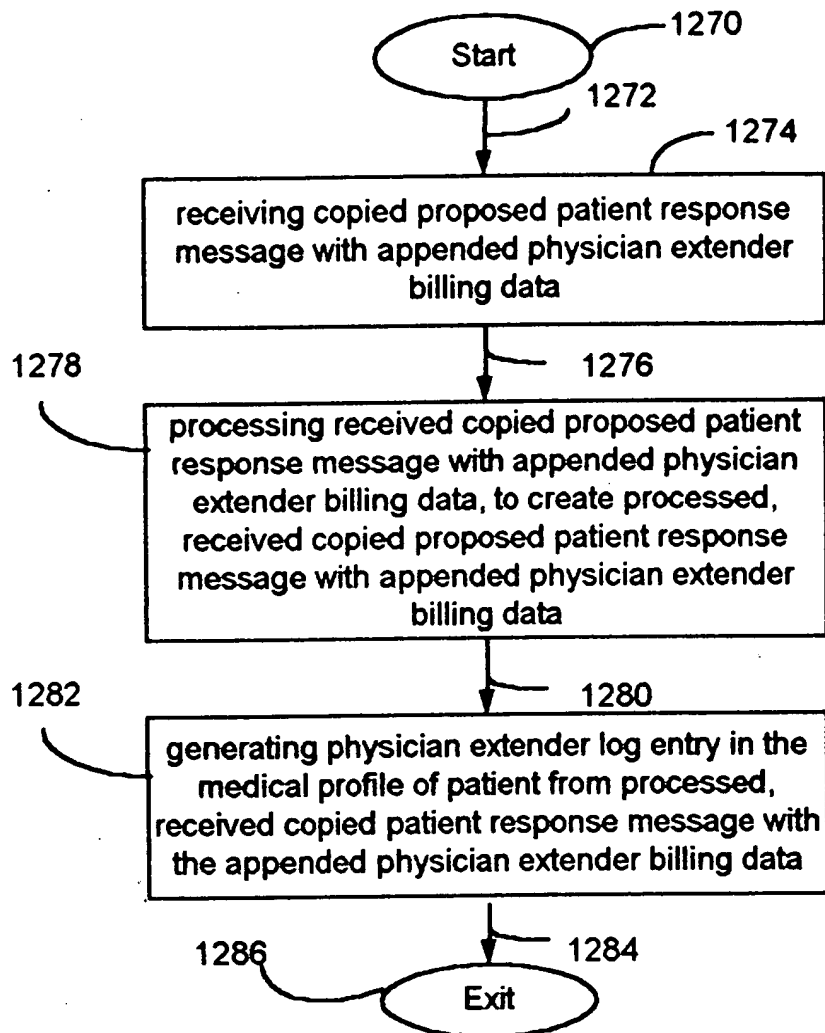


Fig. 28

HEAL0001

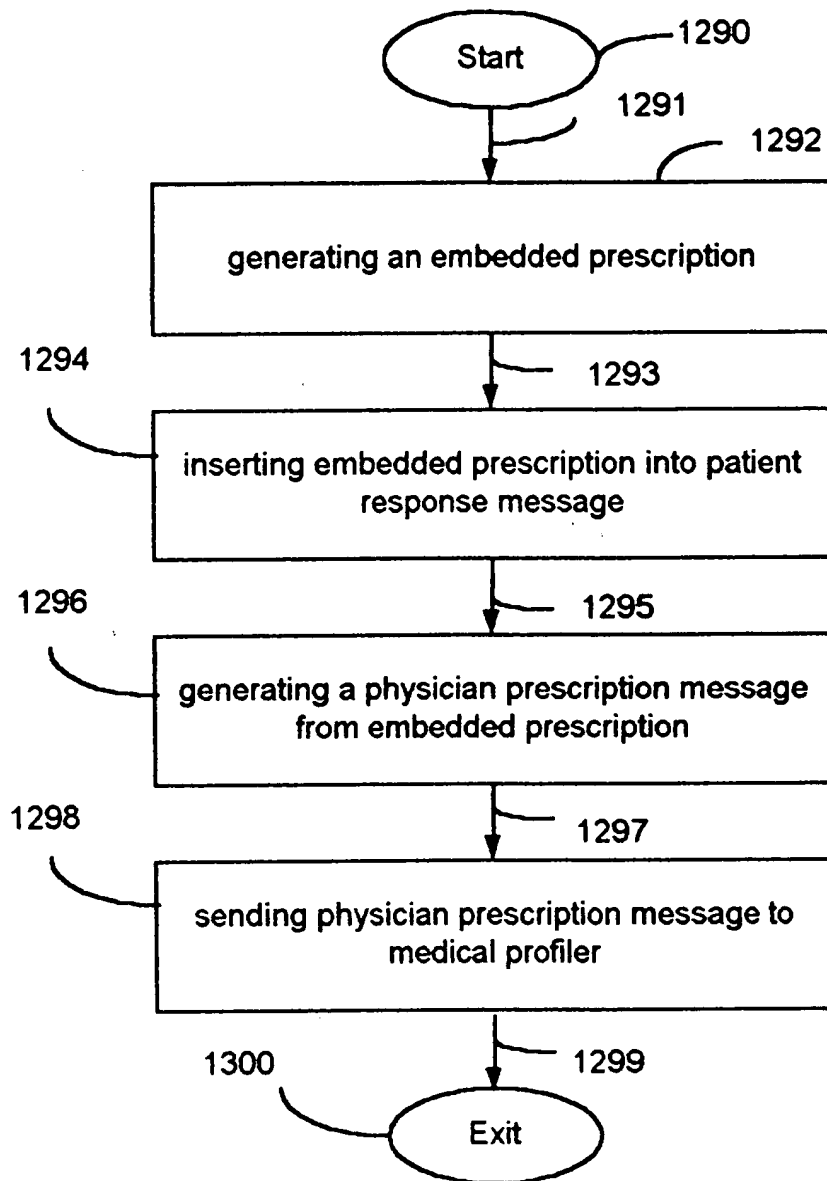


Fig. 29

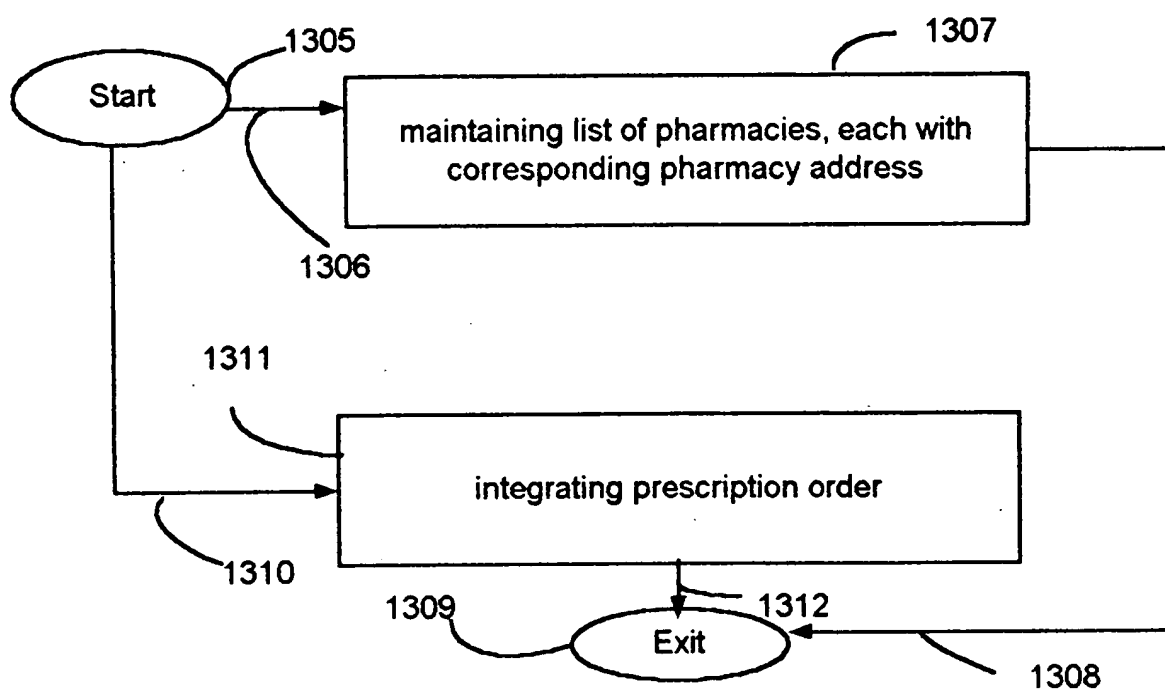
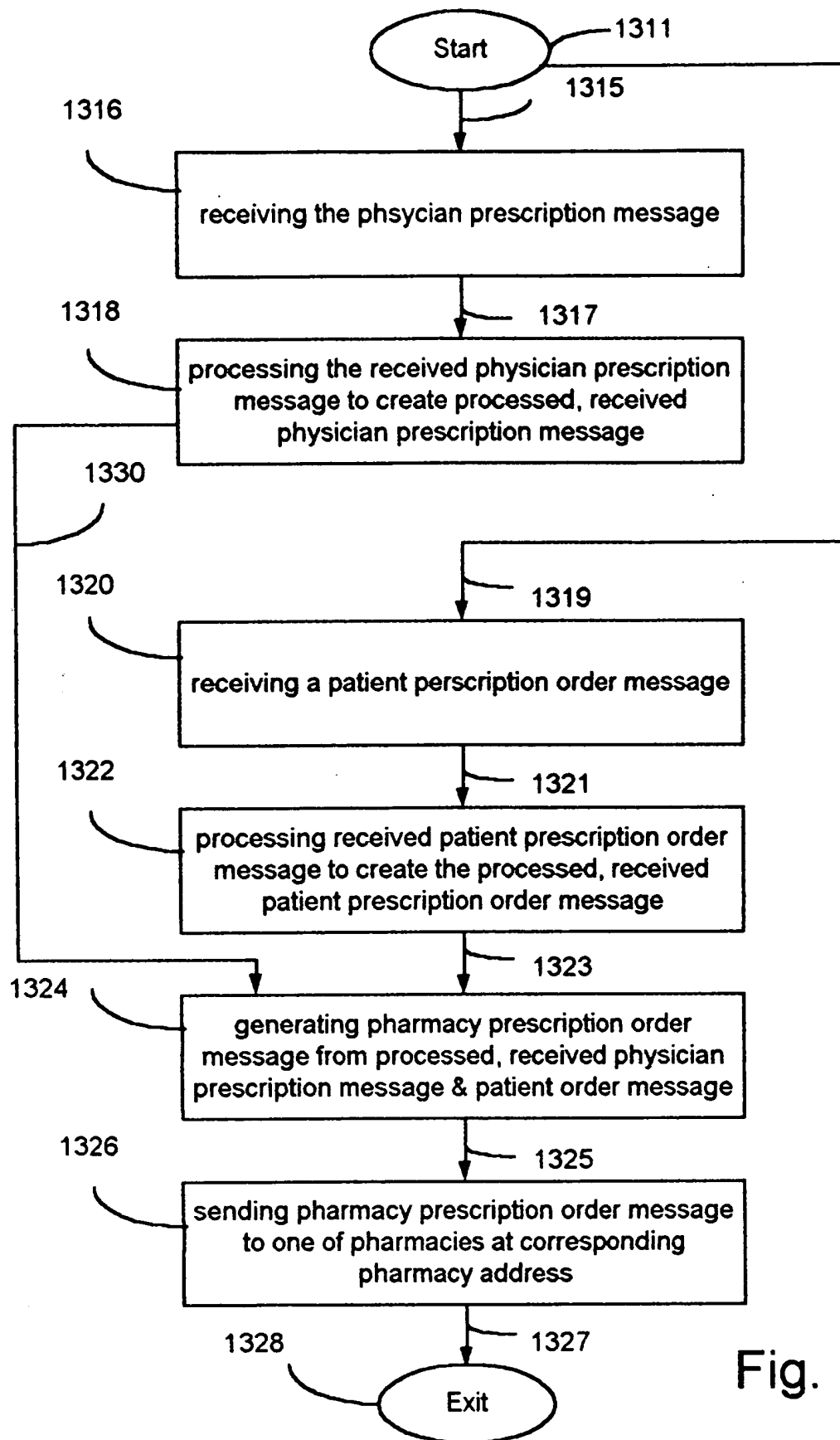


Fig. 30



HEAL0001

Fig. 30A

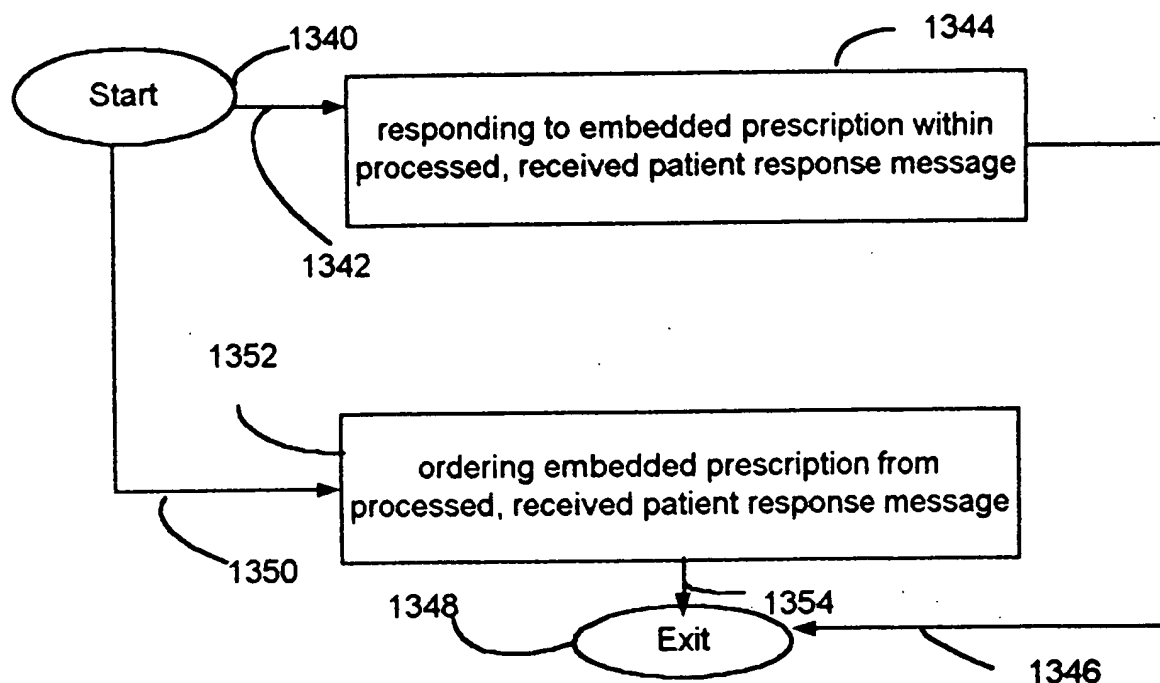


Fig. 31

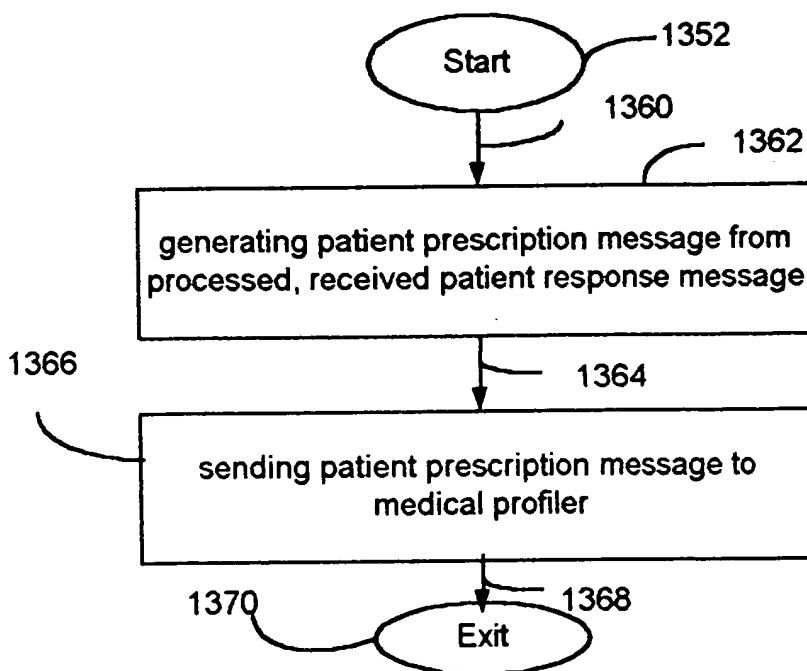


Fig. 32

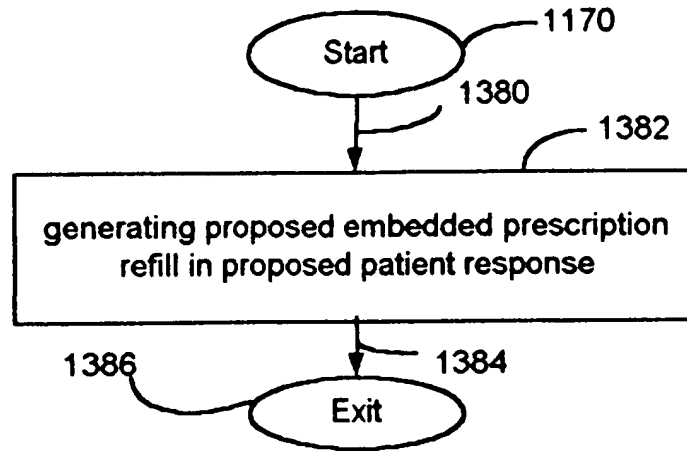


Fig. 33

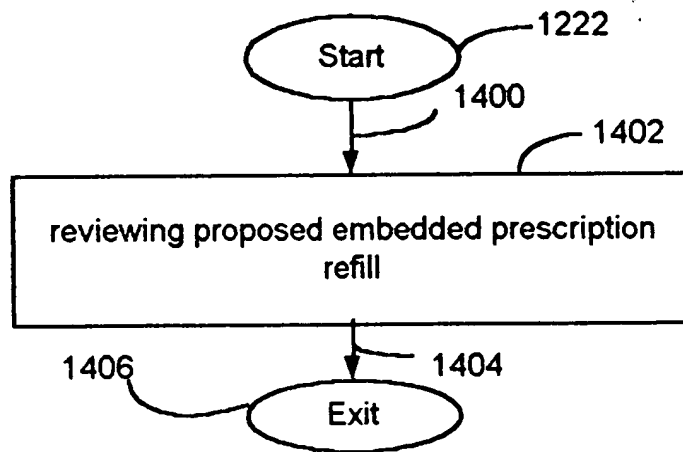


Fig. 34

HEAL0001

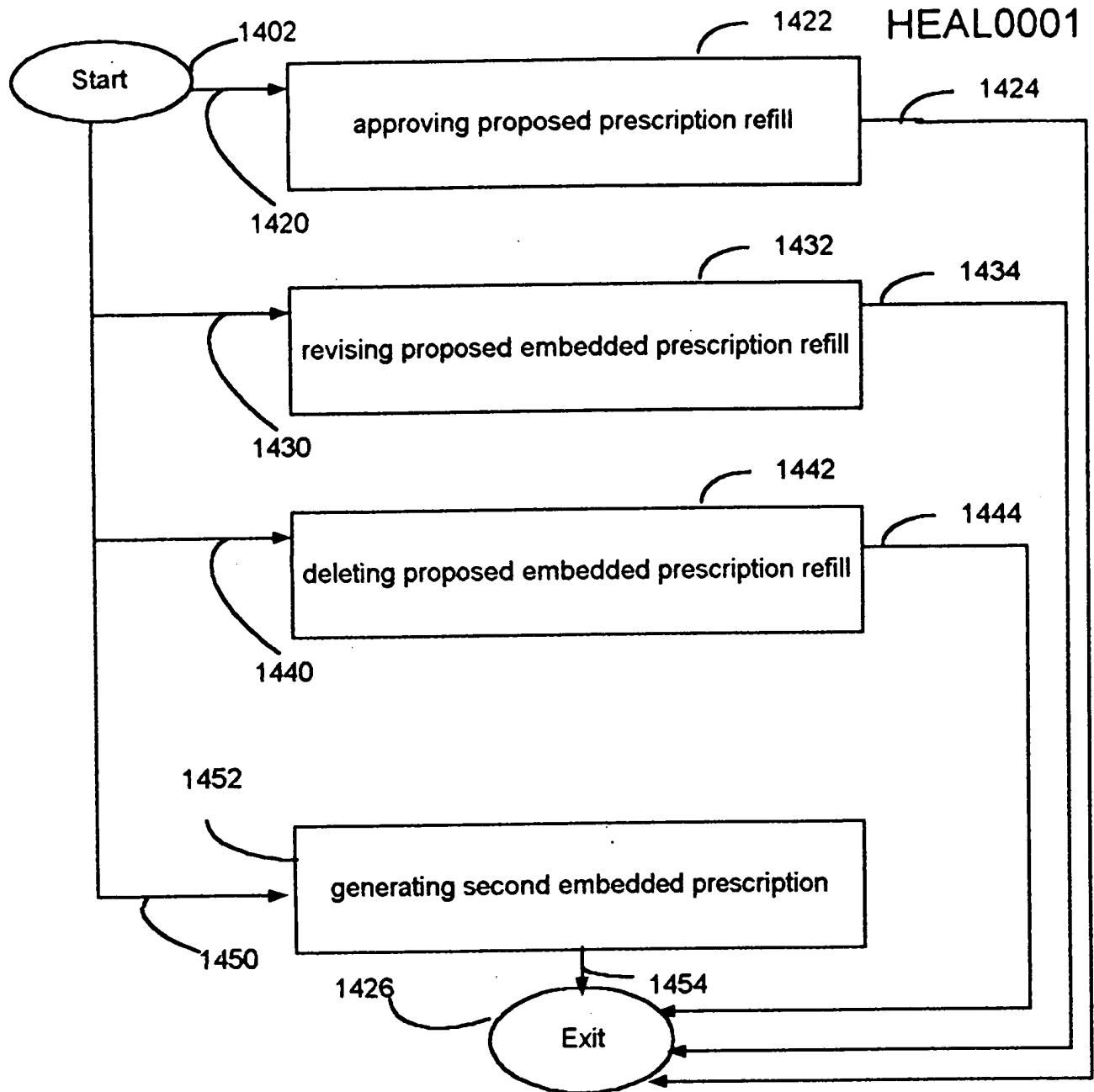


Fig. 35

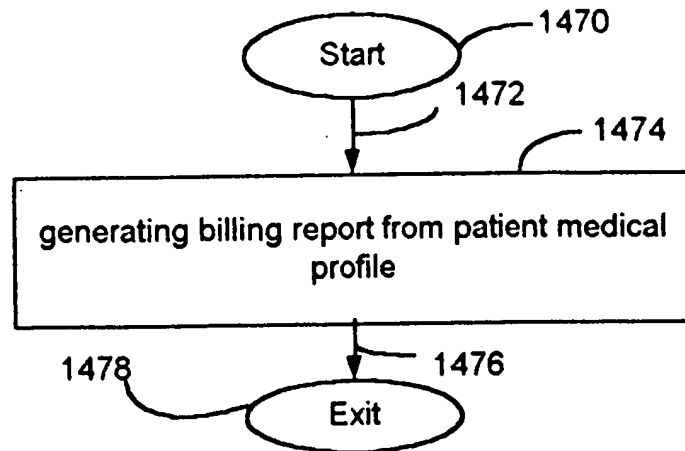


Fig. 36

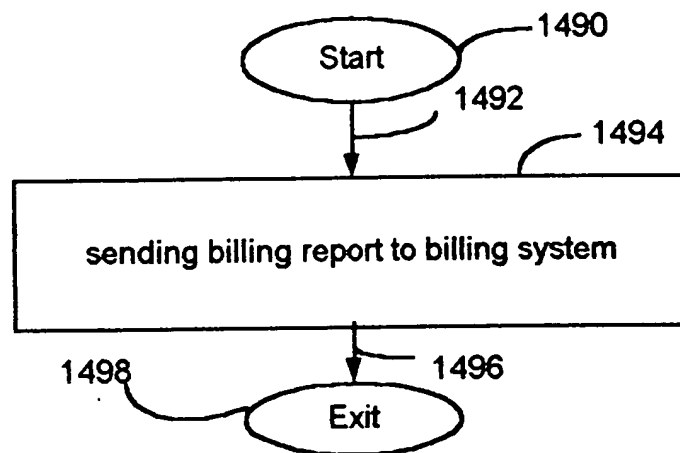


Fig. 37

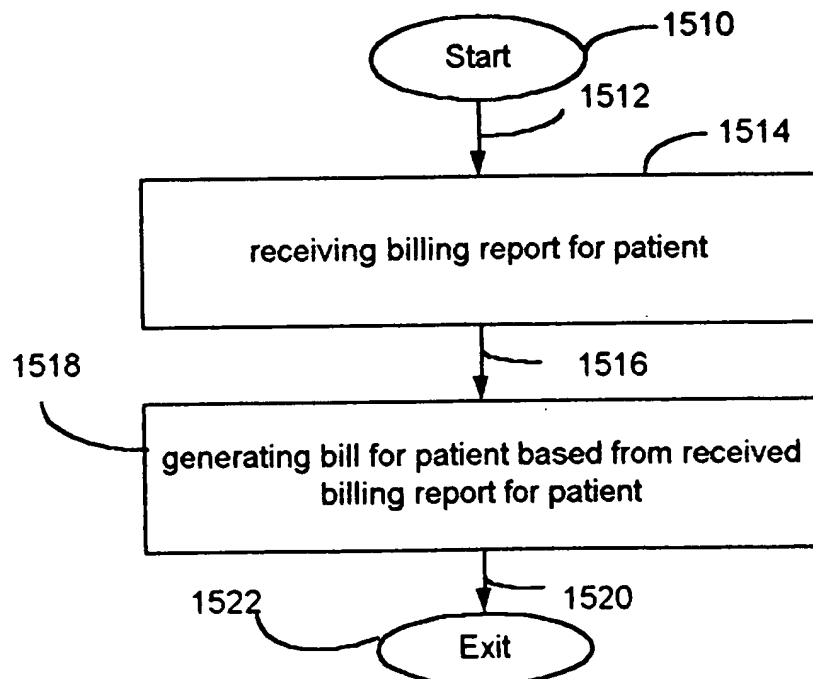


Fig. 38



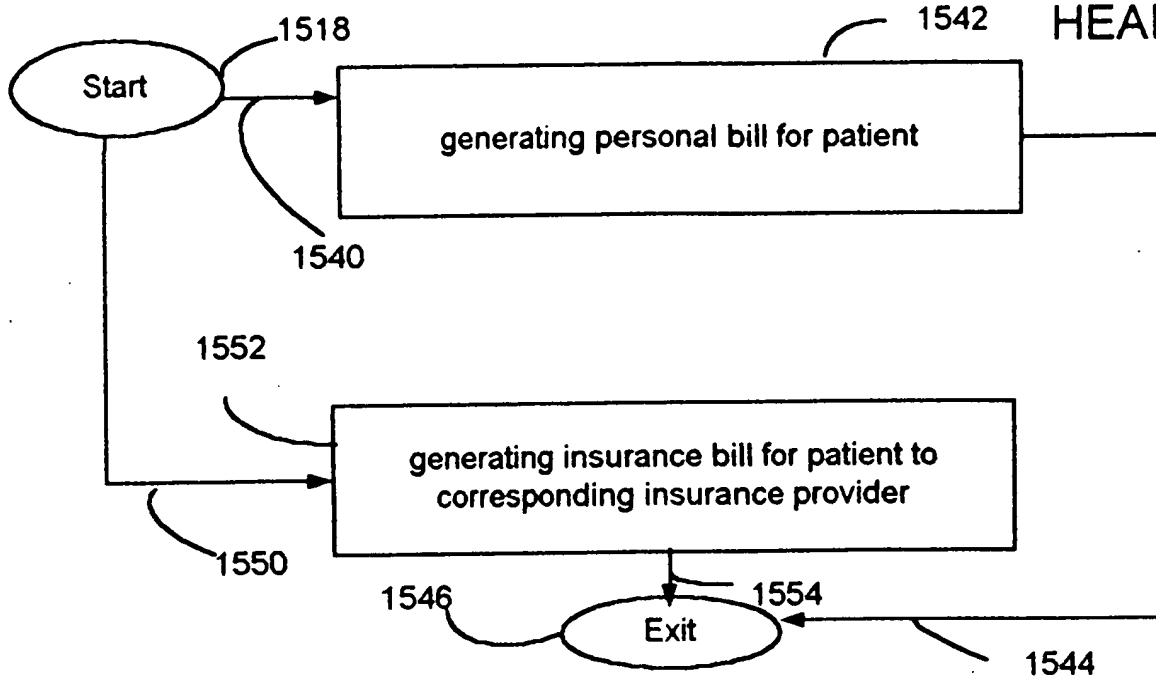


Fig. 39

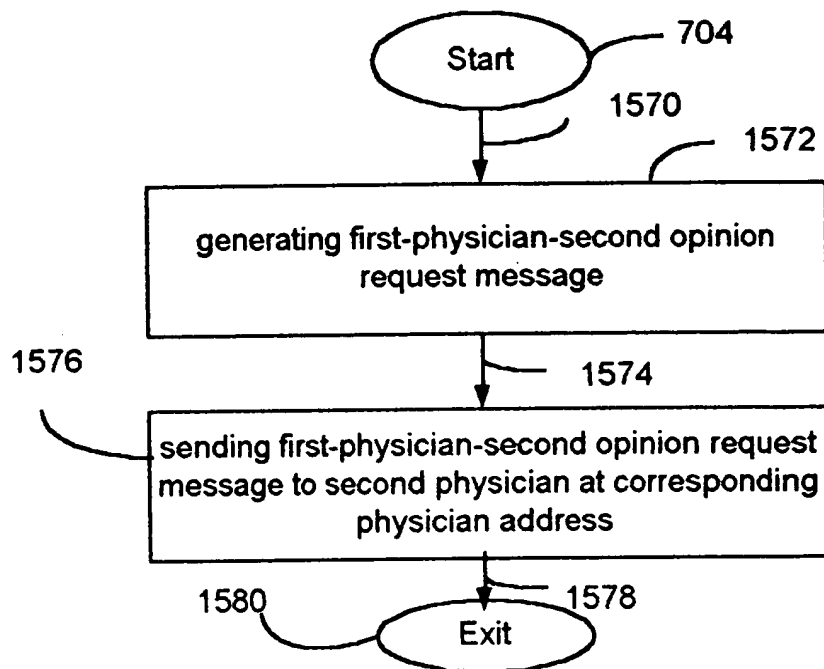


Fig. 40

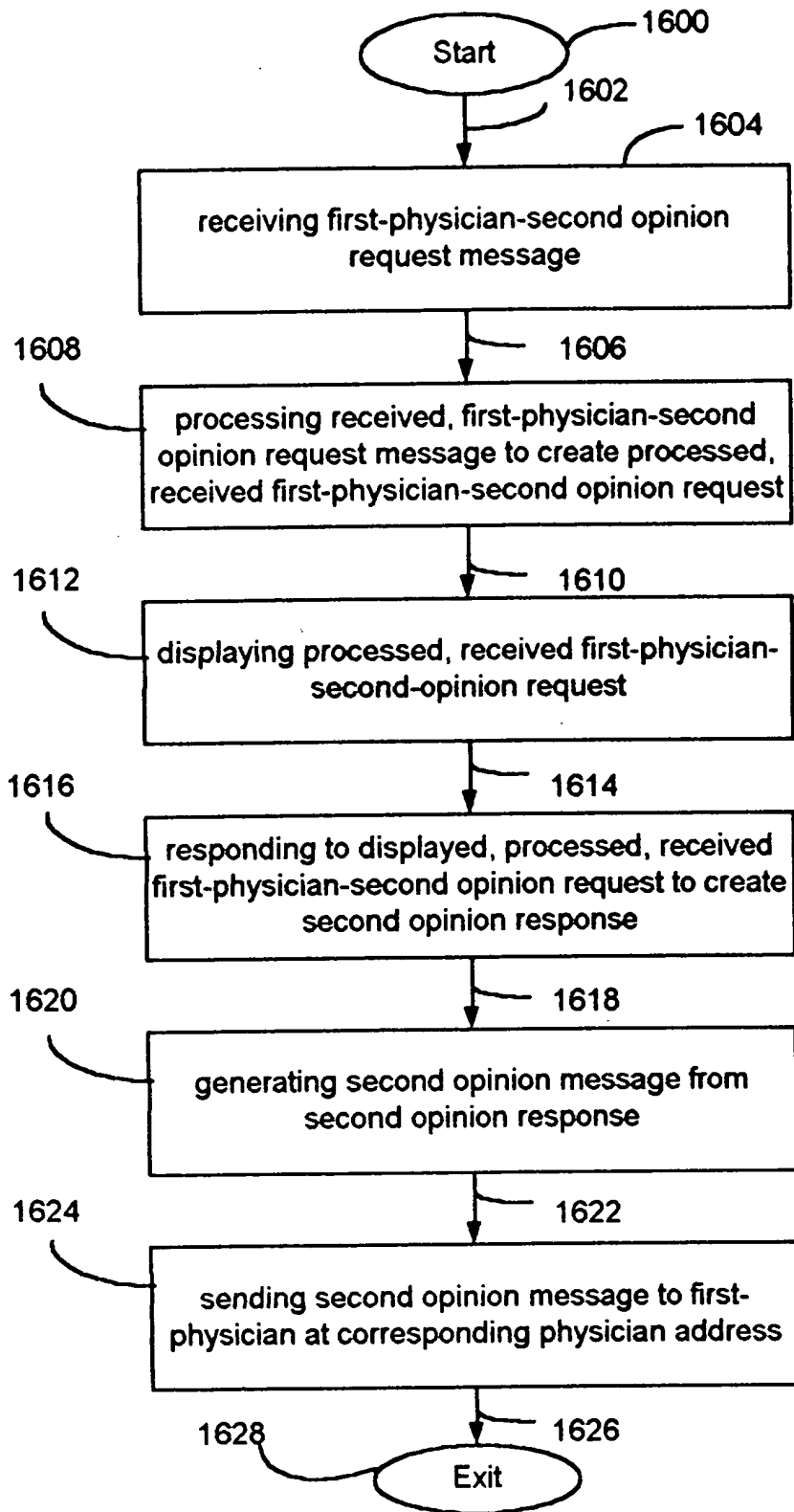


Fig. 41

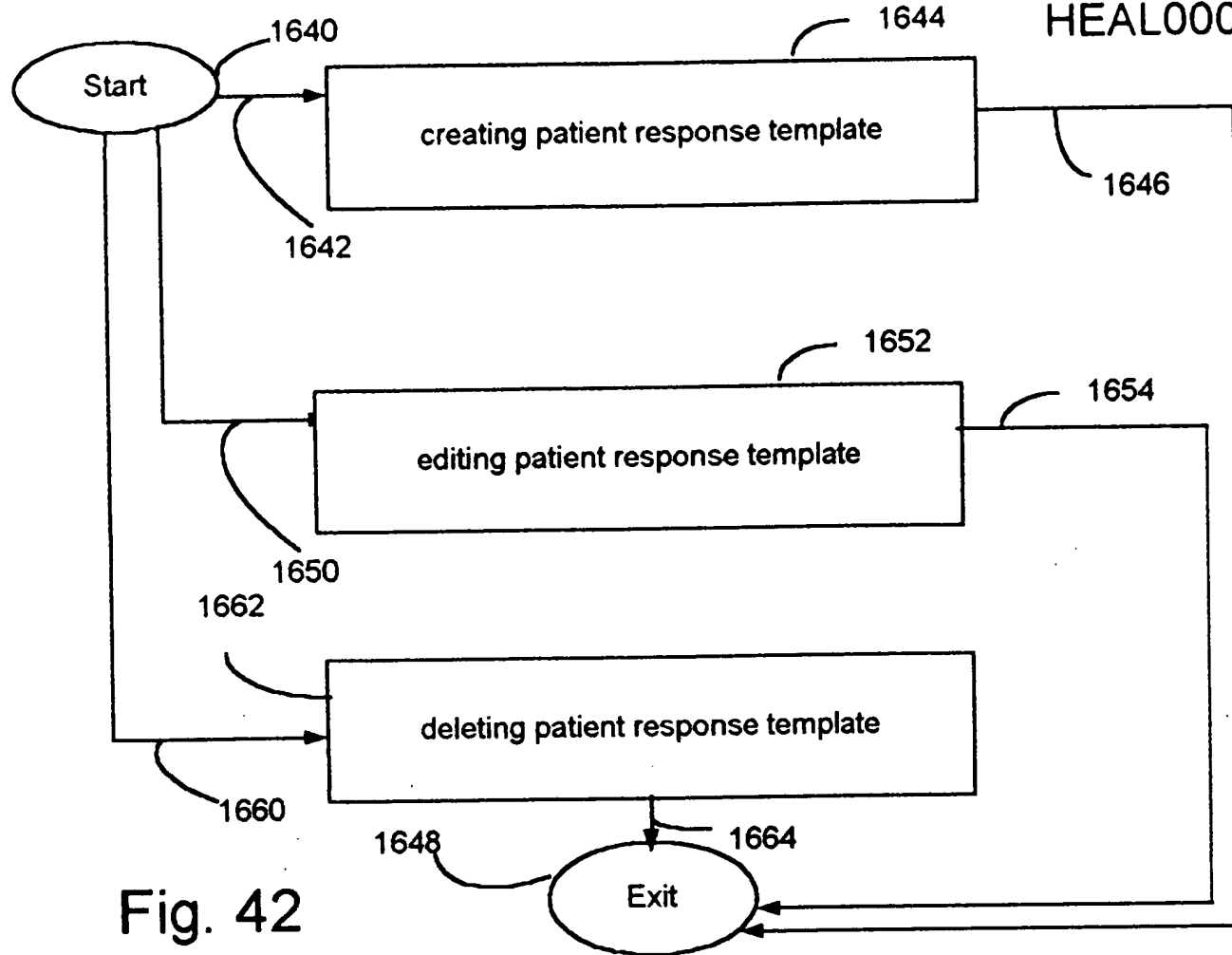


Fig. 42

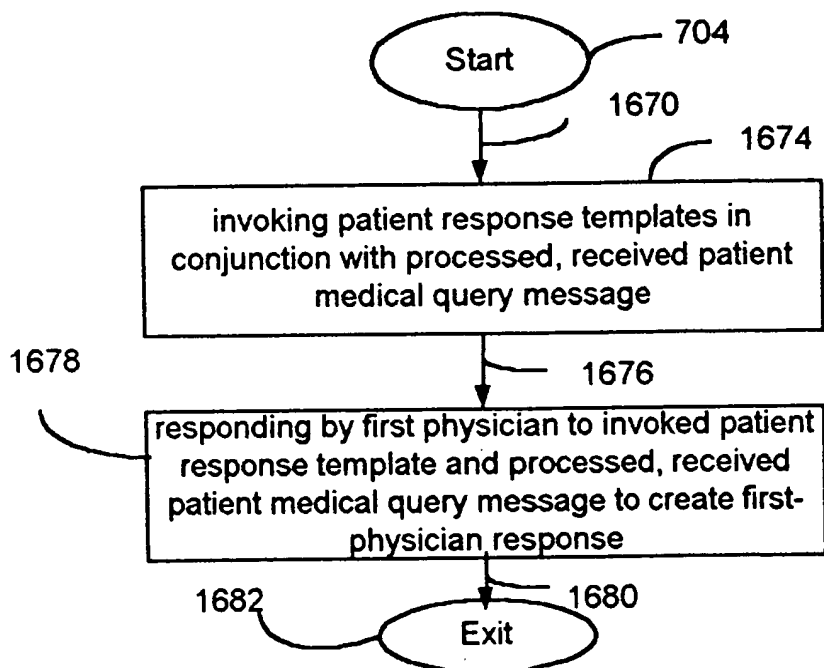


Fig. 43

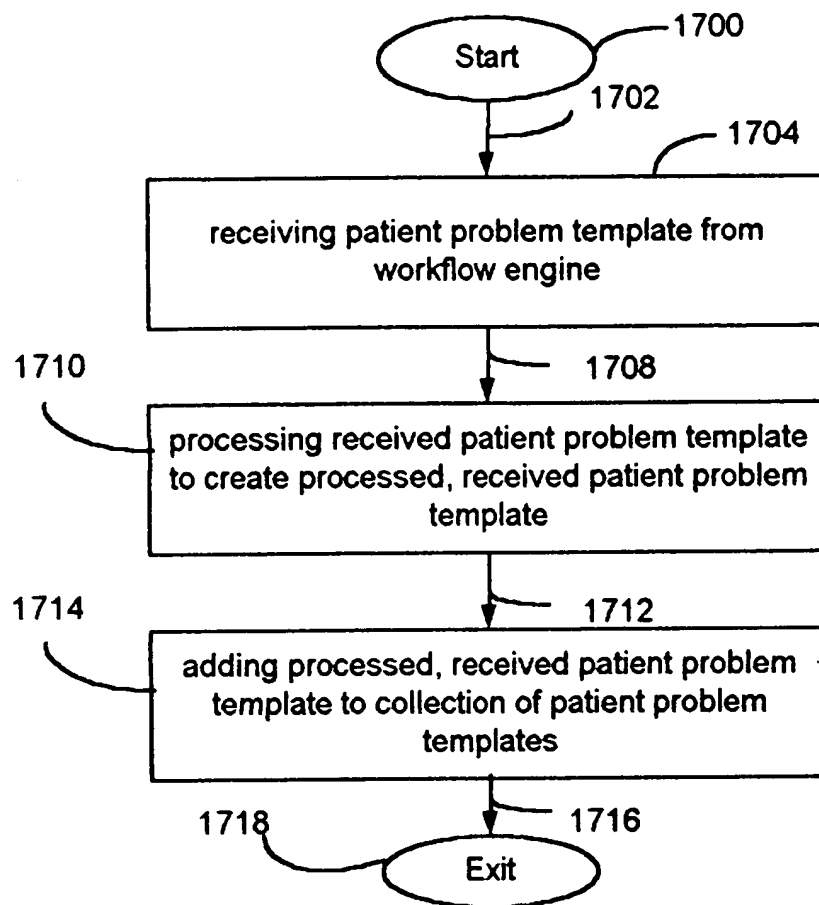


Fig. 44

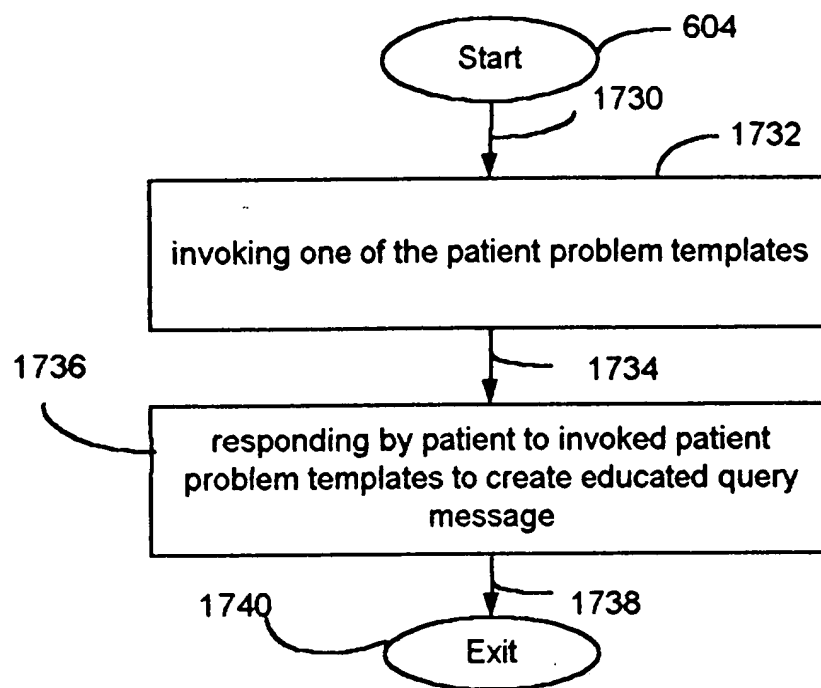


Fig. 45

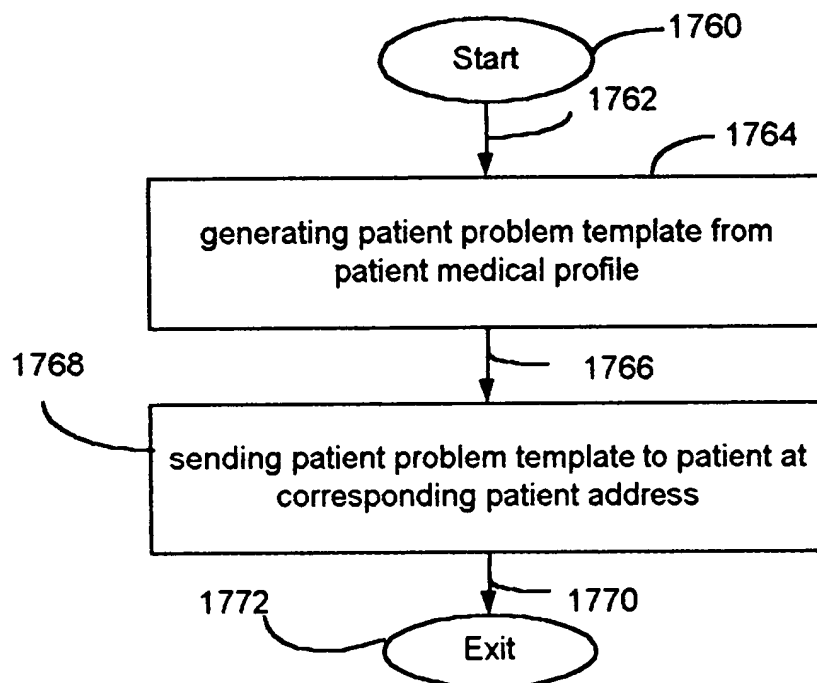


Fig. 46

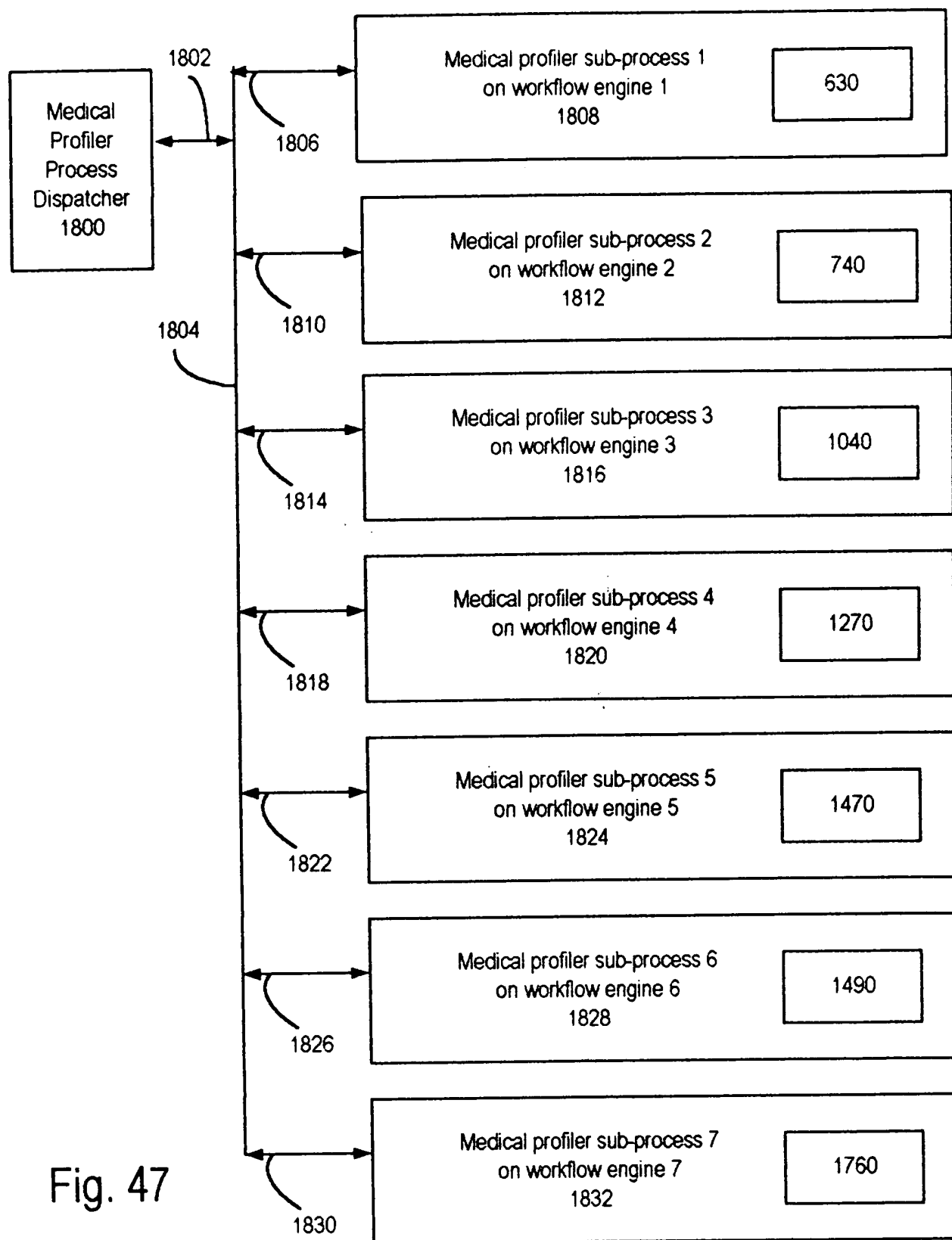


Fig. 47

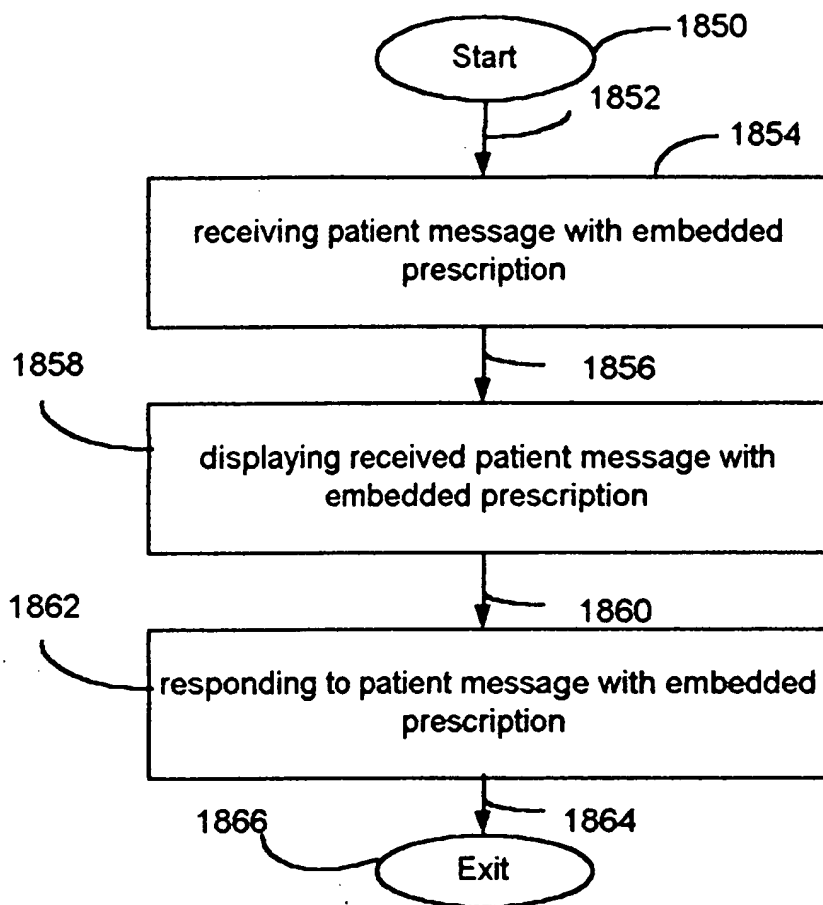


Fig. 48

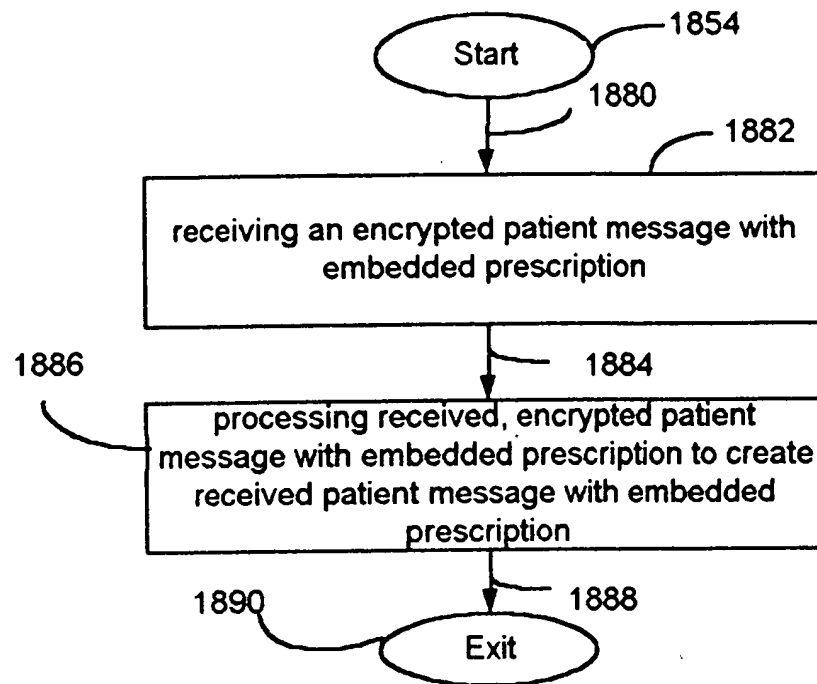


Fig. 49

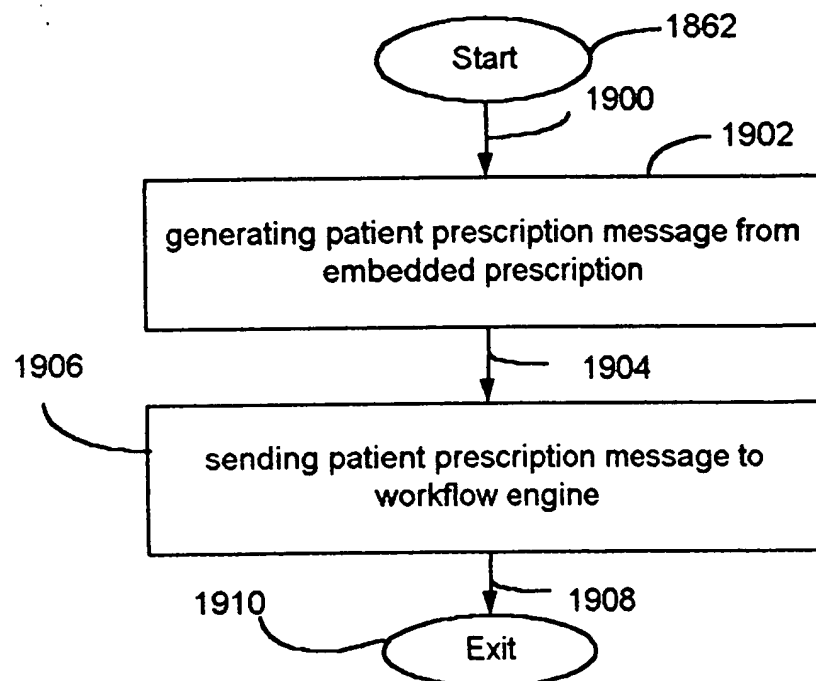


Fig. 50



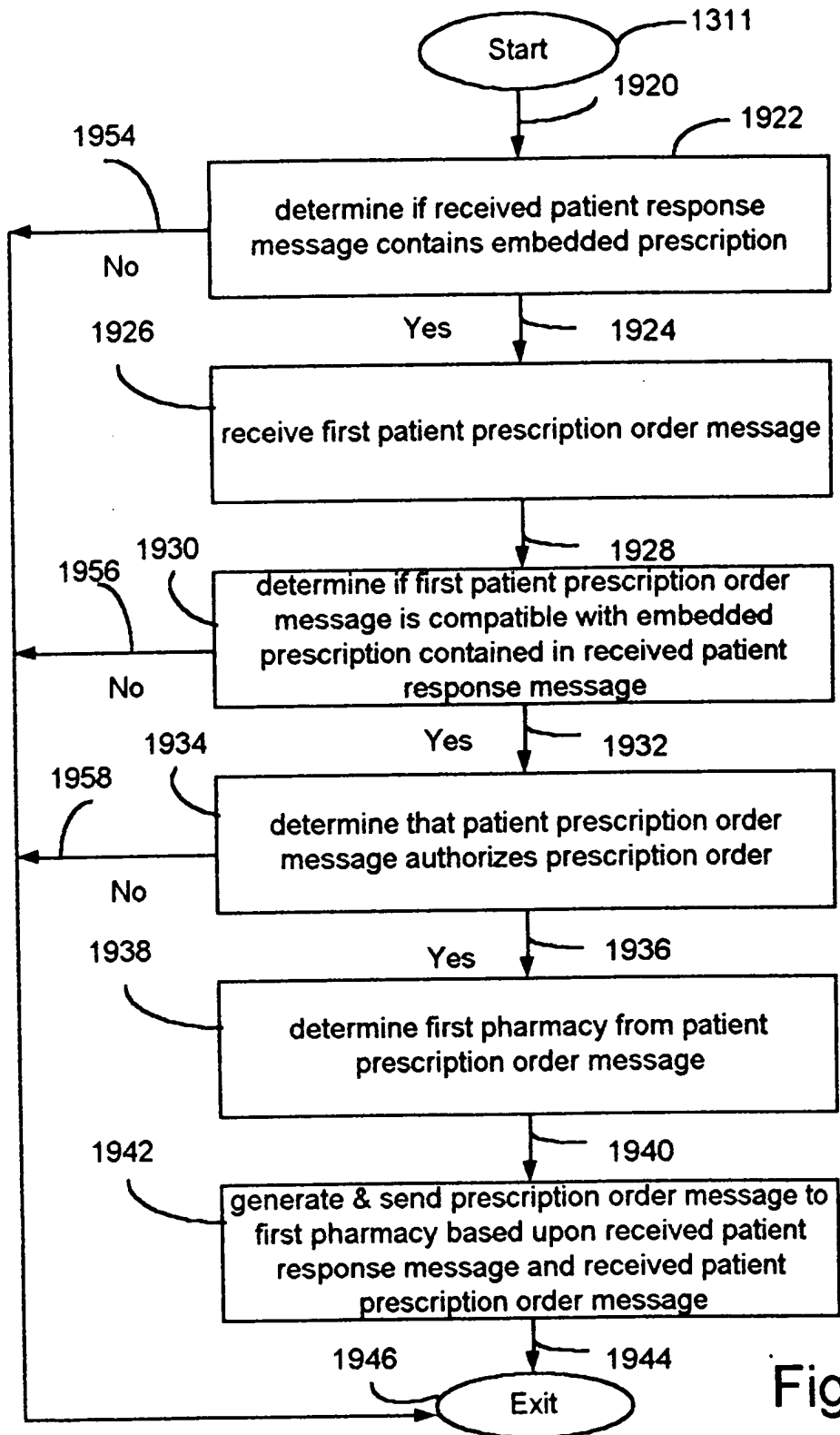


Fig. 50A

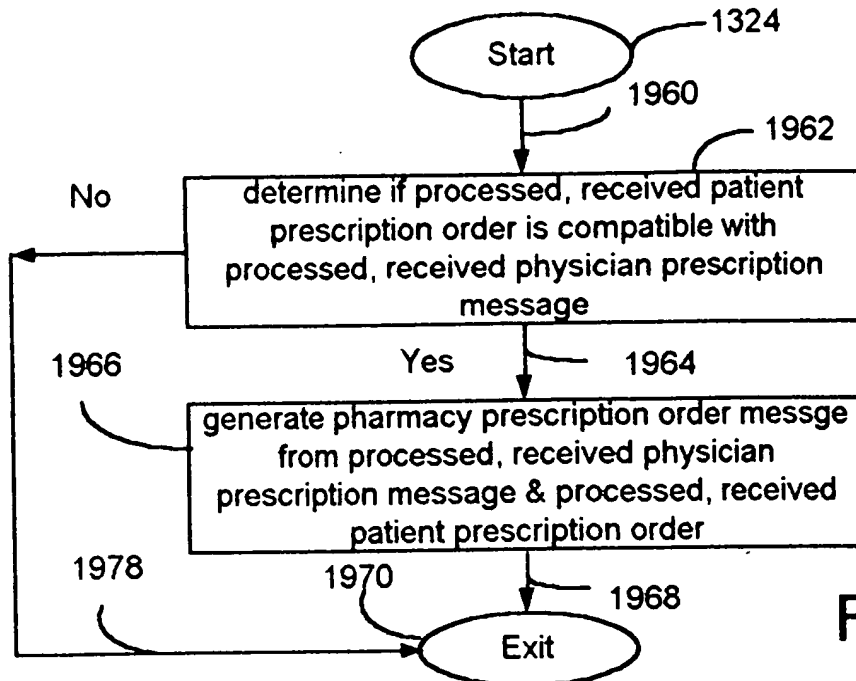


Fig. 50B

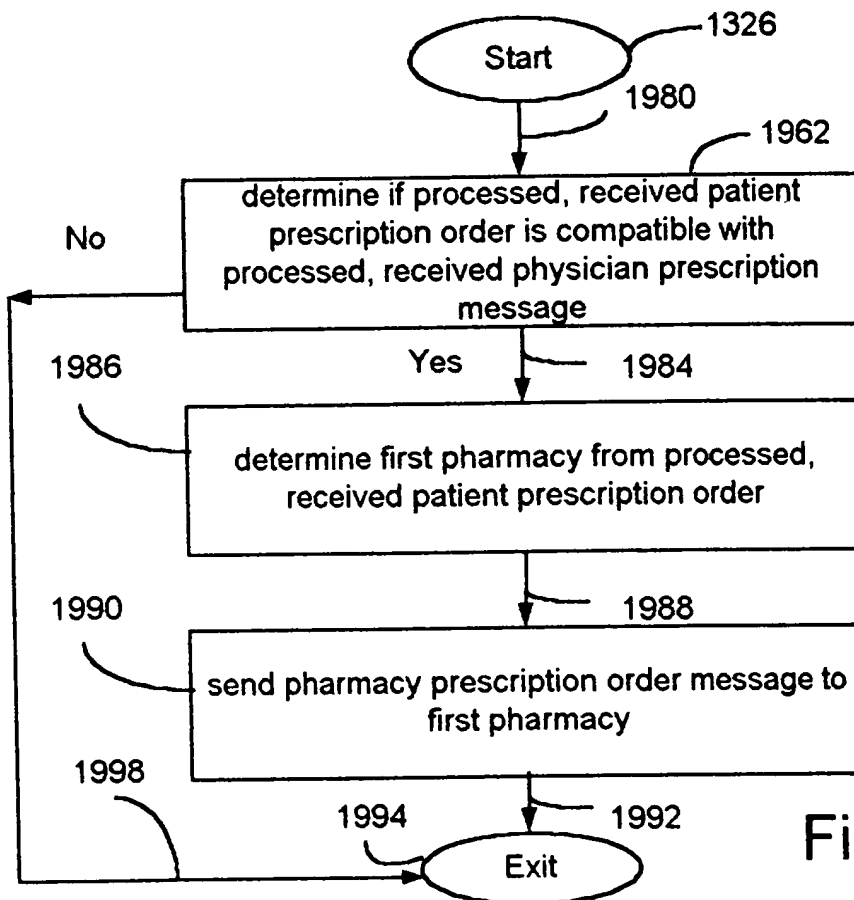


Fig. 50C

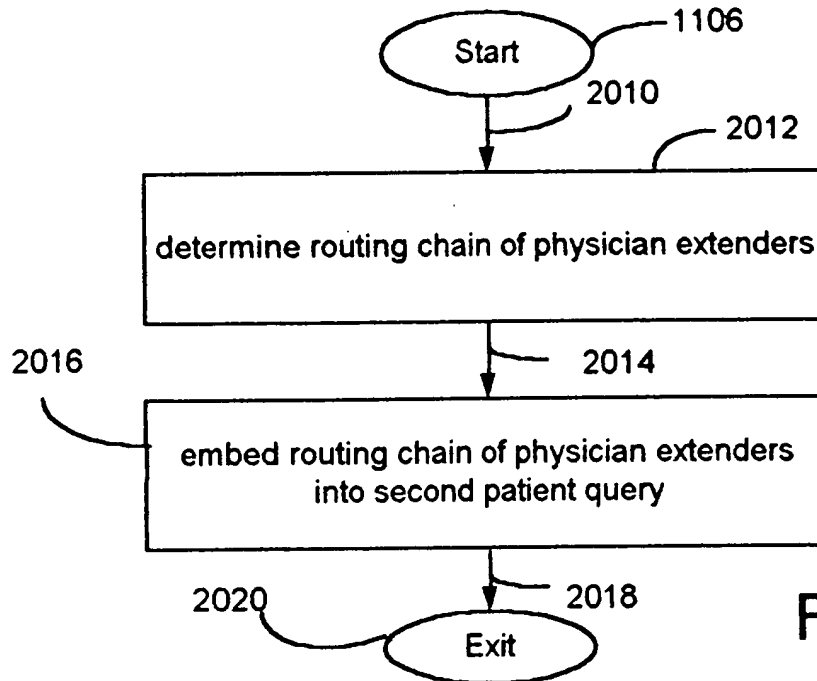


Fig. 50D

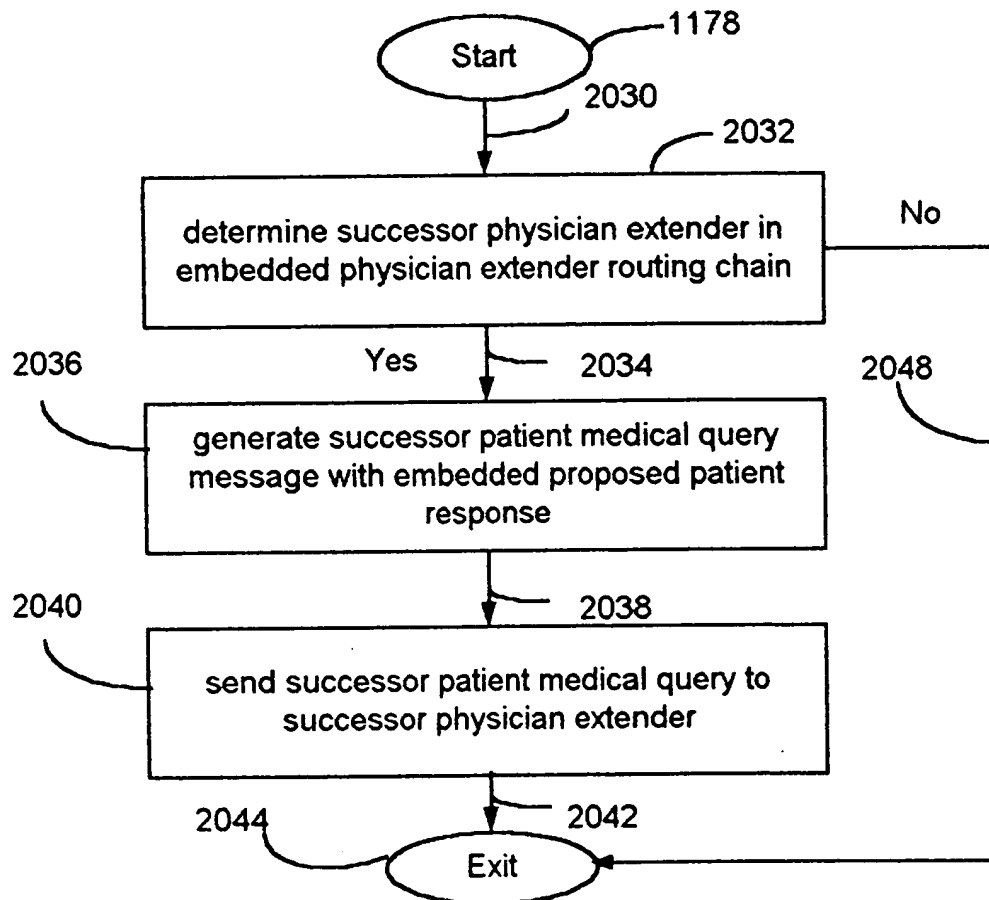


Fig. 50E

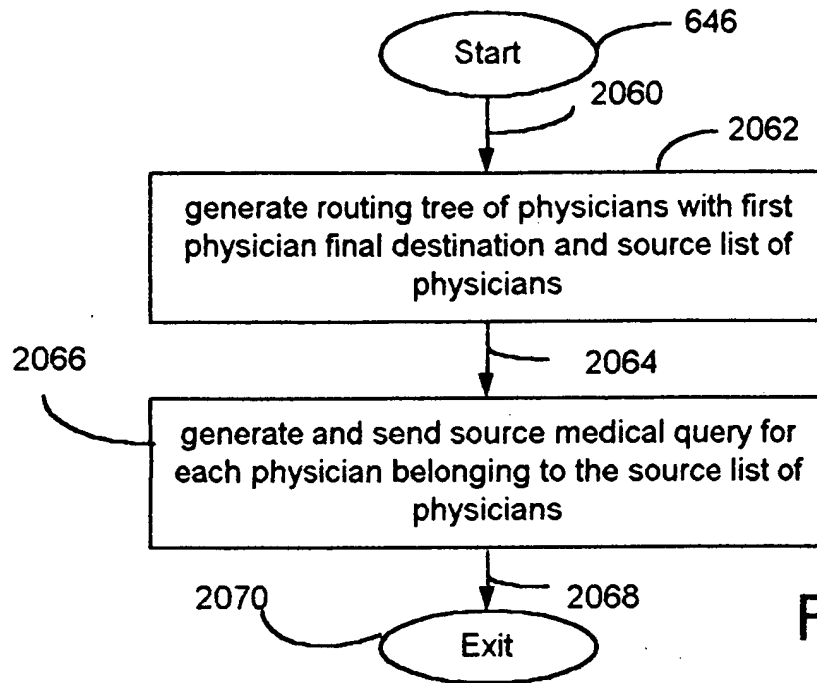


Fig. 50F

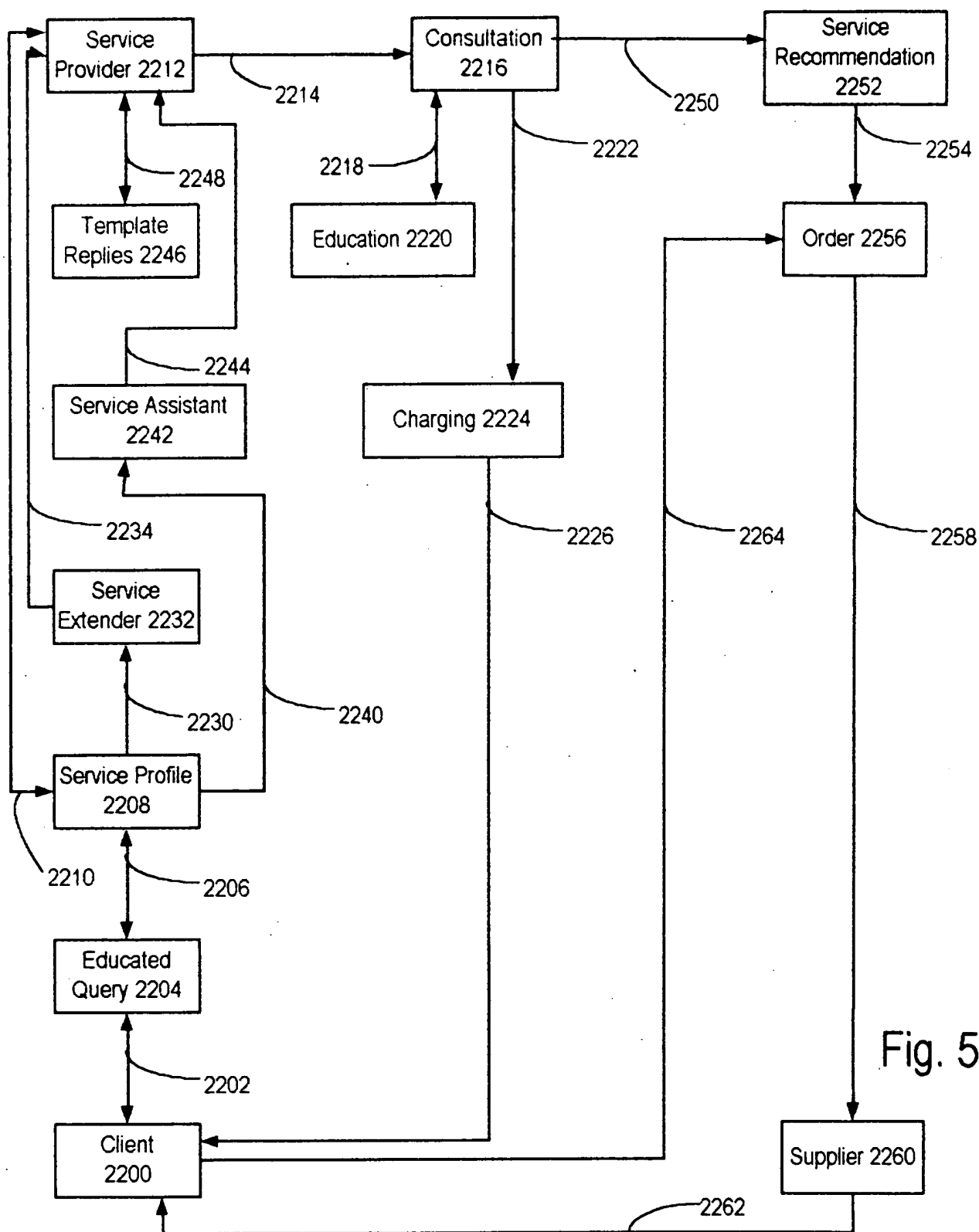


Fig. 51

HEAL0001

Client 2300

Client Operated Computer 2304

First Message Interface 2308

Service Provider 2350

Second Message Interface 2358

Service Provider Computer 2354

Supplier Computer 2506

billing system 2518

Educated Query Message 2312

Client service order message 2492

Client Message Log Entry 2326

Client Response Log Entry 2392

Service Provider Service Recommendation Message 2482

Client Response Message 2362

Client Response Message with appended billing data 2382

Client Service Query Message 2342

supplier service order message 2502

client billing report message 2514

Service-flow Engine 2320

Service Profile Process 2322

Client Service Profile 2330

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Fig. 52  
ver. 12

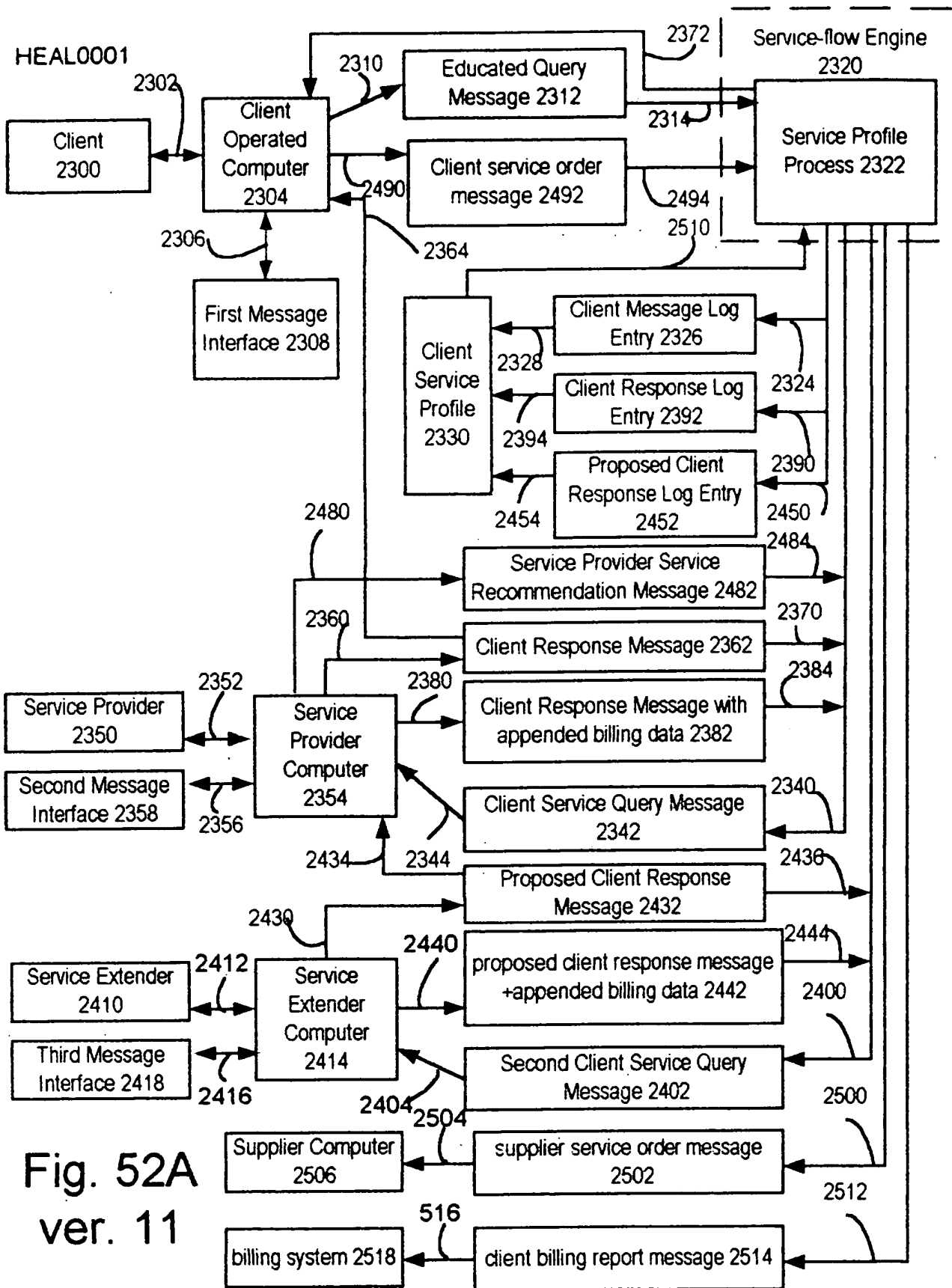


Fig. 52A  
ver. 11

HEAL0001

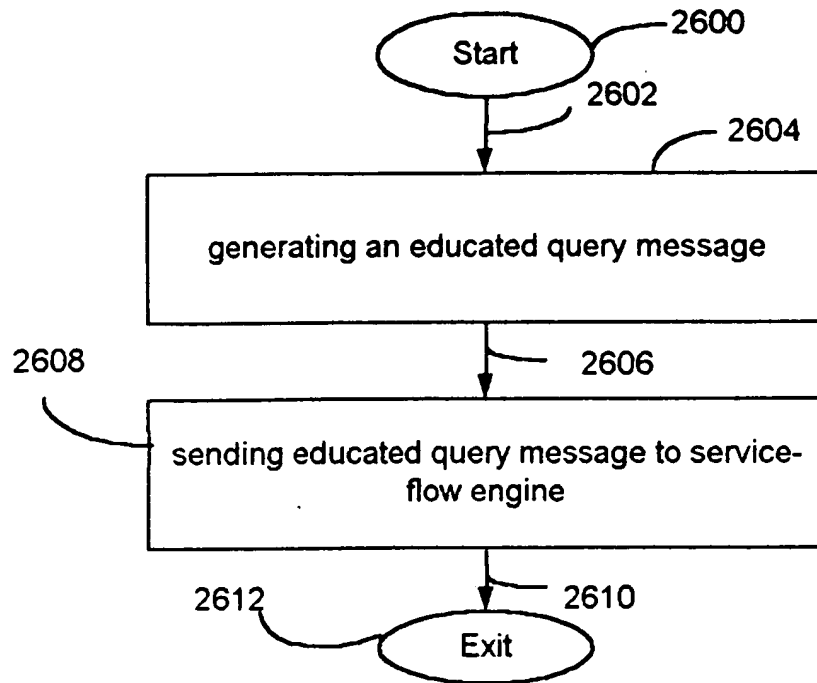


Fig. 53



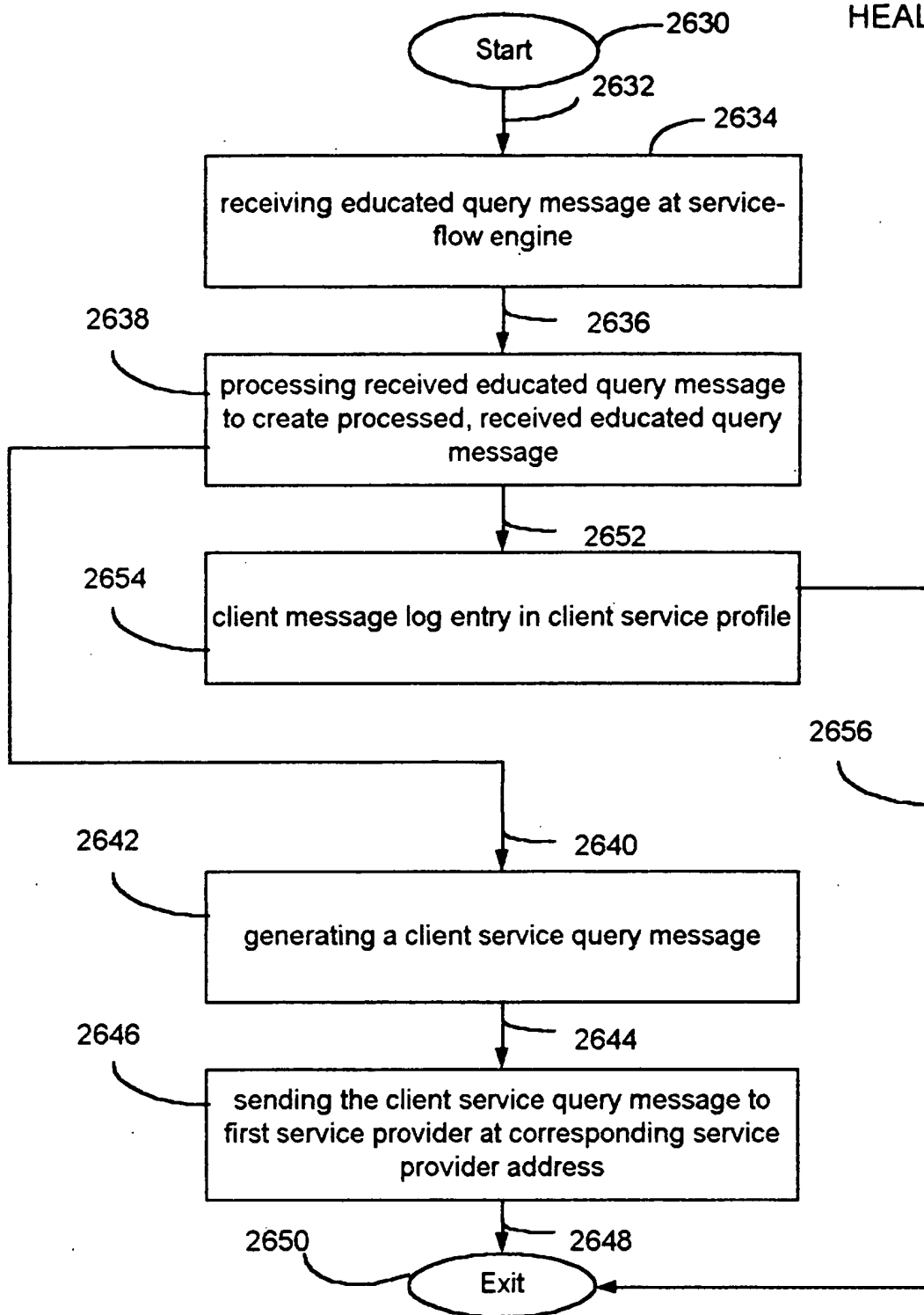


Fig. 54

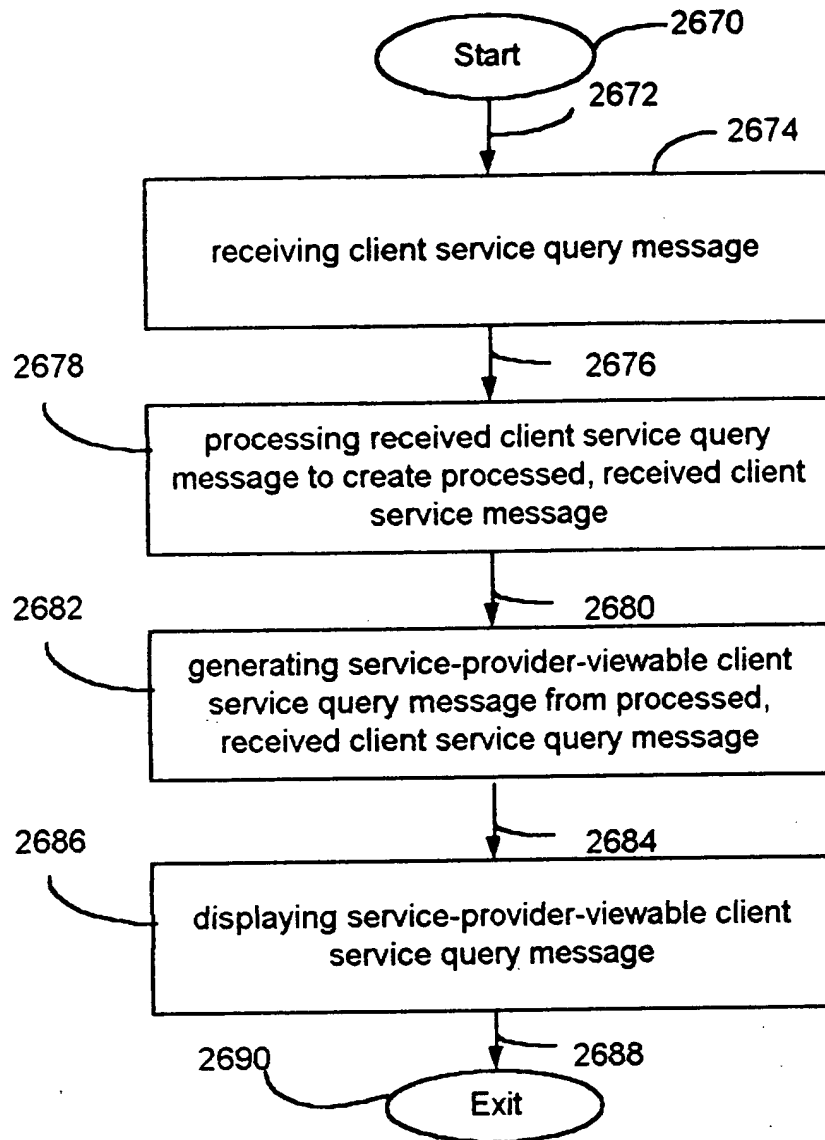


Fig. 55

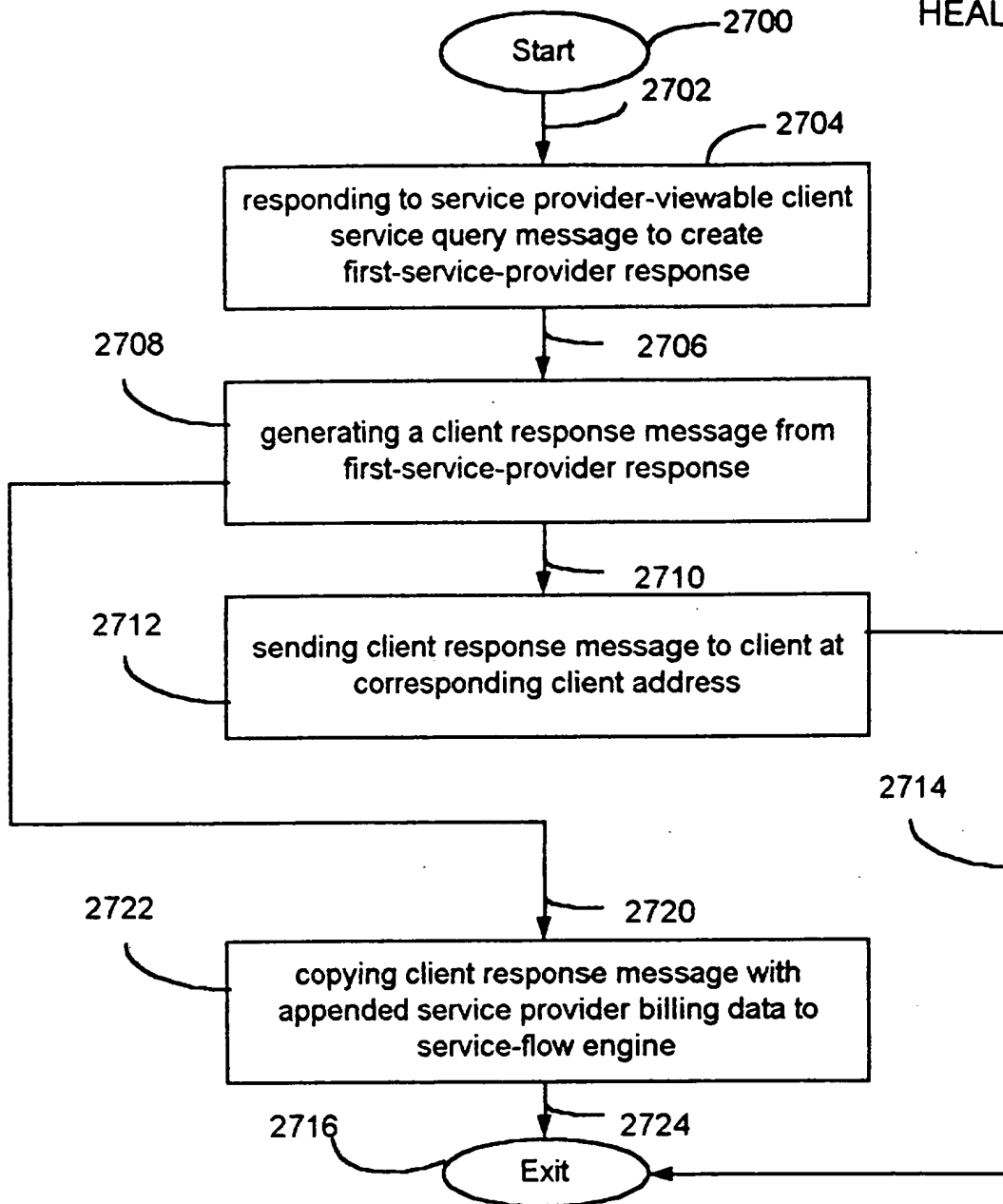


Fig. 56

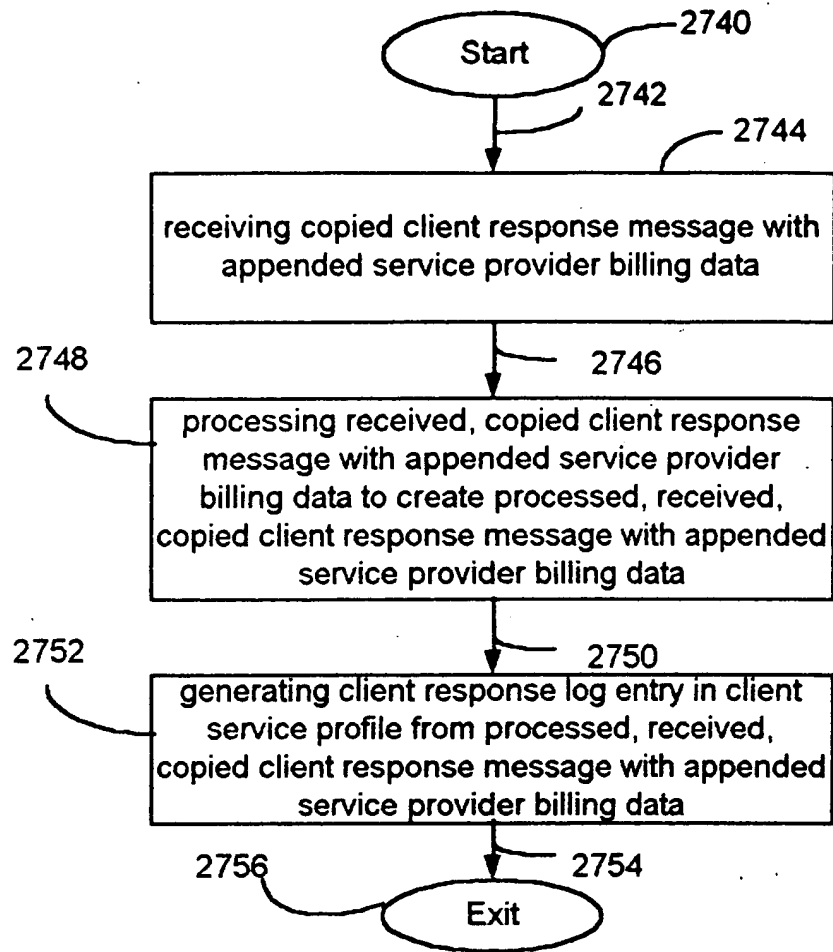


Fig. 57

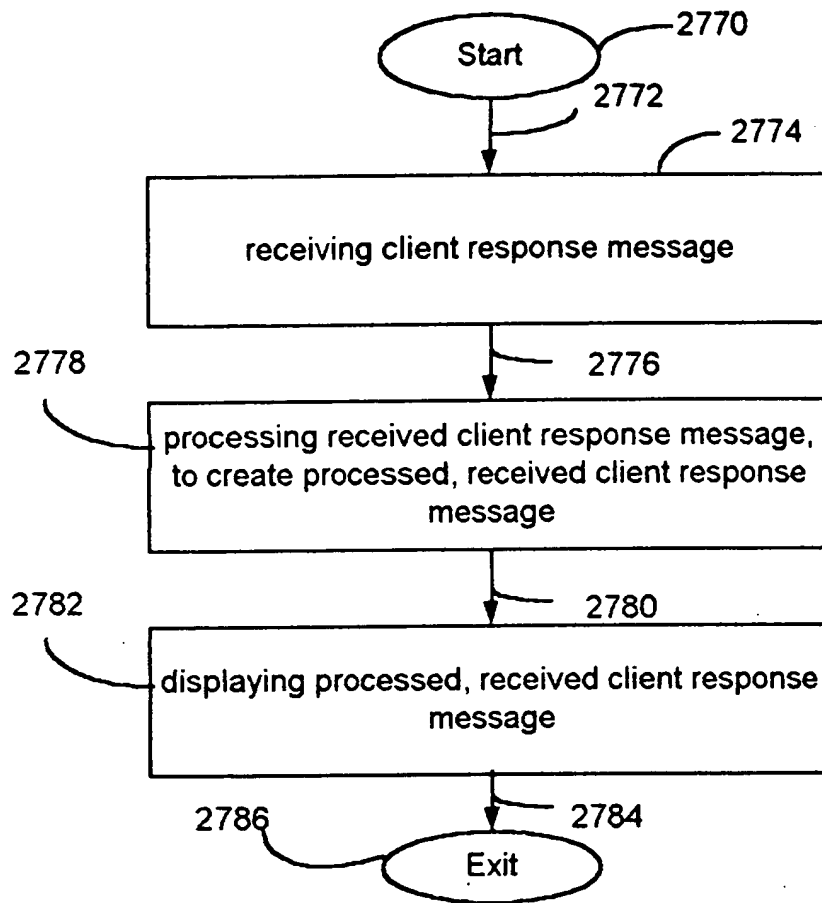


Fig. 58

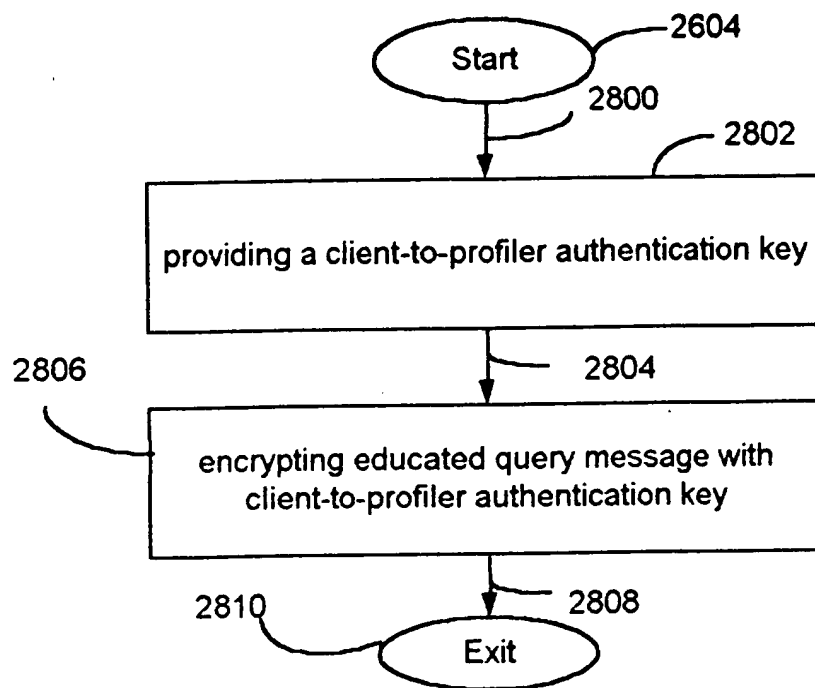


Fig. 59

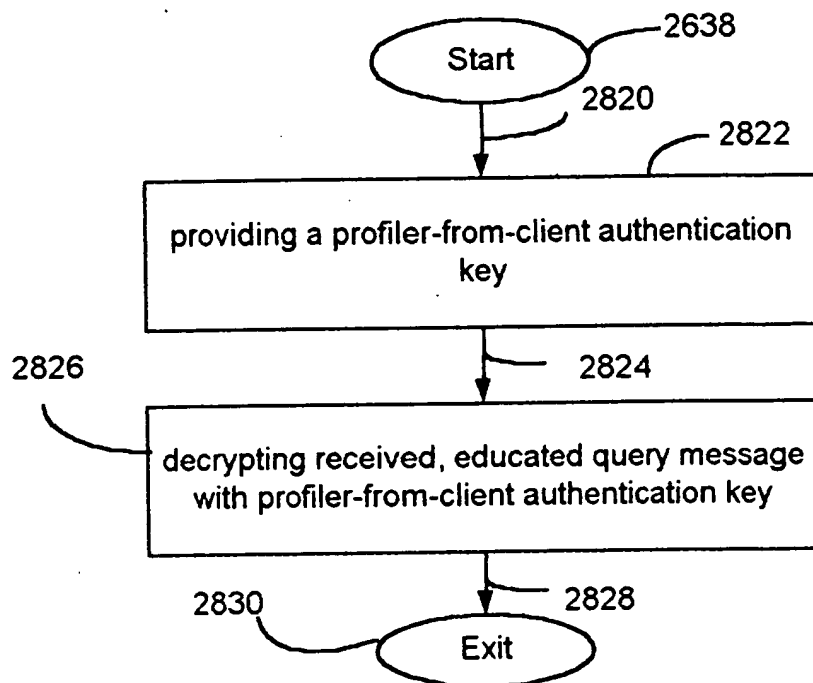


Fig. 60

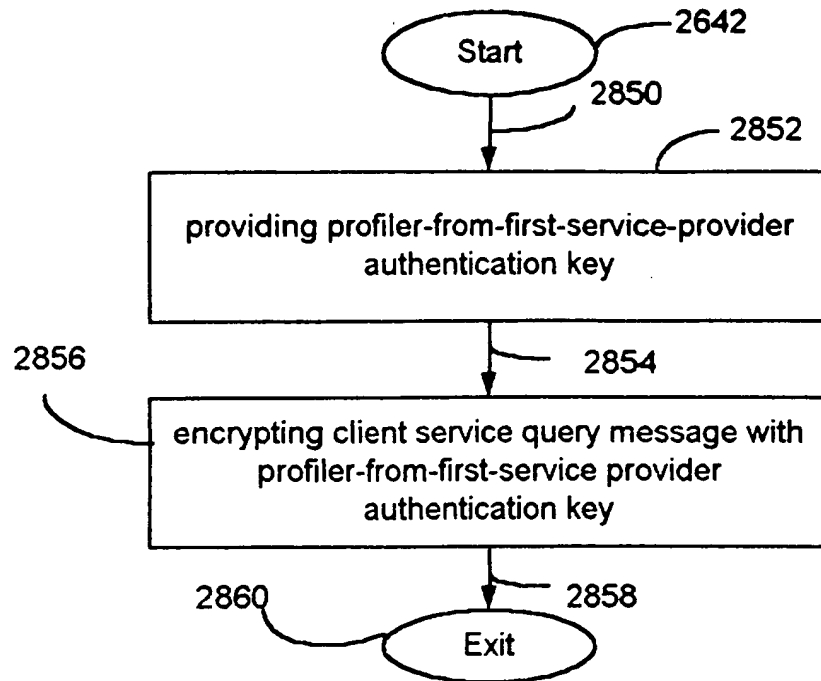


Fig. 61

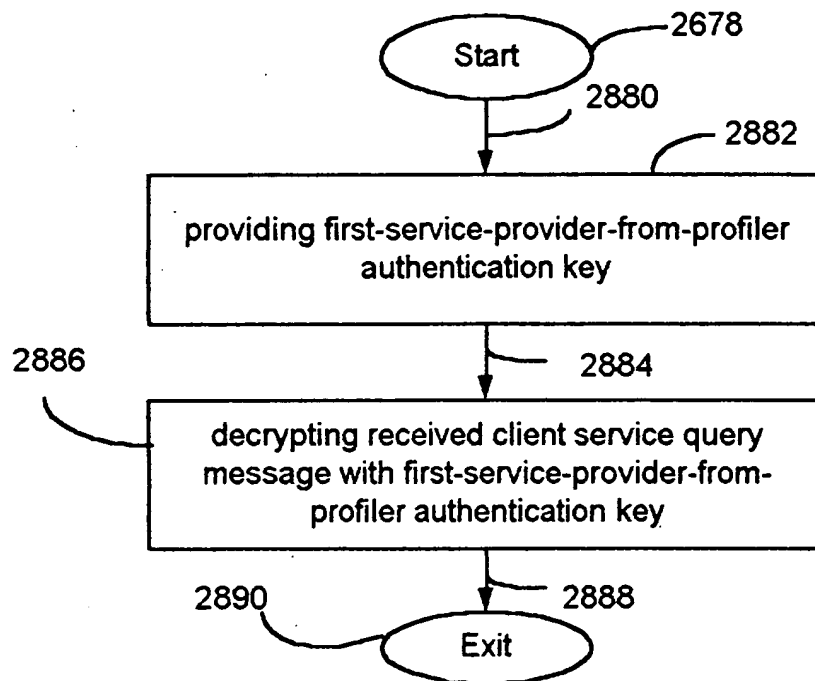


Fig. 62

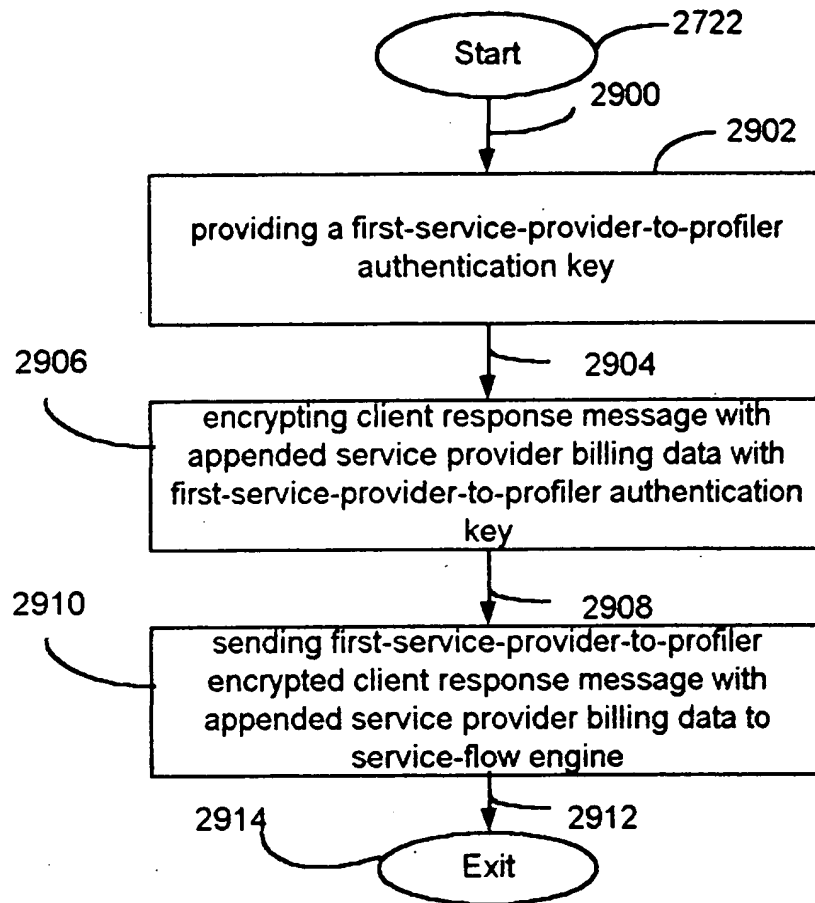


Fig. 63



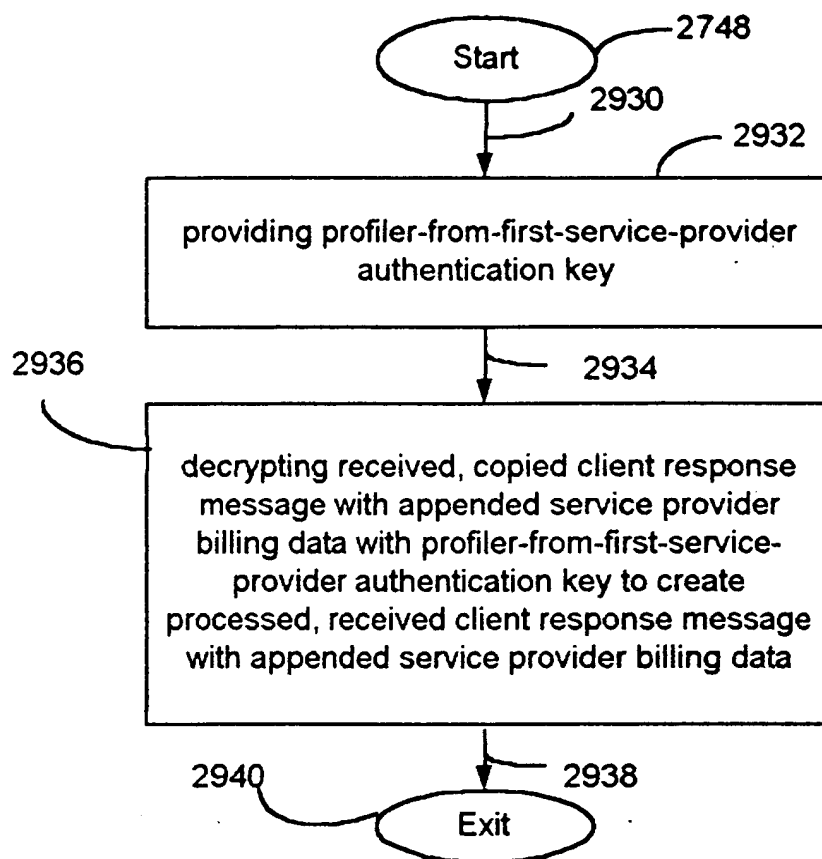


Fig. 64

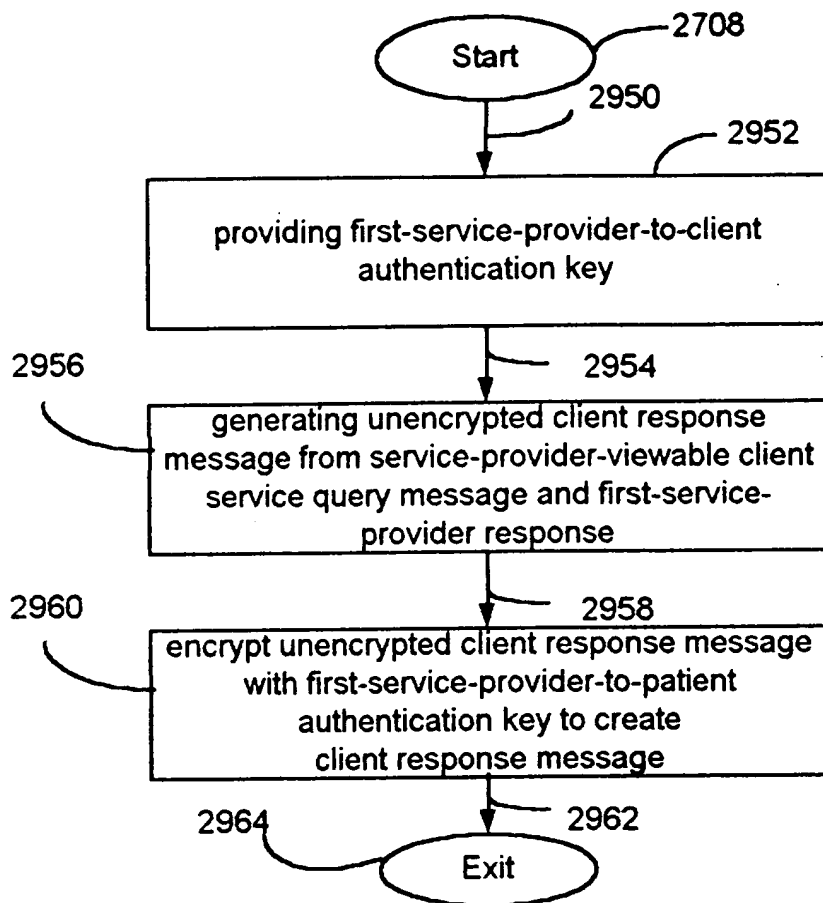


Fig. 65

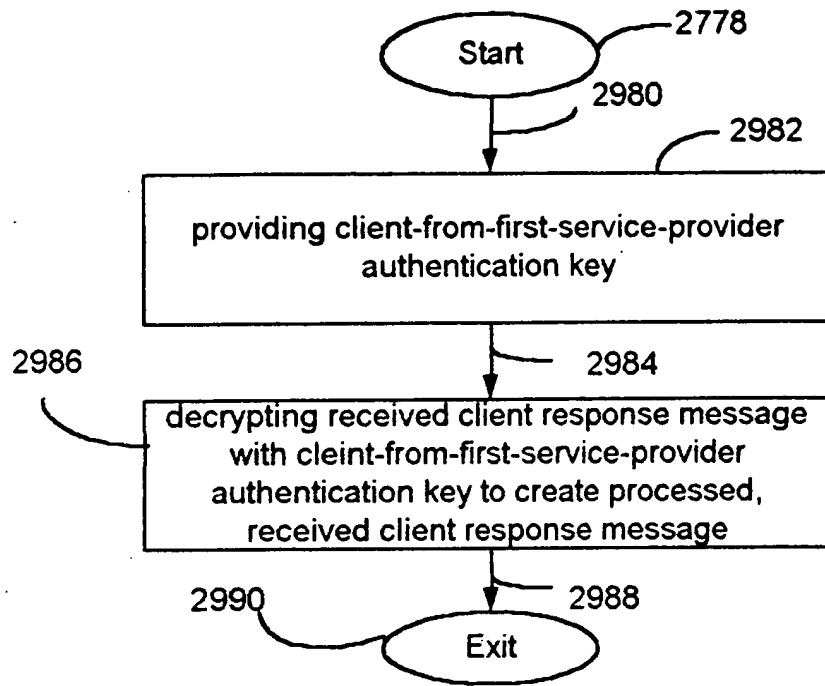


Fig. 66

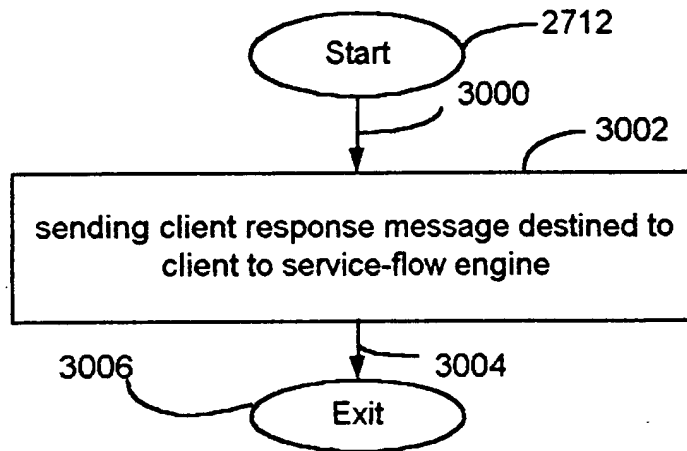


Fig. 67

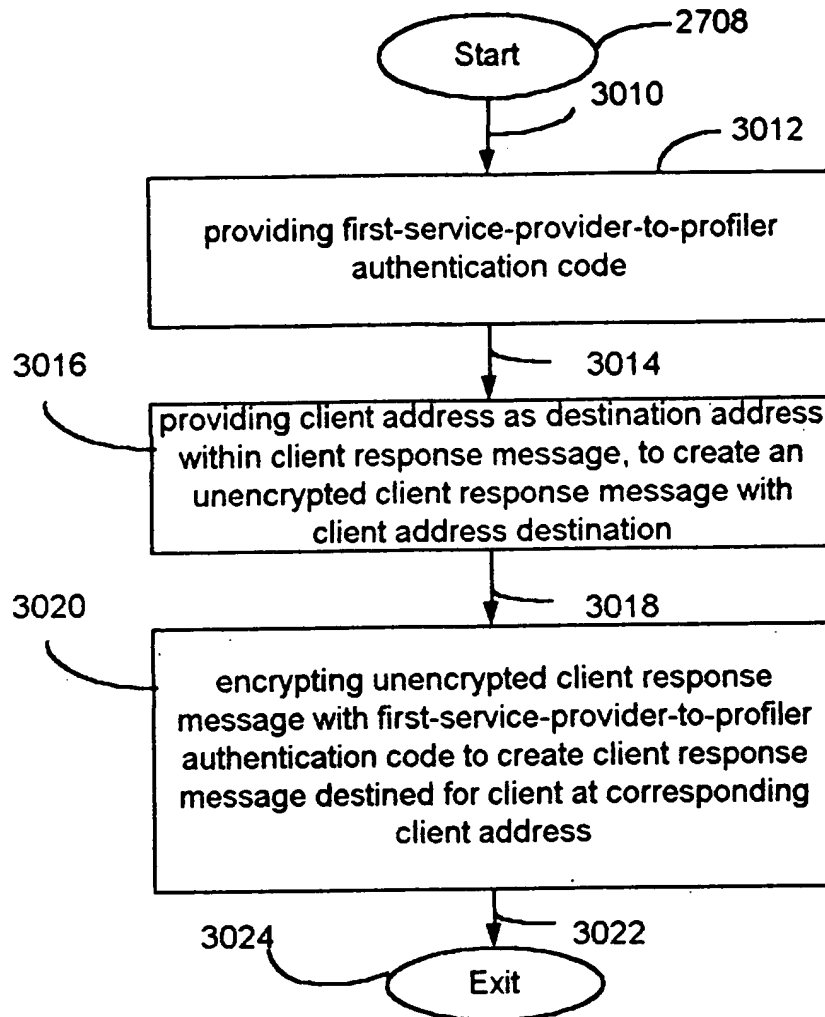


Fig. 68

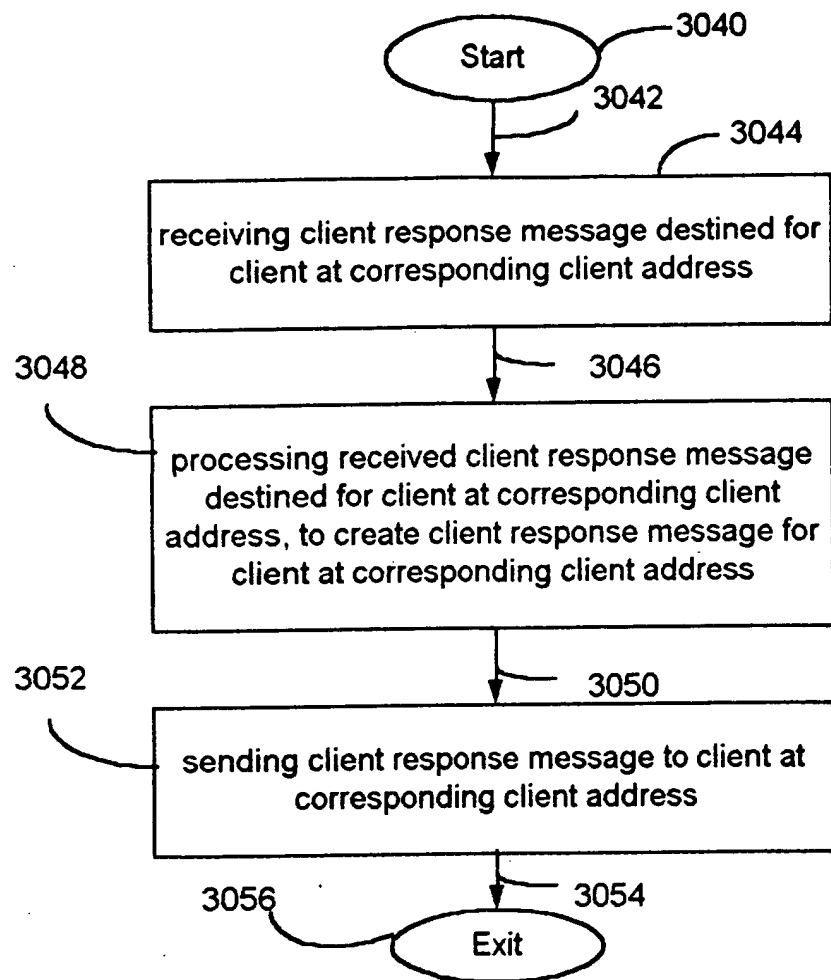


Fig. 69

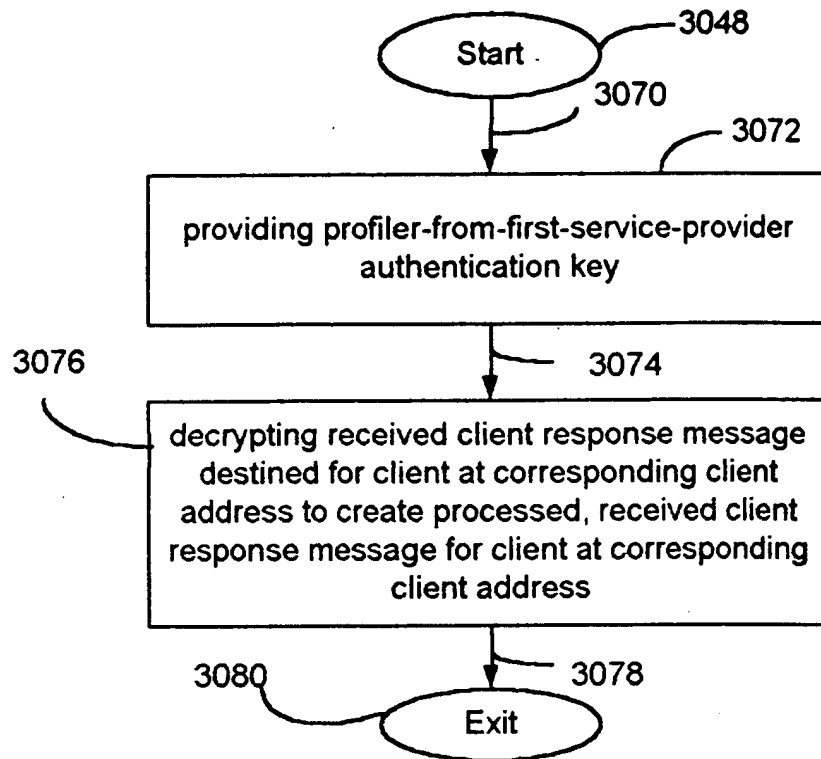


Fig. 70

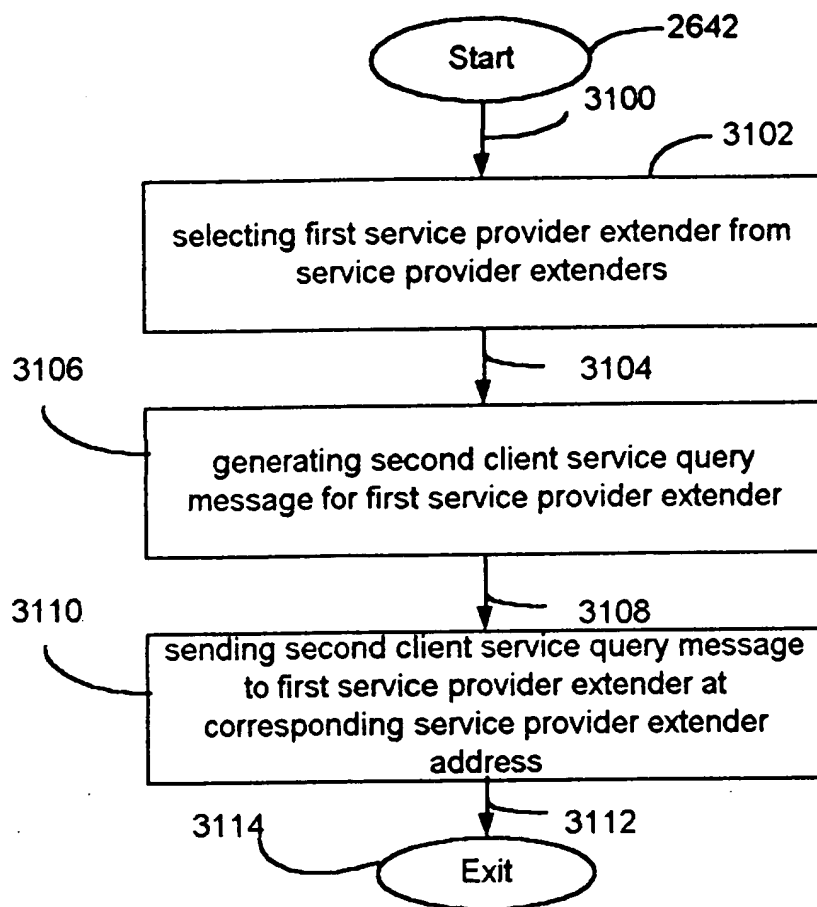
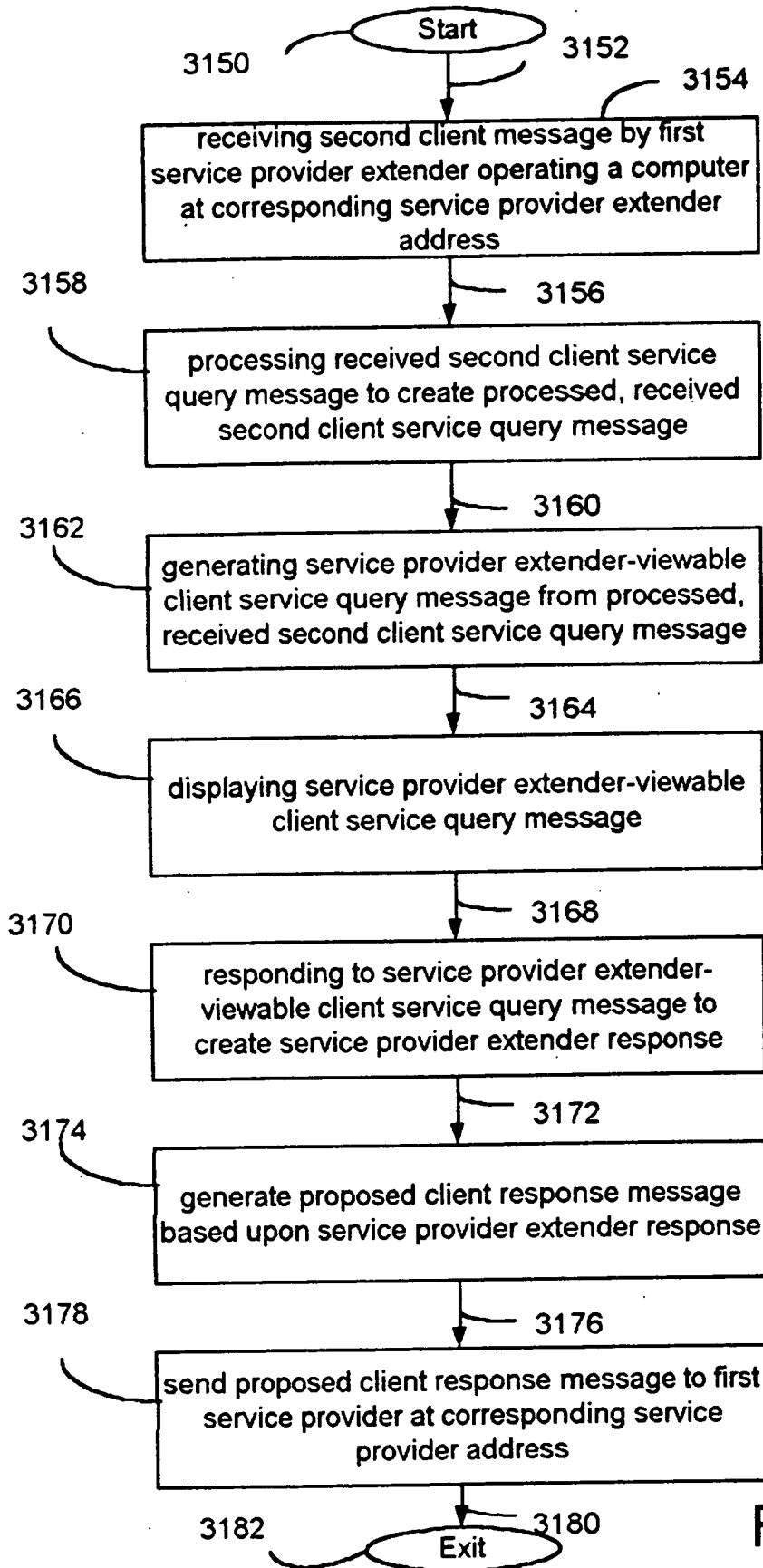


Fig. 71



HEAL0001

Fig. 72



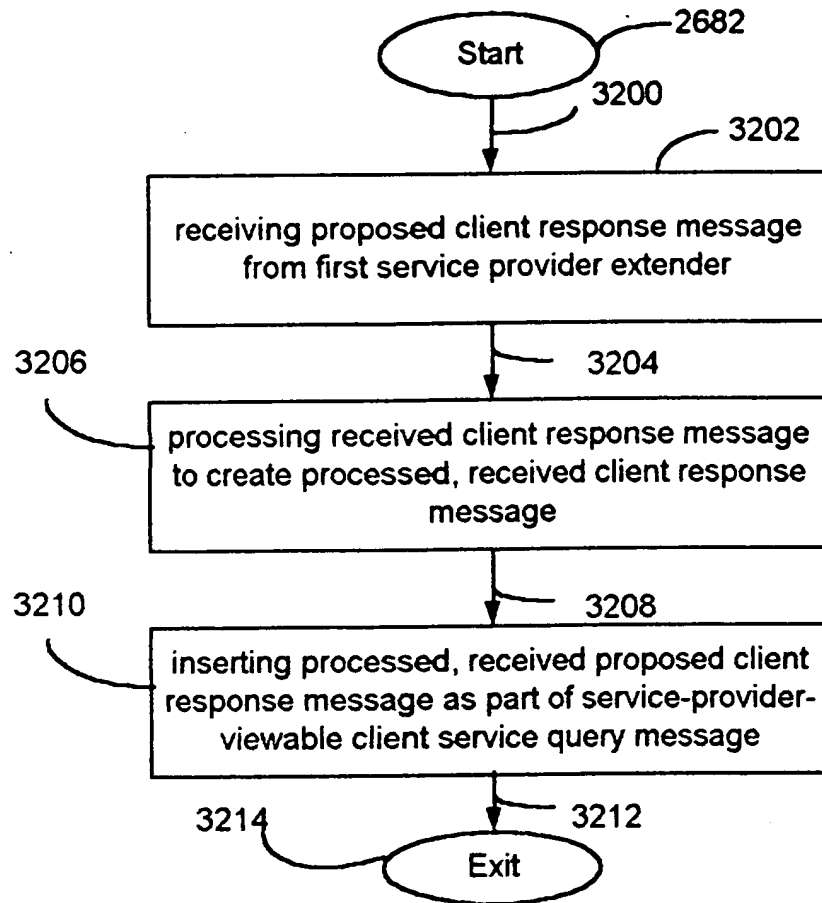


Fig. 73

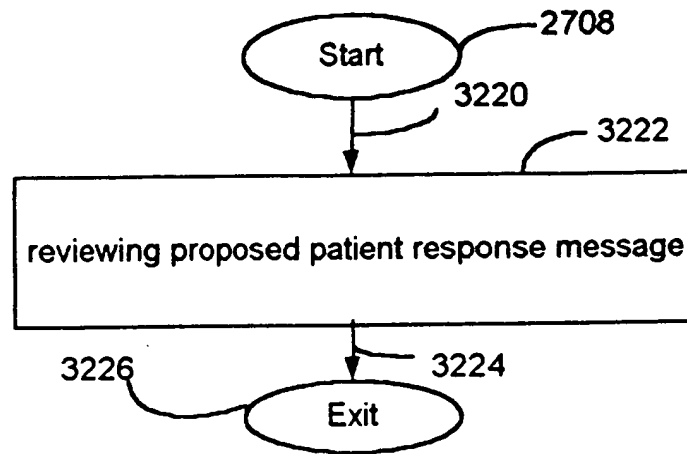


Fig. 74

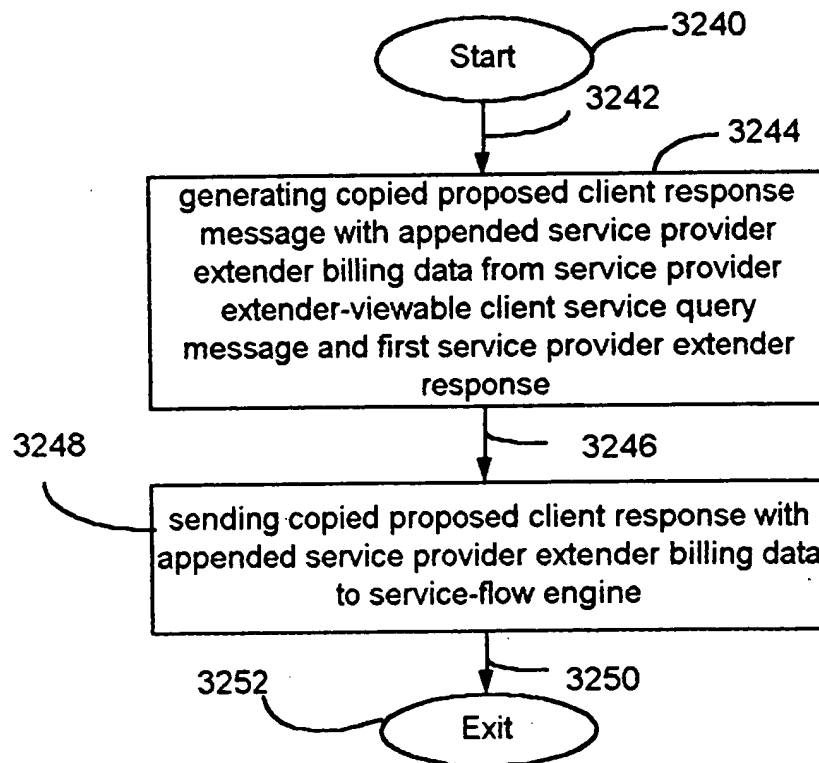


Fig. 75

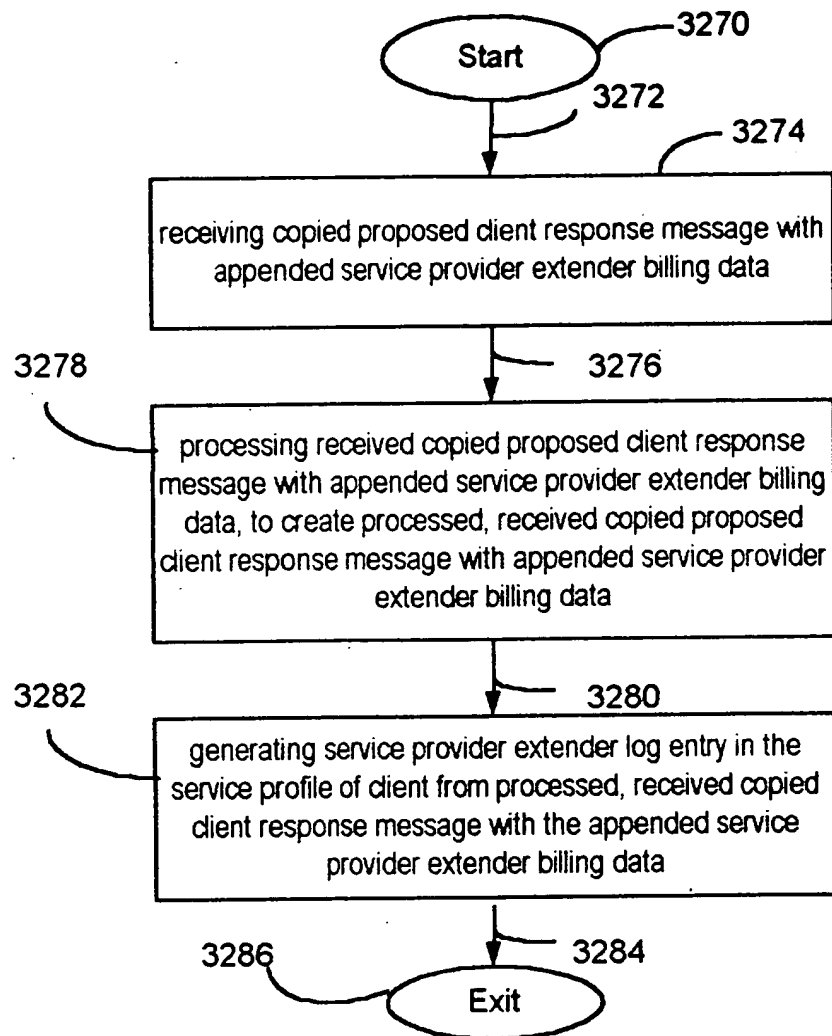


Fig. 76

HEAL0001

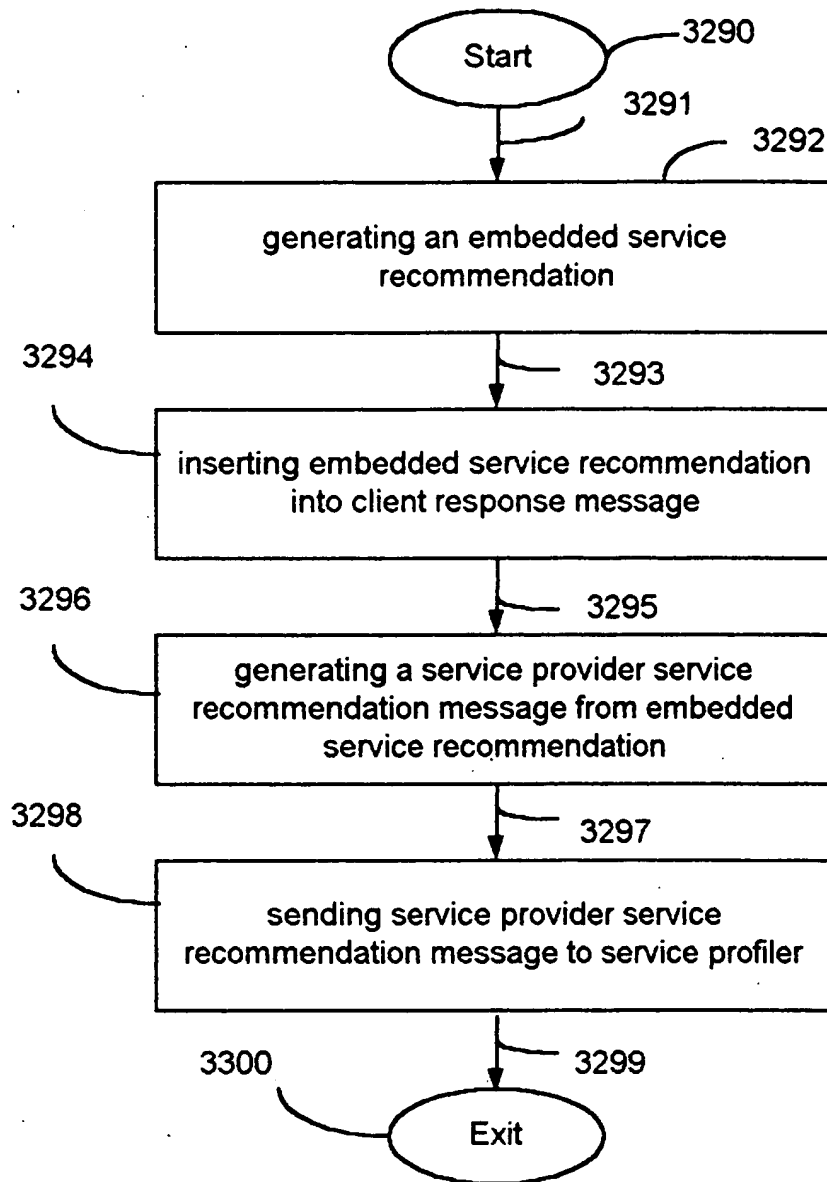


Fig. 77

HEAL0001

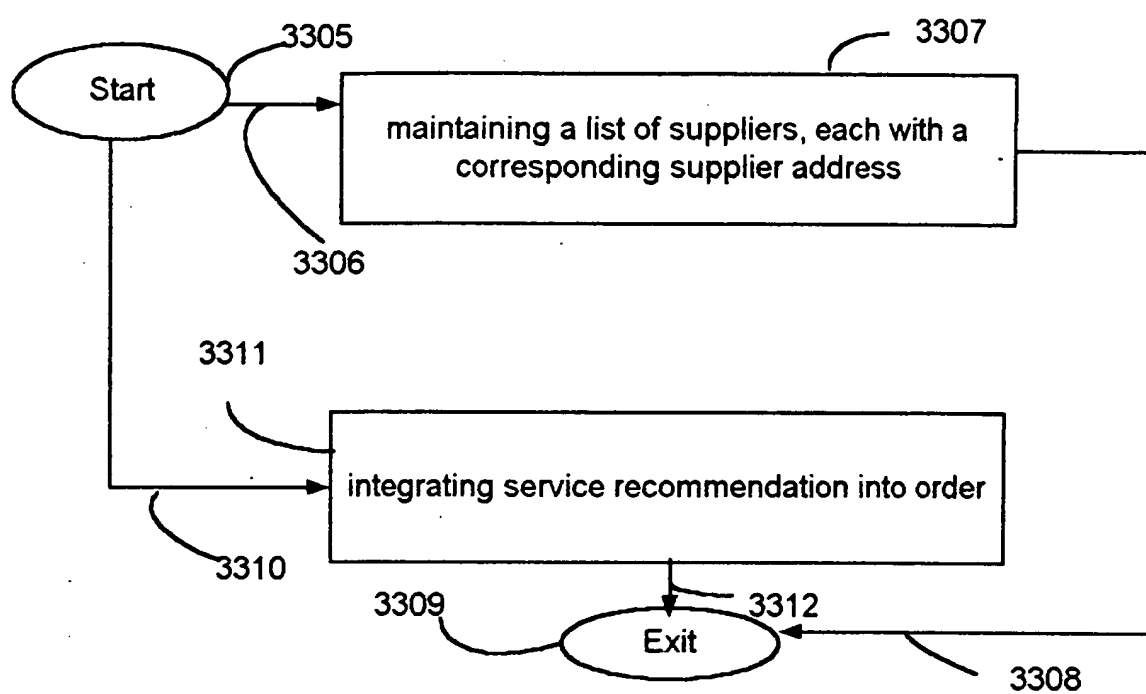


Fig. 78  
ver. 2

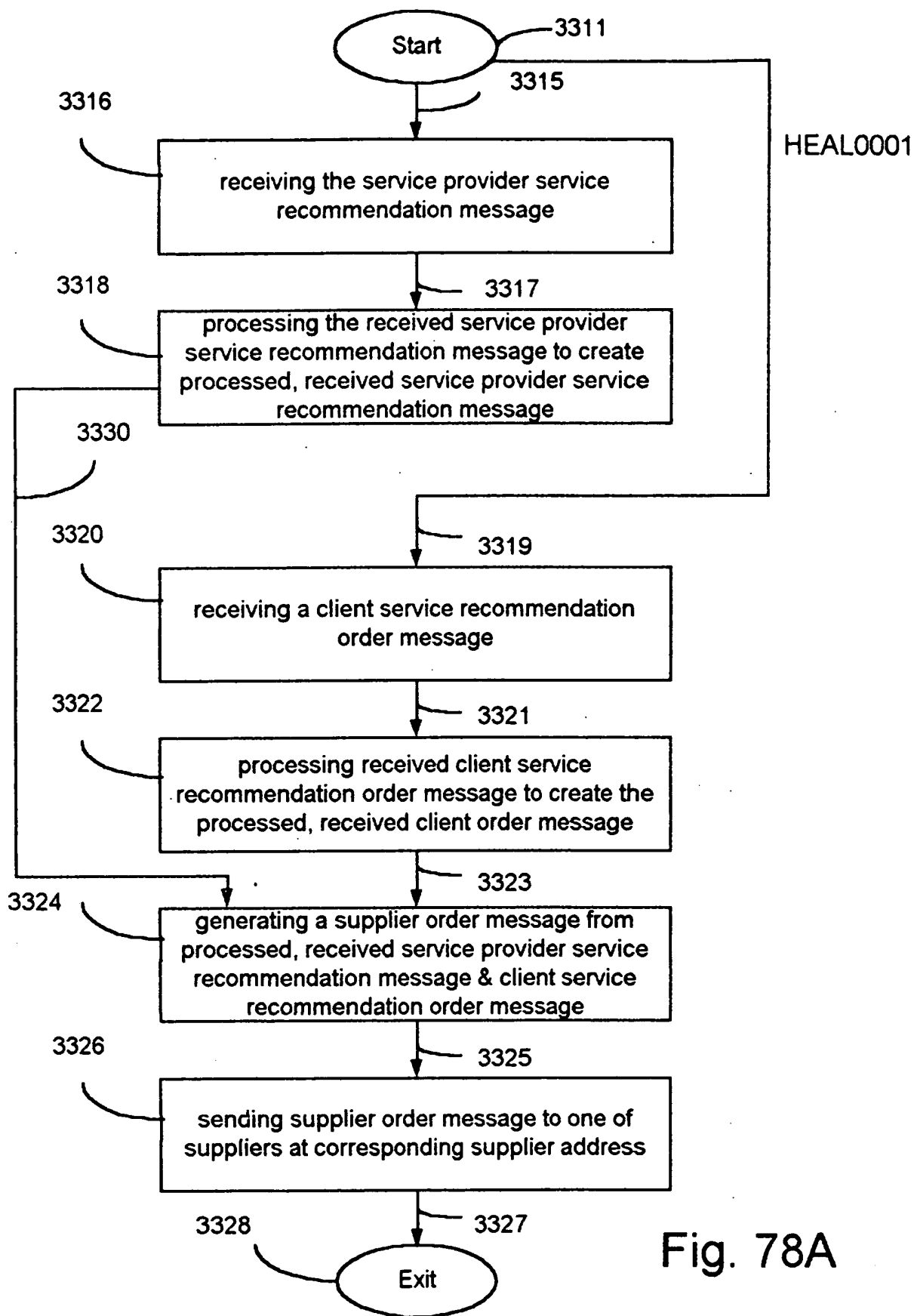


Fig. 78A

HEAL001

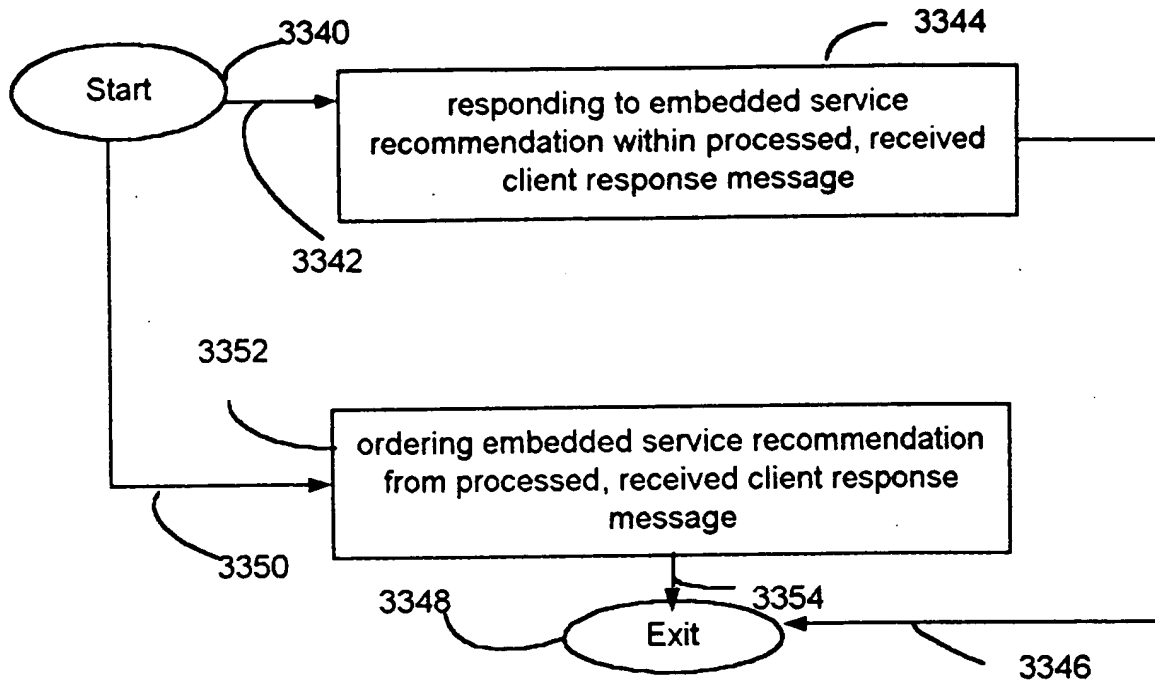


Fig. 79

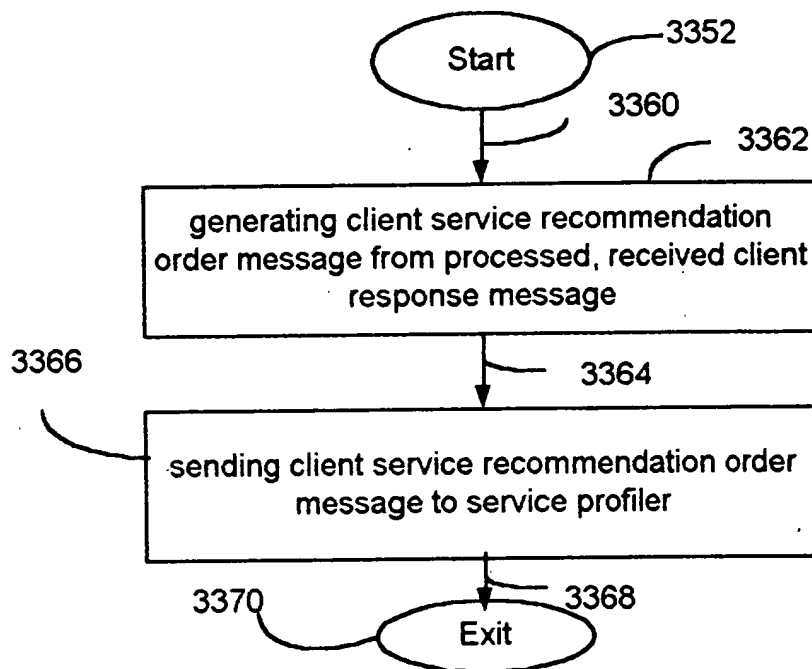


Fig. 80

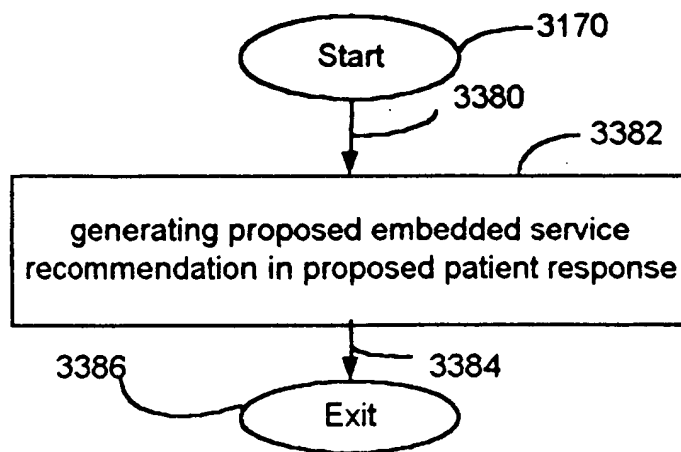


Fig. 81

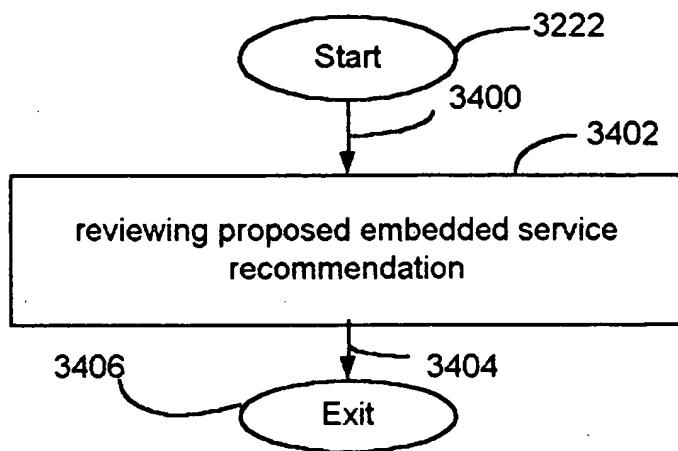


Fig. 82



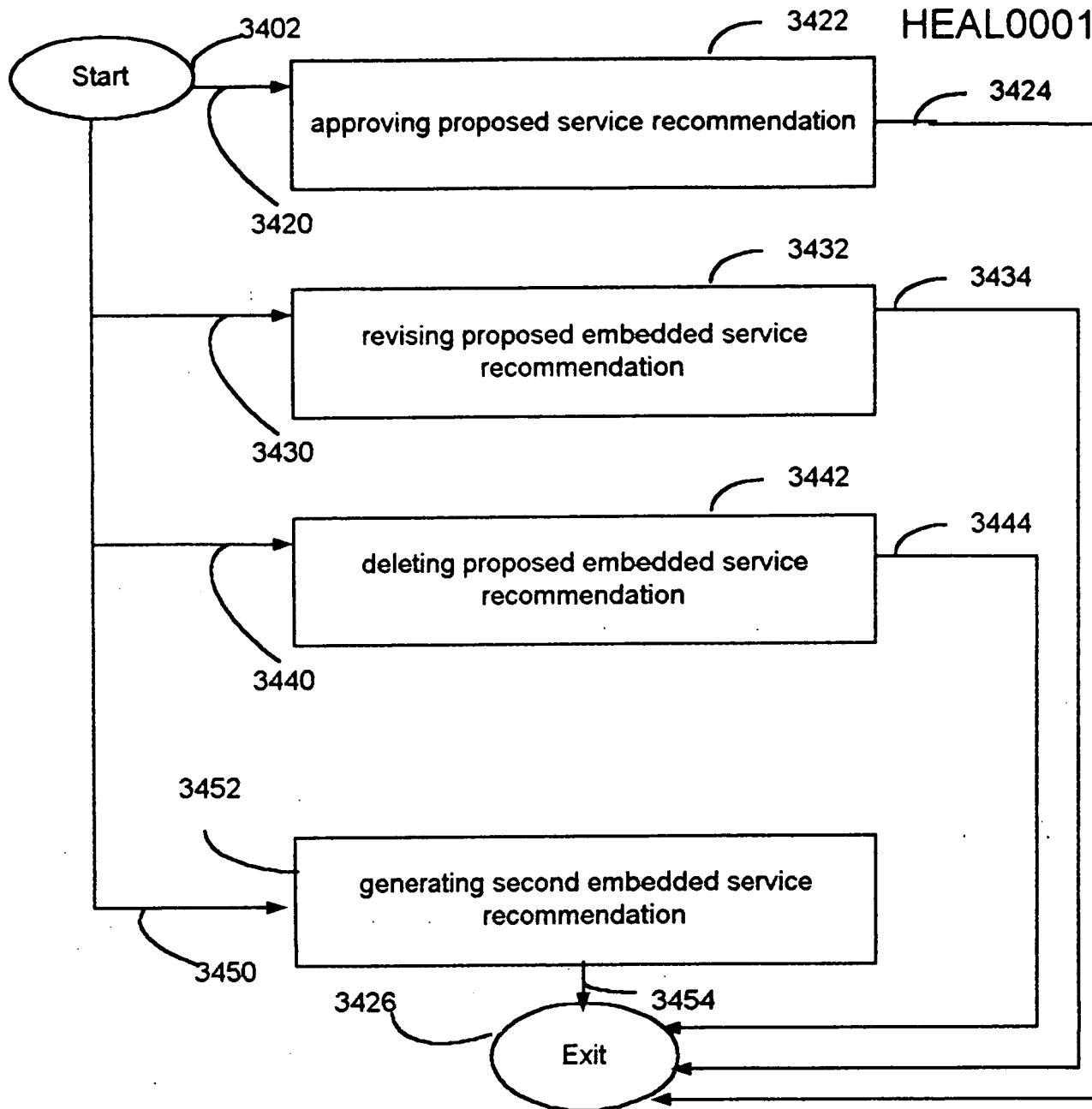


Fig. 83

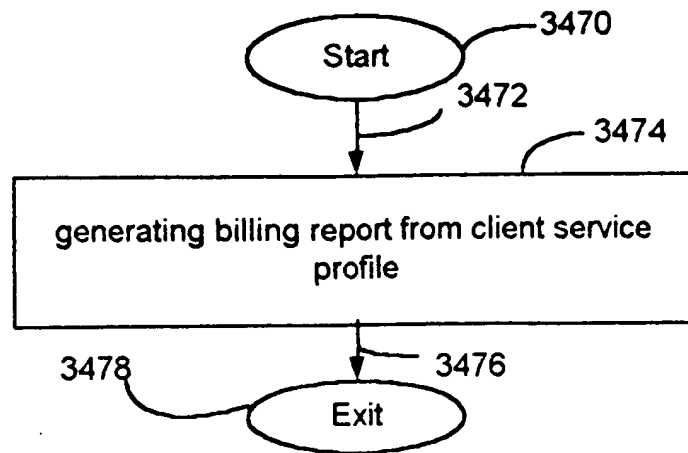


Fig. 84

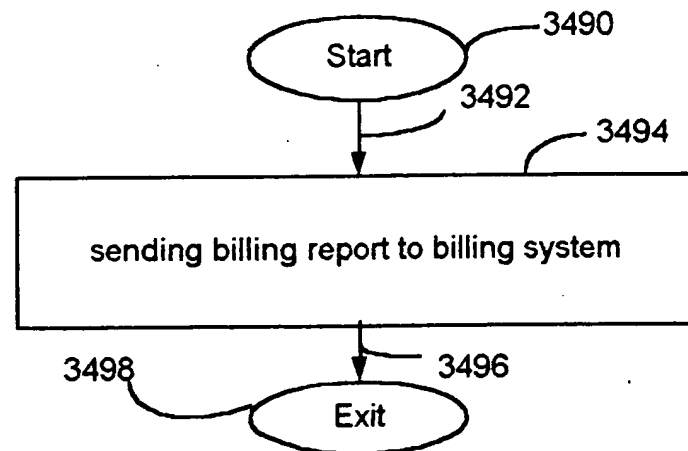


Fig. 85

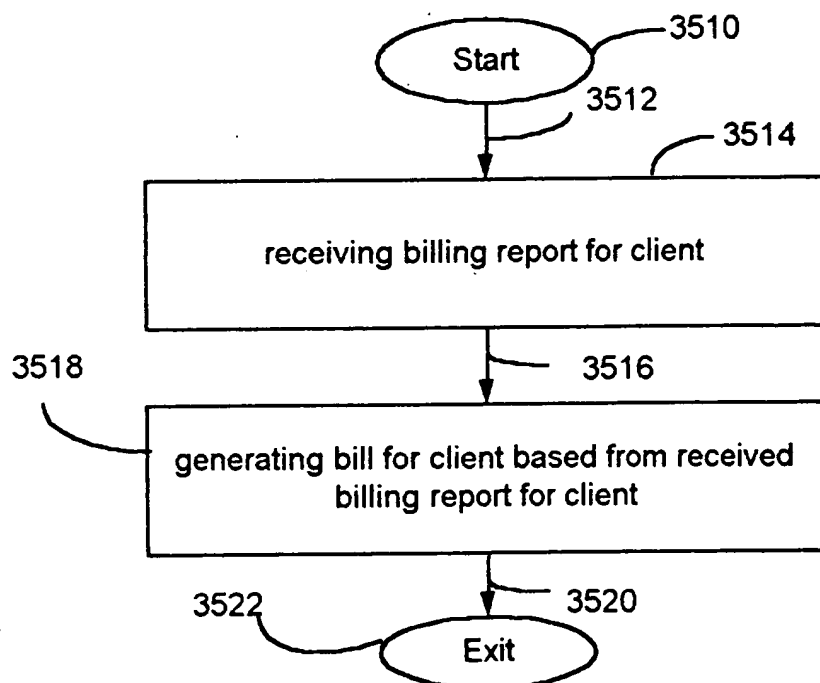


Fig. 86

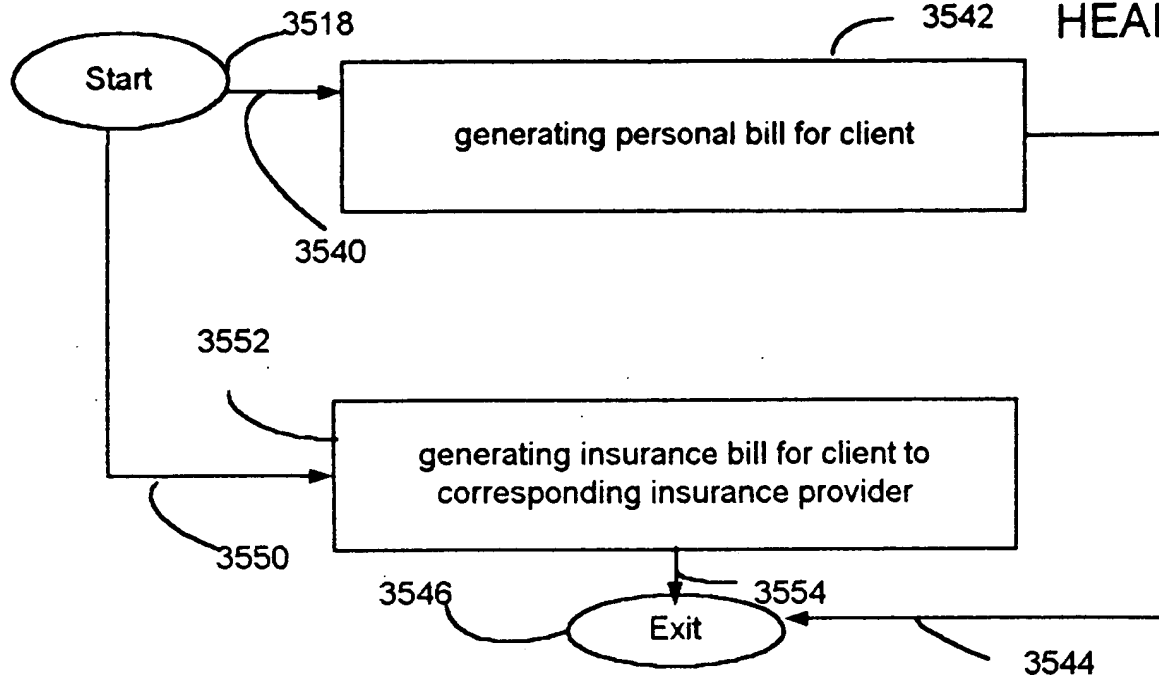


Fig. 87

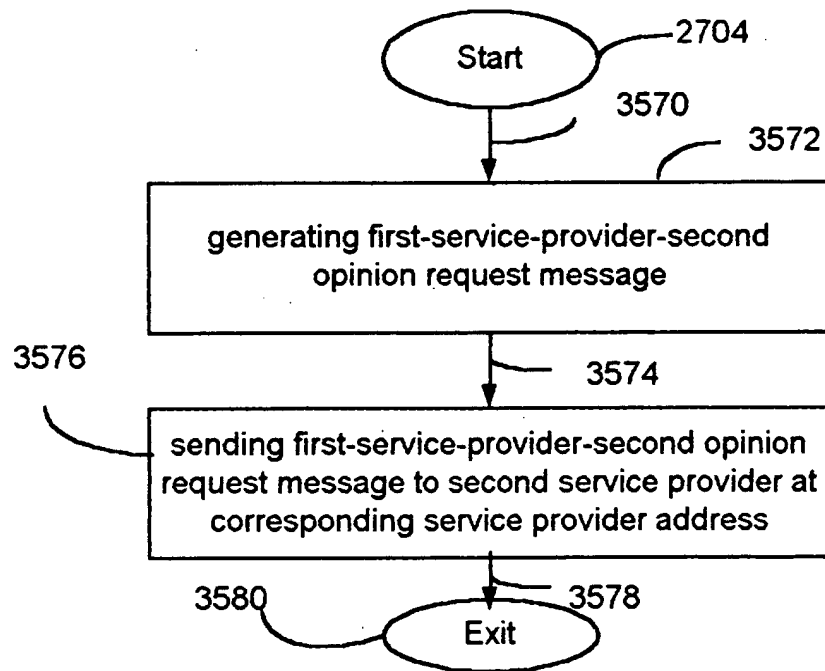


Fig. 88

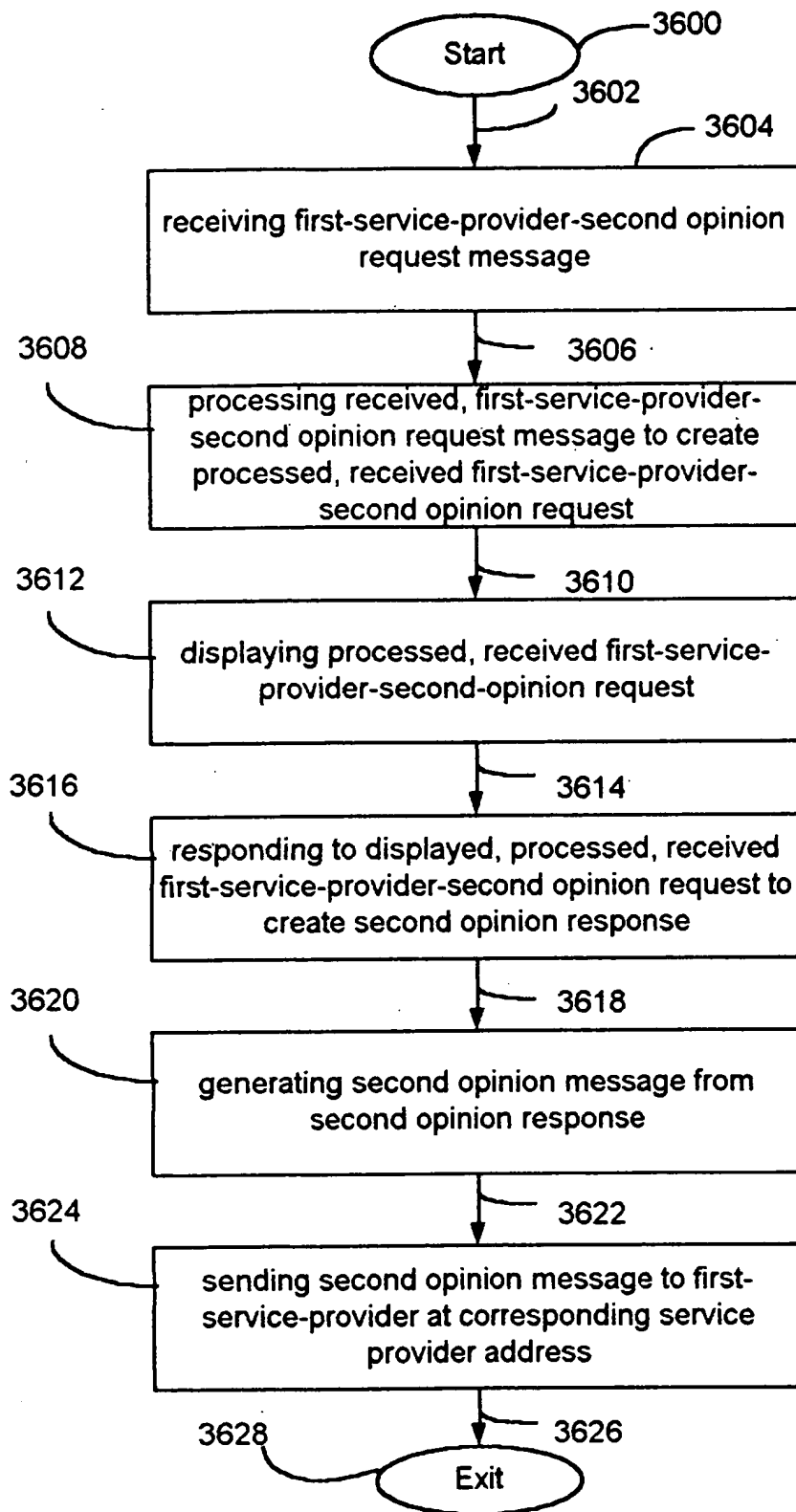


Fig. 89

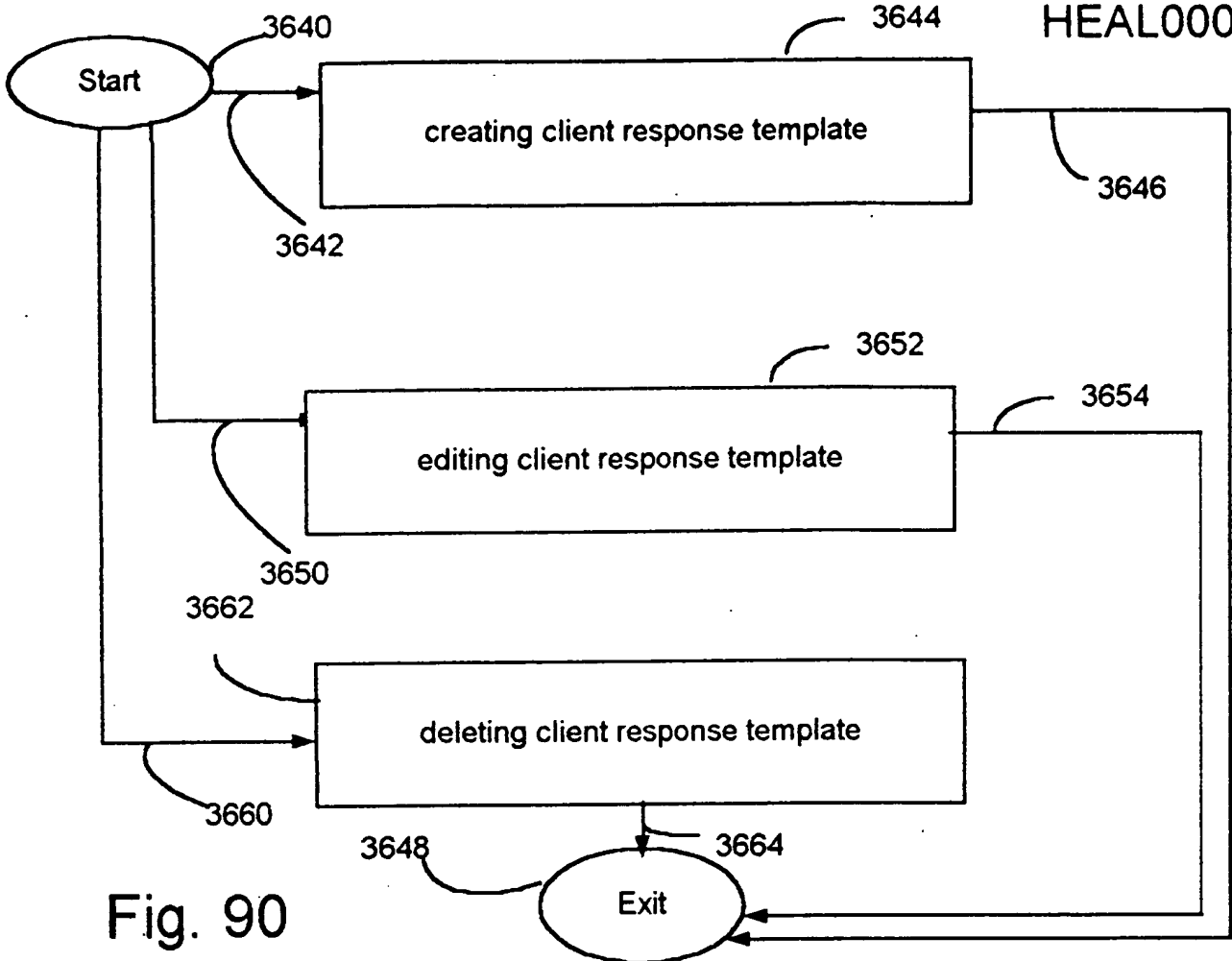


Fig. 90

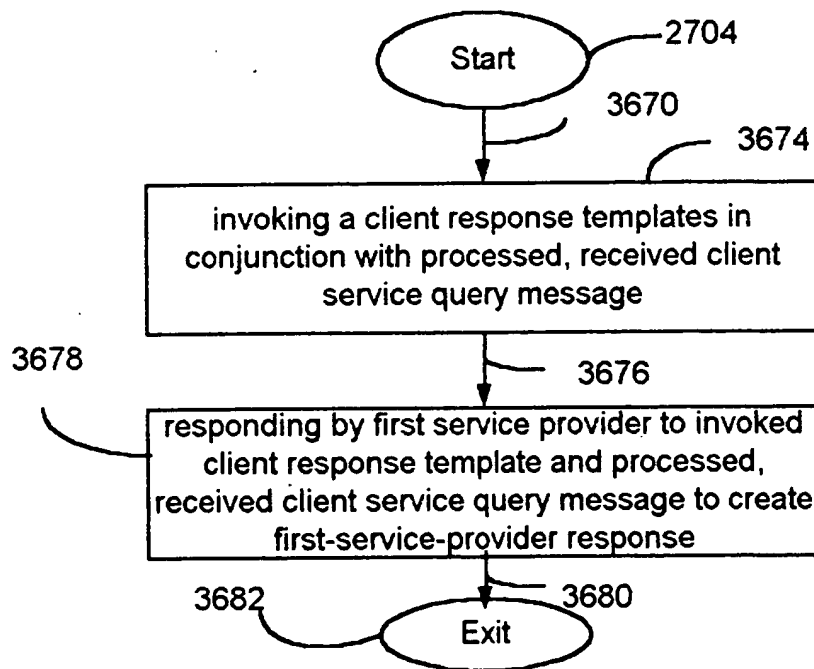


Fig. 91

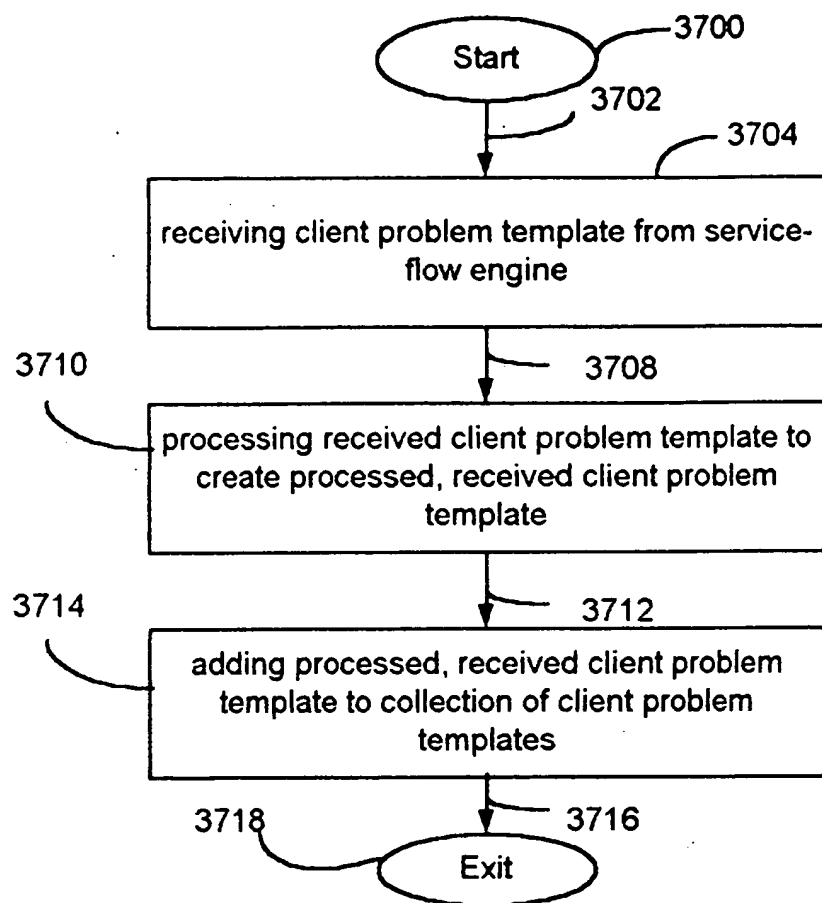


Fig. 92

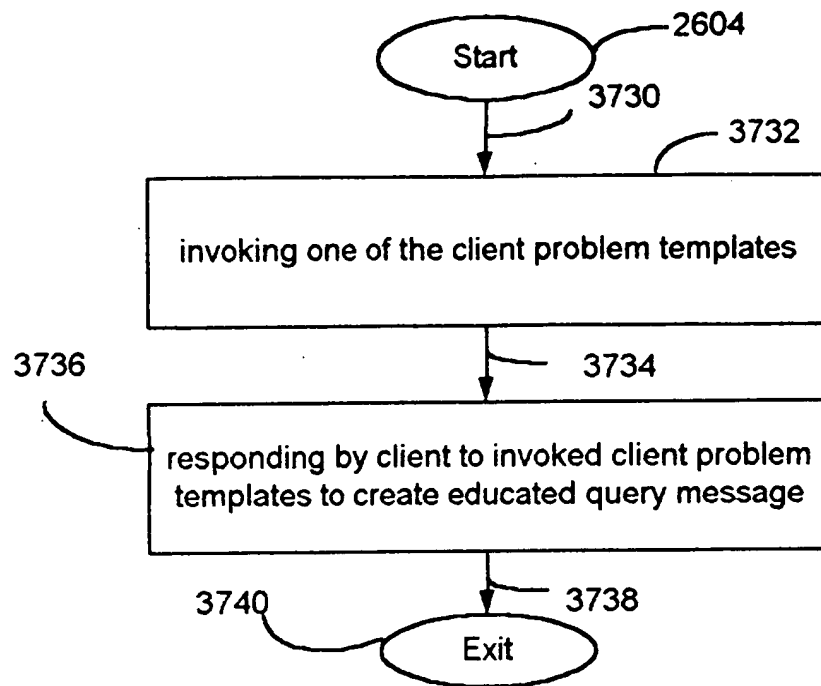


Fig. 93

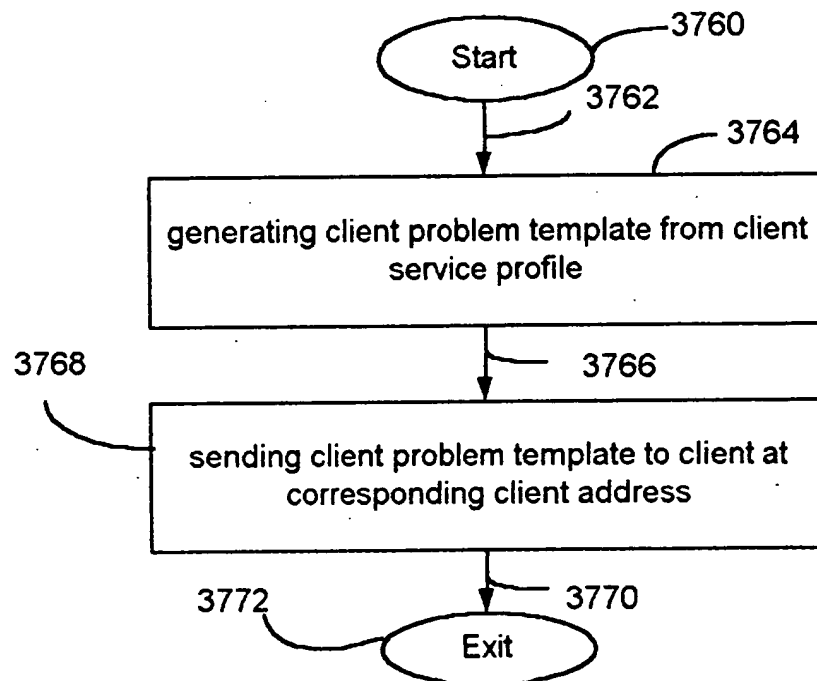


Fig. 94

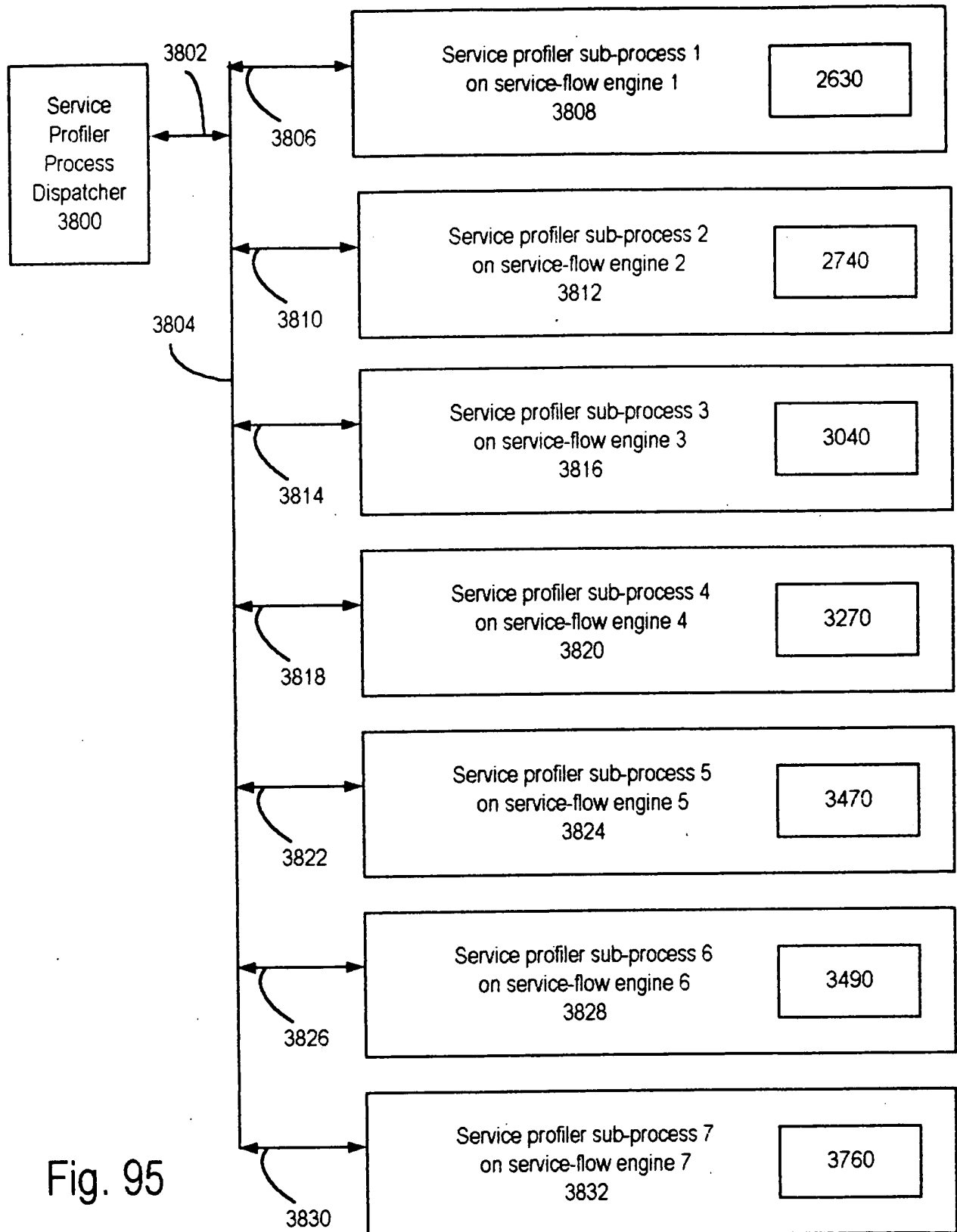


Fig. 95



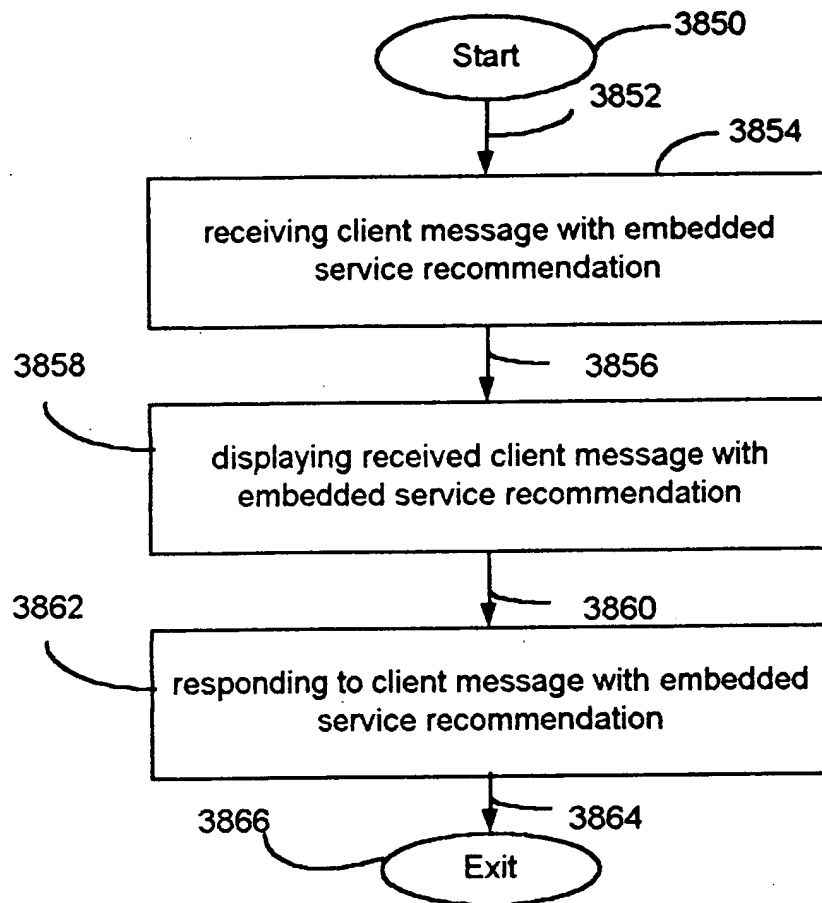


Fig. 96

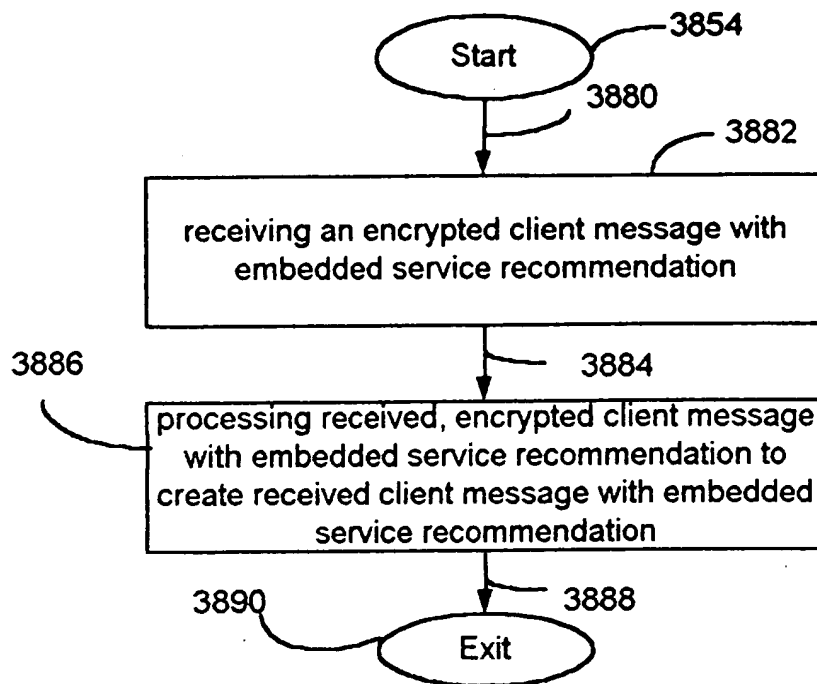


Fig. 97

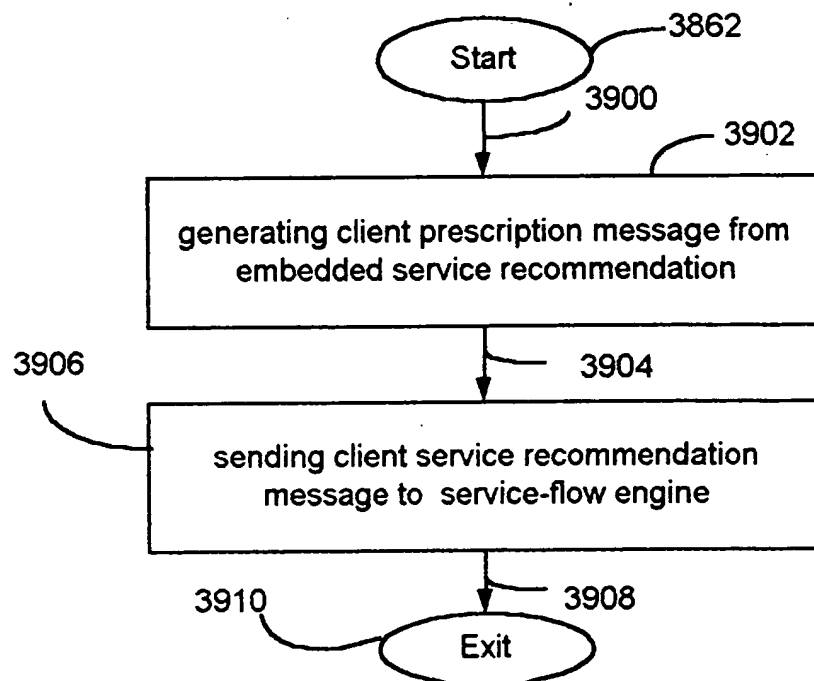


Fig. 98

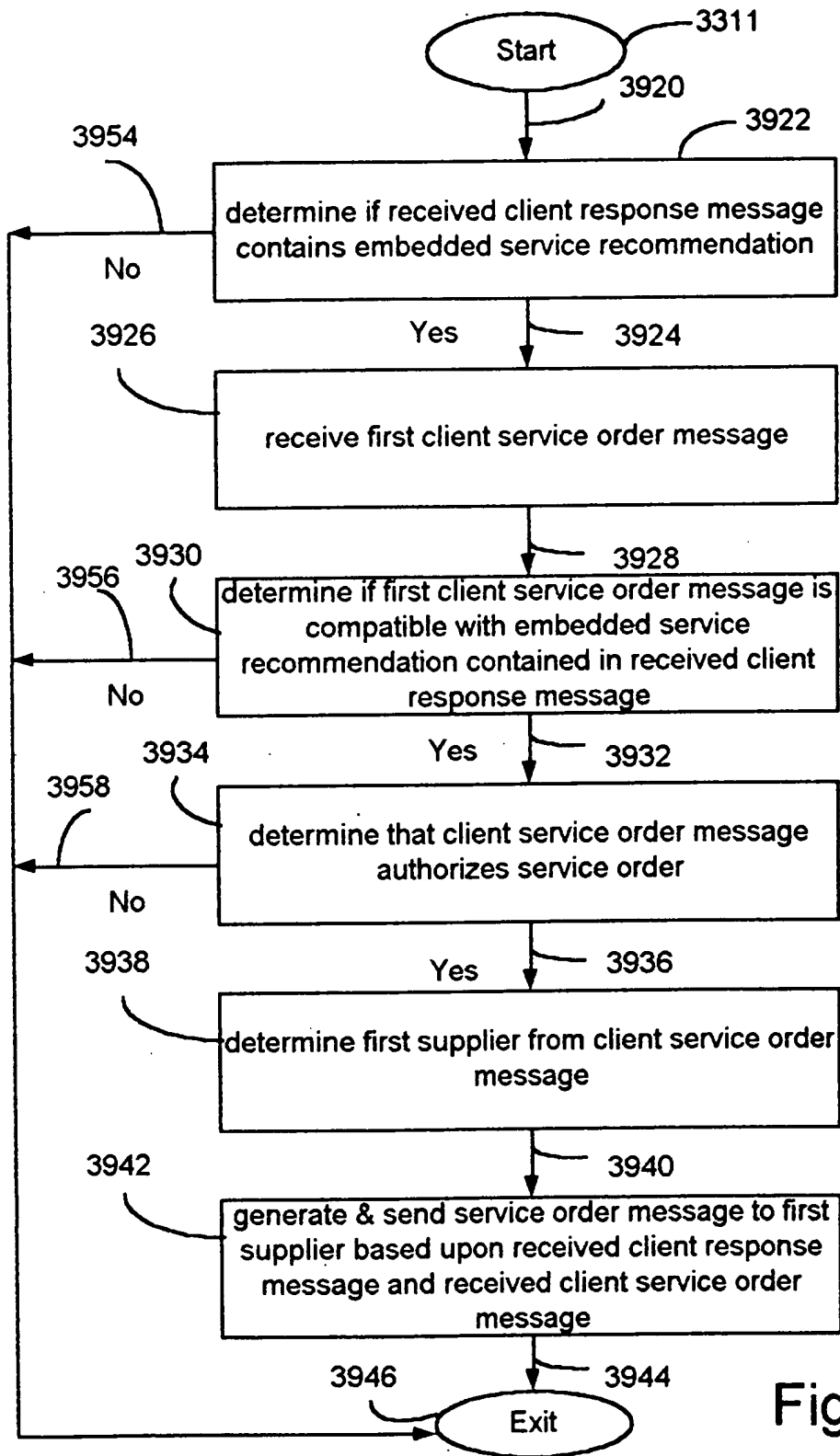


Fig. 98A

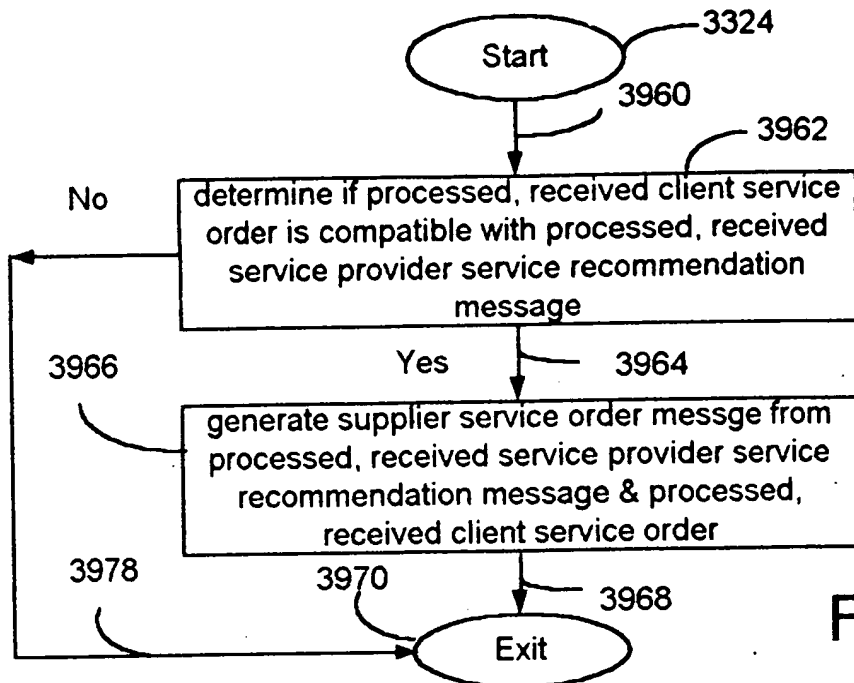


Fig. 98B

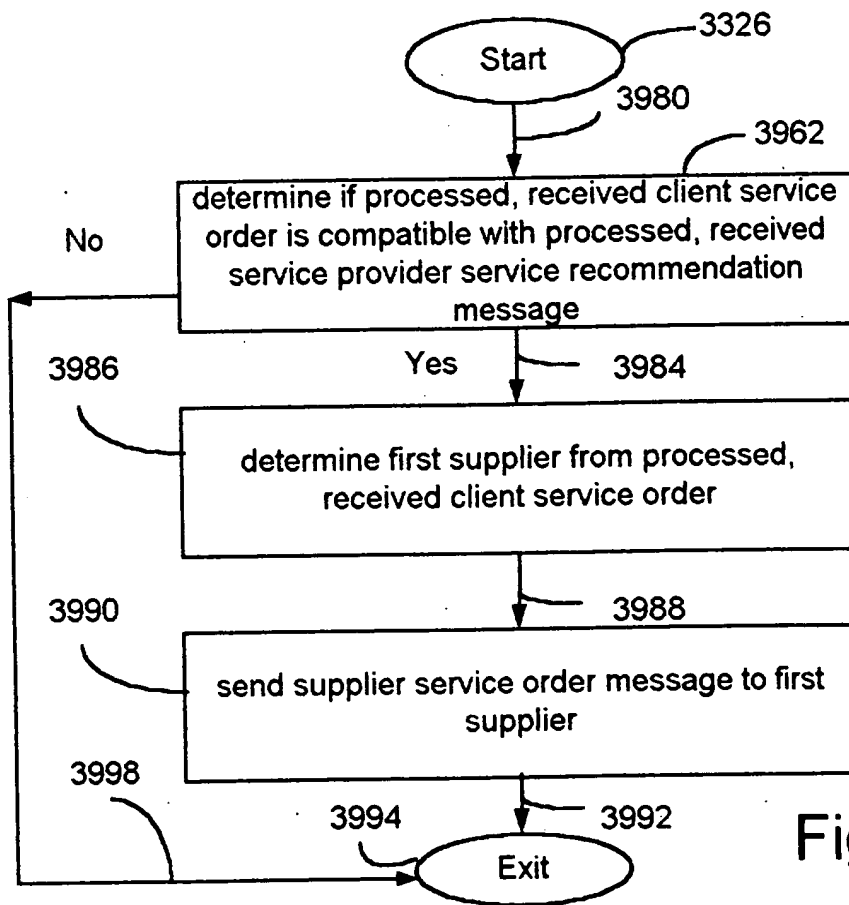


Fig. 98C

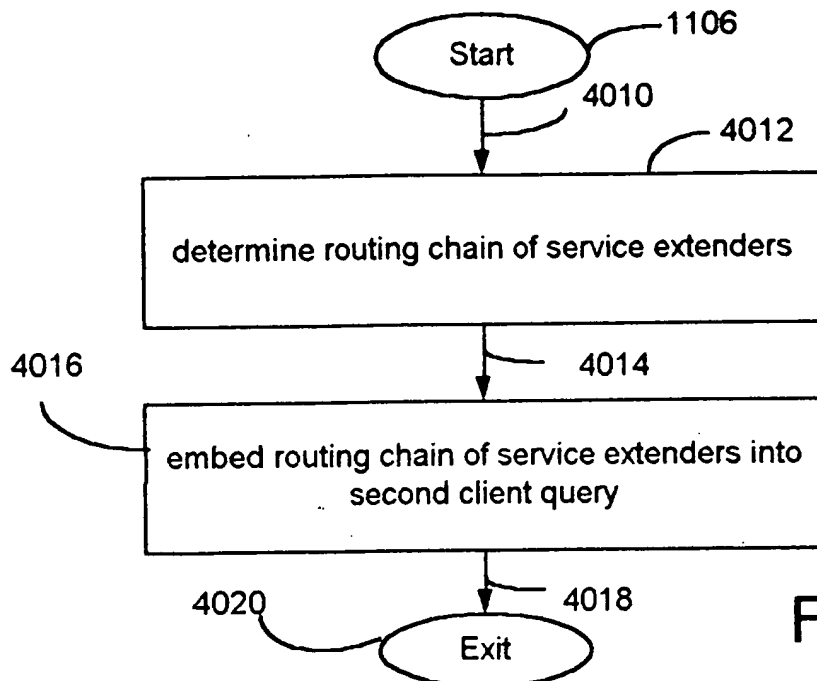


Fig. 98D

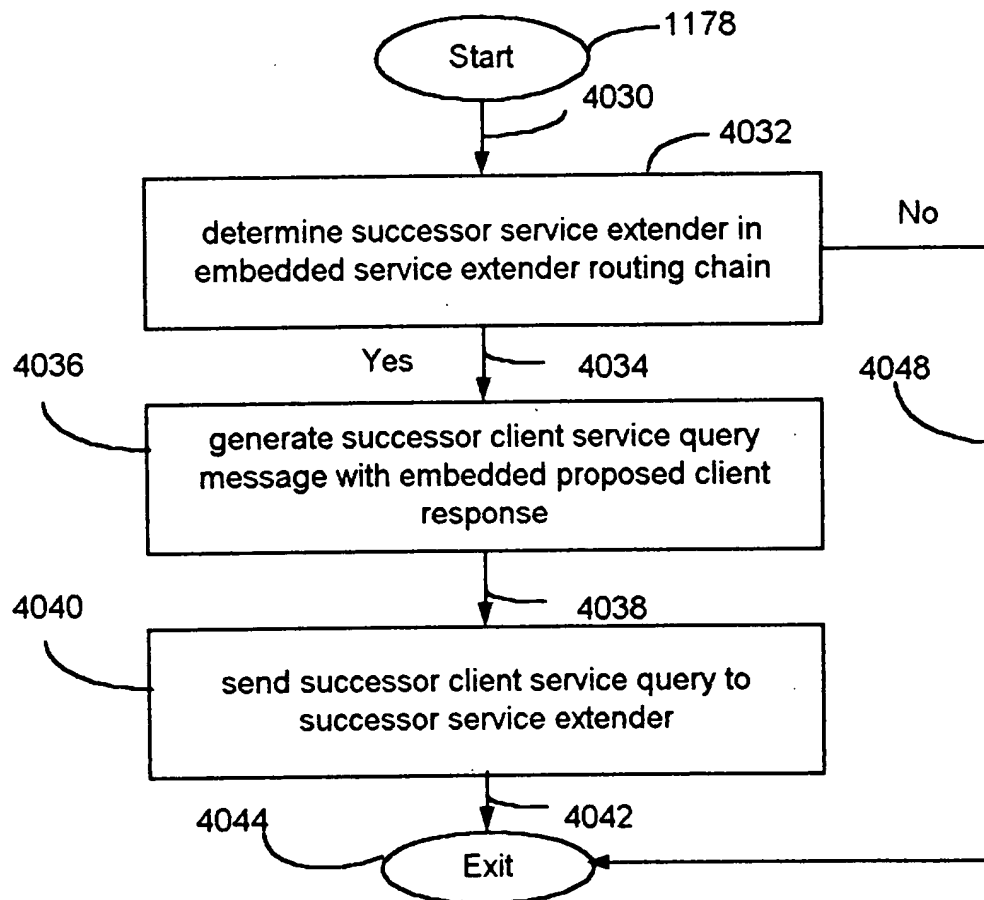


Fig. 98E

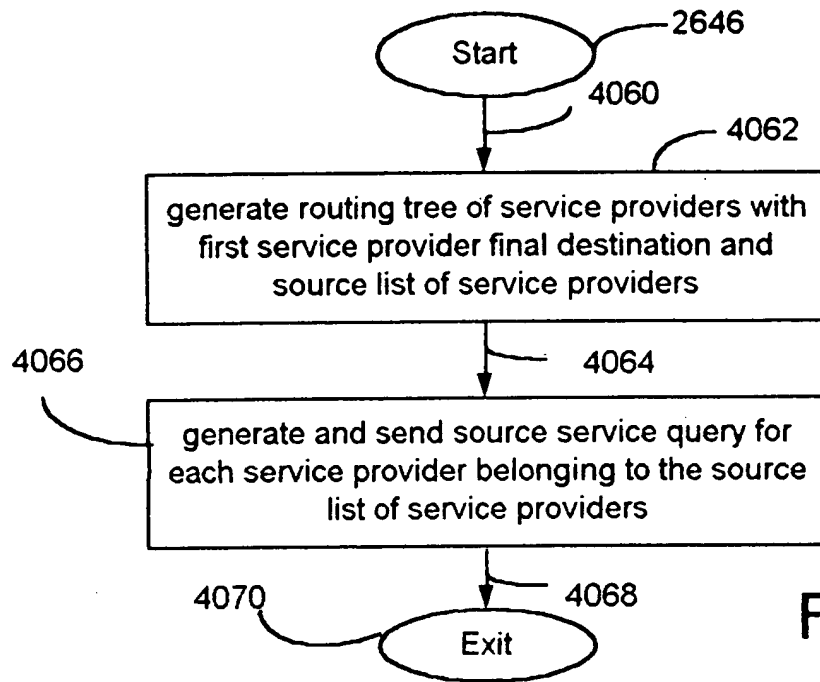


Fig. 98F